



Scottish Widows
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Lines are open 9am to 5pm,
Monday to Friday

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Retirement Capital
Post Processing Center
Office 12, Venture Wales Building
Pentrebach
Merthyr Tydfil
CF48 4DR

13 October 2023

Our reference: 80436917

Dear Sir/Madam

WE'VE RECEIVED A TRANSFER REQUEST

We've received a transfer request from Mrs Sarah Norris asking that we go ahead with a transfer to MDN Properties Pension Scheme. We're now considering this request.

Please can you provide us with an up to date screen shot of the HMRC approval. This should be in the form of a screen print from the HMRC Pension Schemes online and should show the current scheme status and registration details. The screen print should also show that this is dated within the last 30 days.

NEXT STEPS

We need to gather information to check if this transfer is an authorised payment and is permitted under Section 169 of the Finance Act 2004.

We'll also check whether your customer has a statutory right to transfer their pension under the Pension Schemes Act 1993. This protects our customers' interests. Until the transfer goes ahead, we'll only contact your customer about this transfer request.

IF YOU WANT TO CONTACT US

If you have any questions or need more information you can email us at the address given above, or call us. Please have your plan number to hand if you call.

Yours sincerely

Scottish Widows

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