### **Trustee Report 2021**





### Index

- 1. Introduction
- 2. Accredited
- 3. Scheme Tax Return and Reporting
- 4. Cash Management System
- 5. Go Mobile



#### 1. Introduction

I am pleased to enclose our annual trustee report for your scheme.

Our report is broken down to include your pension scheme tax return, and regulator return where relevant.

We have also provided an update from HMRC on the increased reporting requirements and this is contained in the report below the tax returns.

Your benefit statement is included in the report based on the valuation of the scheme at your tax return date.

Details of our new mobile app, which we have been working on over the last 2 years is previewed and we are pleased to announce that we have recently been accredited for the services and management of systems used to manage your SSAS.

Thank you for choosing us to act as the administrator of your pension scheme.



#### 2. Accredited

As we have progressed our services to take advantage of the improvements in financial technology, we are now accredited with ISO certification status for our services.

We are pleased to confirm that we are one of the only SSAS administrators in the UK to be accredited with both ISO 9001 and ISO 7001.

ISO 7001 is an independent audit of our systems to ensure quality of information held, security of data and management oversight of system compliance.

ISO 9001 is an independent audit of our processes to ensure compliance with regulatory reporting, and conformity with the services set out in our terms of administration of your SSAS.

For a copy of our full ISO compliance report, please request this from your Scheme administrator.









# 3. Scheme Tax Return and Reporting

Below is a copy of our tax report submission for the period ending 2021 and our supporting comments.

The scheme reporting is one of the most important aspects of scheme management as the data submitted may be reviewed by an Inspector in connection with scheme fund movements. It is particularly important that where transactions are undertaken which may involve the scheme connected to persons or businesses associated with either the scheme member or the employer that we report that information in the correct format.

It is important that clients notify us in advance of any transactions involving either a scheme member, a close connected company or someone connected to a scheme member, such as a relative or business partner.

There were no activities to report which fell under AFT reporting HMRC.



Scheme Tax Returns				
Scheme Name Linked	Rover's Flooring Executive Pension Scheme	Tax Year	2020/2021	
PSTR	00610040RE	Scheme Return Year End	31/12	
Status	Submitted	Notes		
Account Number	Mr Robert Verbaten		A0052822	
Registered Administrator Address	Rovers Flooring Ltd 33 Jubilee Trade Centre Letchworth SG6 1SP	Total Gross Assets	3000862	
Total Aggregate Of Payments	5671			

Accounting Period				
Aggregate Pays to-from > £100,000?	No	Assets Tol before pension liabilitiess > £400,000?	Yes	

Inbound Payments					
Employer Contributions	£0.00	Member Contributions	£0.00		
3rd Party Contributions	£0.00	Relief At Source Payments	£0.00		
Transfer-in payments	£0.00	Other Amount	£0.00		
Total Amount (All Inbound)	£0.00	Other Description			

Outbound Payments					
Transfer-out payments		Pcls Payments	£0.00		
Paid out in lump sums and lump sum death benefits	£0.00	Annuity Or Pension Purchase	£0.00		
Other Amount	£5,671.00	Total Amount (All Outbound)	£5,671.00		
IOTHER DESCRIPTION	VAT payments; Administration expenses				

Connected Parties		
Connected Parties (Assets)	Yes	

Shares In The Sponsoring Employer					
Valuation	£0.00	Number Of Shares Held	0.00		
Income/dividend Received	£0.00	Date Acquired			
Amount Acquired	£0.00	Date Disposed of			
Amount Disposed	£0.00	Date Disposed of			
Company Number					

Commercial Land And Property					
Valuation	Rental Income	Date Acquired	Amount Acquired	Date Disposed of	Amount Disposed
£1,318,269.00	£110,000.00		£0.00		£0.00

Connected Party Loans				
Amount O/s At The End Of The Period	Amount Of Any Loans Made	Amount Of Any Loans Repaid (Capital)	Amount Of Any Interest Received	
£0.00	£0.00	£0.00	£0.00	

Other Connected Party Assets				
Valuation	£0.00	Income	£0.00	
Date Acquired		Amount Acquired	£0.00	
Nature Of Assets Acquired		Date Disposed of		
Amount Disposed	£0.00	Nature Of Assets Disposed Of		

Other Assets				
Was There Cash At Bank, Deposit?	yes	Own Assets Acquired At Arms Length?	no	

Cash and Bank Information					
Balances at the beginning of the period	£1,577,664.00	Balances at the end of the period	£1,682,593.00		
Interest credited to these accounts	£2,851.00				

Arms Length Transactions				
Valuation	£0.00	Income	£0.00	
Date Acquired		Amount Acquired	£0.00	
Nature Of Assets Acquired		Date Disposed of		
Amount Disposed	£0.00	Nature Of Assets Disposed Of		

Breakdown Of Arms Length Assets If Required											
Nature of Assets	Valuation of asset as at year end	Income	Date asset Acquired	Amount	Date asset disposed of	Amount					
	0.00	0.00		£0.00		£0.00					

Continued					
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HMRC has now changed the number of notifiable events that apply to your pension scheme. Our systems will file these Events where they arise but these notifiable activities are not contained in the annual tax return for your SSAS as they are separate reportable activities. We have listed these as follows into reportable fund movements and reportable changes in the scheme.

In summary, reportable fund movements relate to payments made by and the reportable events that fall into this category are:

- 1: Unauthorised payments
- 2: Payments exceeding 50 per cent of the standard lifetime allowance
- 3: Early provision of benefits
- 4: Serious ill-health lump sum
- 5: Cessation of ill-health pension
- 6: Benefit crystallisation events and enhanced lifetime allowance, enhanced protection, fixed protection, fixed protection 2014, fixed protection 2016, individual protection 2014 or individual protection 2016
- 7: Pension commencement lump sum
- 8: Pension commencement lump sum: primary and enhanced protection
- 8A: Stand-alone lump sum
- 9: Transfers to qualifying recognised overseas pension schemes
- 15: Alternatively secured pension
- 16: Transfer lump sum death benefit
- 17: Lump sum payment after the death of a member aged 75 or over
- 18: Scheme chargeable payment
- 21: Flexible drawdown arrangements
- 22: Annual Allowance
- 23: Dual annual allowances.



Reportable changes generally fall under the following categories:

- 10: Investment-regulated pension scheme status
- 11: Changes in scheme rules
- 12: Changes to rules of a scheme treated as more than one scheme pre A-day
- 13: Change in legal structure of scheme
- 14: Change in number of members
- 19: Country or territory of establishment
- 20: Occupational pension scheme status

The requirement to issue pension savings statements and money purchase statements also applies as a HMRC requirement and you will receive these following the scheme returns, where required.

We provide this service to ensure tax conformity of your pension fund during the scheme year.



#### 4. Cash Management System

Interest rates on most deposit and savings accounts are decreasing with many accounts paying paltry rates.

To reduce the hassle and to improve the interest rates which may be obtained, we are partnered with an established firm providing a proven cash management service, known as Insignis. The service allows you to hold your deposits with a range of providers all operated via a hub account with Barclays Bank.

The service operates on a platform and provides 24/7 access to reports on your deposit holdings. You make and withdraw deposits through the hub account which links to 30 of the top Banks and Building Societies, all accessible via the Barclays Hub.

This will significantly increase the interest you are receiving on your savings, provide additional security through keeping within the Depositors Protection Scheme limits for each provider and simplify how you manage your savings. Importantly this service is effective for those clients with £50,000 in savings, making the service relevant to many of our clients.

Included in the service is the ability to use Term Deposits for example 3 months, 6 months, 1 year or more to enhance interest received. The account provider charges a small fee, which is taken from the interest payable, and from our experience the rates remain market leading.

The account is available through Insignis and an illustration can be provided on request for cash holdings for both the pension fund and other accounts you may have. The client has full control over the account and all accounts are individually subjected to full FSCS protection.

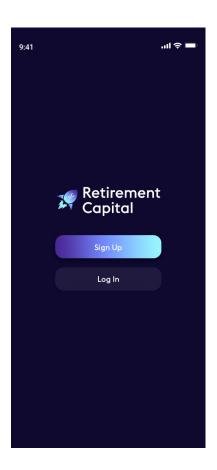


#### 5. Go Mobile

Client information is presently accessible via your PC desktop device. Given the increase in users wishing to have access to their data via their mobile phone and also on tablets, we are launching the UK's first platform for mobile phone users later this year.

#### How it works:

The Retirement Capital APP will be available for android and apple users via APP STORE on your mobile devices and it will appear as this once you download the app.



Once you login to your SSAS account, you can view your holdings, perform instructions, connect with us directly and even send emails and get notifications. It will be particularly helpful for those customers who want to access their pension scheme banking and transaction activities.



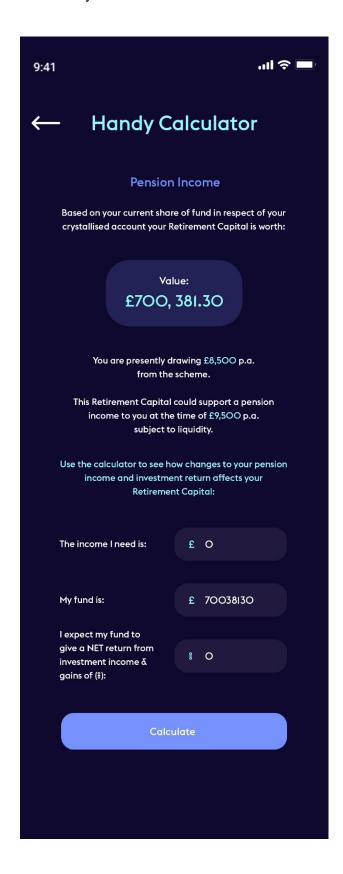
Details of investment holdings, including for example pension scheme loans and Performance statistics will be accessible via your mobile device.

Any example of how your portfolio might look is given below.





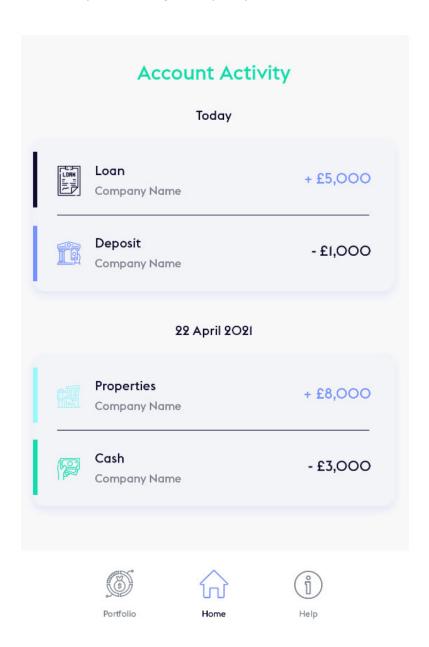
Pension and income calculators will also be accessible via your mobile device, you will be able to request pension drawdown and initiate contributions also, saving you time and money.





### Pension scheme banking via your mobile.

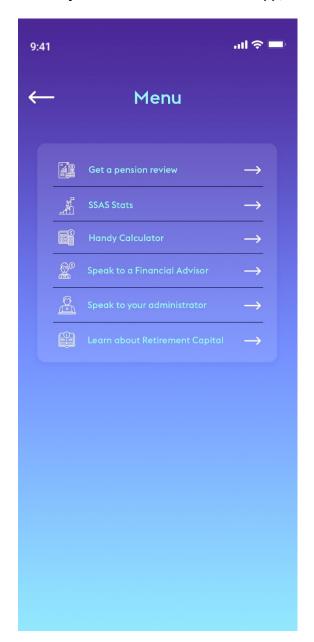
Details of your banking activity for your SSAS will be accessible via your mobile phone.





## A better way to communicate and use the tools that will benefit you

Access your financial advisor via the app, and your SSAS adminstrator.



We are the UK's only SSAS administrator with the vision and technology to deliver this proposition and it will be exclusive to you, our valued clients. Thank you for choosing us to administer your SSAS.

