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389B

Registered Scheme administrators Li Mited

14982/3328819

Mited
Venture Wales
Merthyr Tydfil Industrial Park
Pentrebach
Merthyr Tydfil
CF48 4DR



Dear Registered Scheme administrators Li Mited

It is time to pay your HM Revenue & Customs bill of £1203.24

Your original account
Client: HM Revenue & Customs
Account number: DRS0008602568

Your BPO reference 128262219
You'll need this whenever you get in touch with us.

9th December 2022

Monday-Friday 8am-8pm and
Saturday 9am-4pm

0141 280 0562



bpopay.co.uk



What you need to do

Our client HM Revenue & Customs has informed us the above balance remains outstanding.
It is quick and easy to use our self-service portal at www.bpopay.co.uk. There you can pay in full, set up a payment plan or request a copy bill. Alternatively, you can call us on 0141 280 0562.
We understand that finances for business can be uncertain. If your situation allows, resolving outstanding bills now will help you keep on top of your finances.
Please get in touch and we will work to resolve this with you, whether there is an issue with this bill, or you need help to set up a payment plan. You can also contact one of the organisations offering free, impartial advice listed on the reverse of this letter.

Yours sincerely

Graham Rankin
Managing Director

Or set up a payment plan



Call us on **0141 280 0562** or visit bpopay.co.uk to set up an easy to manage payment plan.

0141 375 0999

Call our automated payments line any time of the day on

Make a payment 24/7



Turn over for other ways to pay

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87570NP

BPO Collections Ltd, Marina Quay, Dock Road, Ardrossan KA22 8DA. We're registered in Scotland (SC295285) and authorised and regulated by the Financial Conduct Authority for accounts formed under the Consumer Credit Act 1974 (amended 2006). Consumer Credit Licence number 582769. To view our Privacy Policy please visit bpopay.co.uk/privacy.



Who are we?

We're a team of debt recovery specialists, usually appointed by other companies to reach out to customers on their behalf. Our job is to communicate with each customer to find out the reason they're behind on their payments. We then create a plan that points them in the right direction, helping them to clear outstanding accounts in the easiest way possible. We pride ourselves on being flexible and responsive, and we always try to ensure our customers are offered the most appropriate solutions, tailored to their individual financial circumstances.

Finding it difficult to pay?

There are free, helpful organisations that can guide you towards making the best decisions based around your situation.

Citizens Advice Bureau

Call 0300 330 1313 or visit citizensadvice.org.uk

National Debtline

Call 0808 808 4000 or visit nationaldebtline.co.uk

Stepchange

Call 0800 138 1111 or visit stepchange.org

Money & Pensions Service

Call 0800 138 7777 or visit maps.org.uk

Something not quite right?

If you're unhappy with our services, feel free to submit a complaint and we'll do our best to fix any problems as quickly as possible. Just write to the Complaints Manager at BPO Collections Ltd, Marina Quay, Dock Road, Ardrossan KA22 8DA and tell us what's wrong. We'll get back to you within four weeks. You can also write to us at complaints@bpomail.co.uk

After that, if you still don't feel that we've resolved your issue, you can get in touch with The Financial Ombudsman. We can send you information on the process.

Other ways to pay

Call us

Give us a call on **0141 280 0562** to pay by card. We're open Monday-Friday 8am-8pm and Saturday 9am-4pm.

Card

Go to **bpopay.co.uk** to make a quick and easy payment with your card.

Direct Debit

Set up a Direct Debit to make automatic payments quickly and easily. All you need to do is visit **bpocollections.co.uk/directdebit** with your reference number to hand.

Bank transfer

Make your payment out to BPO Collections using the sort code **83-21-08**, account number **15995830** and reference **128262219**.

By post

Send a cheque, bankers draft or postal order with your reference number (**128262219**) to BPO Collections Ltd, Marina Quay, Dock Road, Ardrossan KA22 8DA.