### **Trustee Report 2021**





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#### **1. Introduction**

I am pleased to enclose our annual trustee report for your scheme.

Our report is broken down to include your pension scheme tax return, and regulator return where relevant.

We have also provided an update from HMRC on the increased reporting requirements and this is contained in the report below the tax returns.

Your benefit statement is included in the report based on the valuation of the scheme at your tax return date.

Details of our new mobile app, which we have been working on over the last 2 years is previewed and we are pleased to announce that we have recently been accredited for the services and management of systems used to manage your SSAS.

Thank you for choosing us to act as the administrator of your pension scheme.



#### 2. Accredited

As we have progressed our services to take advantage of the improvements in financial technology, we are now accredited with ISO certification status for our services.

We are pleased to confirm that we are one of the only SSAS administrators in the UK to be accredited with both ISO 9001 and ISO 7001.

ISO 7001 is an independent audit of our systems to ensure quality of information held, security of data and management oversight of system compliance.

ISO 9001 is an independent audit of our processes to ensure compliance with regulatory reporting, and conformity with the services set out in our terms of administration of your SSAS.

For a copy of our full ISO compliance report, please request this from your Scheme administrator.







# 3. Scheme Tax Return and Reporting

Below is a copy of our tax report submission for the period ending 2021 and our supporting comments.

The scheme reporting is one of the most important aspects of scheme management as the data submitted may be reviewed by an Inspector in connection with scheme fund movements. It is particularly important that where transactions are undertaken which may involve the scheme connected to persons or businesses associated with either the scheme member or the employer that we report that information in the correct format.

It is important that clients notify us in advance of any transactions involving either a scheme member, a close connected company or someone connected to a scheme member, such as a relative or business partner.

There were no activities to report which fell under AFT reporting HMRC.



Scheme Tax R	eturns							
		DC Pension Scheme		Tax Year		2020/2021		
PSTR		00823839RH		Scheme Return Year End		05/04		
			Submitted		Notes			
Account Number		Registered Scheme Administrator Limited		strator	Admin ID		A0145081	
Registered Administrator Address					Total Gross Assets		11143	317.38
Total Aggregat	e Of Payments	12252	96					
Accounting Po	eriod							
Aggregate Pays to-from > £100,000?		No			Assets Tol before pension liabilitiess > £400,000?		Yes	
Inbound Payn	nonts							
Employer Cont			£0.00		Member Contributio	ons		£0.00
3rd Party Cont			£0.00		Relief At Source Pay	-		£0.00
Transfer-in pay			£0.00		Other Amount			£0.00
Total Amount (A			£0.00		Other Description			
Outbound Pay	ments							
Transfer-out pa		£0.00			Pcls Payments		£0.00	
	p sums and lump sum	£0.00			Annuity Or Pension Purchase		£0.00	
Other Amount		£12,252.96			Total Amount (All Outbound)		£12,252.96	
Other Description		Administration fees and scheme expenses		eme				
<b>Connected Pa</b>					•			
Connected Part			Yes					
Connected 1 ar	LIES (ASSELS)		165					
	Sponsoring Employ	er			I			
Valuation			£0.00		Number Of Shares Held			0.00
Income/dividend Received			£0.00		Date Acquired			
Amount Acquired			£0.00		Date Disposed of			-
Amount Dispos			£0.00		Date Disposed of			_
Company Numl	ber							
<b>Commercial L</b>	and And Property							
Valuation	Rental Income		Date Acquired	Amou	nt Acquired	Date Dispose	d of	Amount Disposed
£0.00	£0.00			£0.00	-			£0.00
<b>Connected Pa</b>	rty Loans							
	t The End Of The							
Period		Am	ount Of Any Loans	Made An	ount Of Any Loans R	Repaid (Capital	) Amo	ount Of Any Interest Received
£0.00		£0.00 £0		0.00		£0.00	£0.00	
Other Connec	ted Party Assets							
Other Connected Party Assets Valuation		£378,320.00			Income		f.(	0.00
Date Acquired			,0=0.00		Amount Acquired			0.00
Nature Of Assets Acquired					Date Disposed of			
Amount Dispos		£0	£0.00		Nature Of Assets Disposed Of			
		10			D00000 D10p			

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		Own Assets Acquired At Arms		
Was There Cash At Bank, Deposit?	yes	Length?	yes	
			ł	
Cash and Bank Information				
Balances at the beginning of the period	£107,968.71	Balances at the end of the period	£97,986.54	
Interest credited to these accounts	£0.00			
			•	
Arms Length Transactions				
	£638,010.84	Income	£2,270.79	
Valuation	£638,010.84	Income Amount Acquired	£2,270.79 £0.00	
Valuation Date Acquired	£638,010.84		,	
Arms Length Transactions Valuation Date Acquired Nature Of Assets Acquired Amount Disposed	£638,010.84  £0.00	Amount Acquired	,	

Breakdown Of Ai	is Length Assets If Required					
Nature of Assets	Valuation of asset as at year end	Income	Date asset Acquired	Amount	Date asset disposed of	Amount
Loans Value	13,000.00	0.00		£0.00		£0.00
Other Value	625,010.81	2,270.79		£0.00		£0.00

Continued.....

HMRC has now changed the number of notifiable events that apply to your pension scheme. Our systems will file these Events where they arise but these notifiable activities are not contained in the annual tax return for your SSAS as they are separate reportable activities. We have listed these as follows into reportable fund movements and reportable changes in the scheme.

In summary, reportable fund movements relate to payments made by and the reportable events that fall into this category are:

- 1: Unauthorised payments
- 2: Payments exceeding 50 per cent of the standard lifetime allowance
- 3: Early provision of benefits
- 4: Serious ill-health lump sum
- 5: Cessation of ill-health pension

6: Benefit crystallisation events and enhanced lifetime allowance, enhanced protection, fixed protection, fixed protection 2014, fixed protection 2016, individual protection 2014 or individual protection 2016

- 7: Pension commencement lump sum
- 8: Pension commencement lump sum: primary and enhanced protection
- 8A: Stand-alone lump sum
- 9: Transfers to qualifying recognised overseas pension schemes
- 15: Alternatively secured pension
- 16: Transfer lump sum death benefit
- 17: Lump sum payment after the death of a member aged 75 or over
- 18: Scheme chargeable payment
- 21: Flexible drawdown arrangements
- 22: Annual Allowance
- 23: Dual annual allowances.



Reportable changes generally fall under the following categories:

- 10: Investment-regulated pension scheme status
- 11: Changes in scheme rules
- 12: Changes to rules of a scheme treated as more than one scheme pre A-day
- 13: Change in legal structure of scheme
- 14: Change in number of members
- 19: Country or territory of establishment
- 20: Occupational pension scheme status

The requirement to issue pension savings statements and money purchase statements also applies as a HMRC requirement and you will receive these following the scheme returns, where required.

We provide this service to ensure tax conformity of your pension fund during the scheme year.



#### 4. Cash Management System

Interest rates on most deposit and savings accounts are decreasing with many accounts paying paltry rates.

To reduce the hassle and to improve the interest rates which may be obtained, we are partnered with an established firm providing a proven cash management service, known as Insignis. The service allows you to hold your deposits with a range of providers all operated via a hub account with Barclays Bank.

The service operates on a platform and provides 24/7 access to reports on your deposit holdings. You make and withdraw deposits through the hub account which links to 30 of the top Banks and Building Societies, all accessible via the Barclays Hub.

This will significantly increase the interest you are receiving on your savings, provide additional security through keeping within the Depositors Protection Scheme limits for each provider and simplify how you manage your savings. Importantly this service is effective for those clients with £50,000 in savings, making the service relevant to many of our clients.

Included in the service is the ability to use Term Deposits for example 3 months, 6 months, 1 year or more to enhance interest received. The account provider charges a small fee, which is taken from the interest payable, and from our experience the rates remain market leading.

The account is available through Insignis and an illustration can be provided on request for cash holdings for both the pension fund and other accounts you may have. The client has full control over the account and all accounts are individually subjected to full FSCS protection.

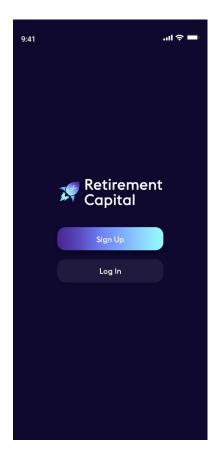


#### 5. Go Mobile

Client information is presently accessible via your PC desktop device. Given the increase in users wishing to have access to their data via their mobile phone and also on tablets, we are launching the UK's first platform for mobile phone users later this year.

#### How it works:

The Retirement Capital APP will be available for android and apple users via APP STORE on your mobile devices and it will appear as this once you download the app.



Once you login to your SSAS account, you can view your holdings, perform instructions, connect with us directly and even send emails and get notifications. It will be particularly helpful for those customers who want to access their pension scheme banking and transaction activities.



Details of investment holdings, including for example pension scheme loans and Performance statistics will be accessible via your mobile device.

Any example of how your portfolio might look is given below.

9:41		.ıl 🗢 🗖
≞	Portfolic	
	Asset Breakd	own
с	ash Deposits	Properties
	<b>Loan</b> £ 79 500	See more
Ĩ	<b>Deposit</b> £ 100 740	See more
	Properties £ 218 500	See more
(P)	<b>Cash</b> £ 102 500	See more
	Cryptocurrency £ ⊙	See more
622	<b>Stocks &amp; Shares</b> £ Ο	See more
	Portfolio Home	(°) Help



Pension and income calculators will also be accessible via your mobile device, you will be able to request pension drawdown and initiate contributions also, saving you time and money.

9:41	uli 🗢 💻					
← Handy Calculator						
Pension Income Based on your current share of fund in respect of your crystallised account your Retirement Capital is worth:						
Value: £700, 381.30						
You are presently drawing £8,500 p.a. from the scheme. This Retirement Capital could support a pension						
income to you at the time of £9,500 p.a. subject to liquidity. Use the calculator to see how changes to your pension income and investment return affects your Retirement Capital:						
The income I need is:	£O					
My fund is:	£ 70038130					
l expect my fund to give a NET return from investment income δ gains of (ἒ):	8 O					
Calc	ulate					



## Pension scheme banking via your mobile.

Details of your banking activity for your SSAS will be accessible via your mobile phone.

Αссоι	unt Acti∨itv ™Today	У
<b>Loan</b> Company Name		+ £5,000
<b>Deposit</b> Company Name		- £1,000
22	April 2021	
Properties Company Name		+ £8,000
<b>Cash</b> Company Name		- £3,000
Portfolio	Home	Help



#### A better way to communicate and use the tools that will benefit you

Access your financial advisor via the app, and your SSAS adminstrator.



We are the UK's only SSAS administrator with the vision and technology to deliver this proposition and it will be exclusive to you, our valued clients. Thank you for choosing us to administer your SSAS.

