

Mr P Davies
Cranfords
Office 12
Venture Wales Building
Pentrebach
Merthyr Tydfil
CF48 4DR

Date: 20 June 2022
Our Ref: VAN/03756227/CM
Helpline: 0800 408 2065
Your Ref:

Dear Mr Davies

Vanguard LifeStrategy 20% Equity Fund

Clients' names: Cranfords, Mr Ian Lazenby and Protect My Universe Ltd
Account number: 2371

Thank you for your letter received on 17 June 2022, asking us to switch funds on this account.


We have enclosed your letter as we are unable to proceed with your instruction, as we do not administer the fund FTSE All World High Dividend Yield UCITS ETF (VHYL). We are sorry for any inconvenience this may cause.

We also require two authorised signatures from Protect My Universe Ltd along with their capacity.

We have enclosed a pre-paid envelope for your convenience.

If you need any further information please call a member of our team on 0800 408 2065.

Yours sincerely



Ollie Rabley
Chief Operating Officer, Finance

Enclosure(s): Returned correspondence (PK)
Pre-paid envelope