



Retirement Capital
Data Processing Centre
Retirement Capital
Venture Wales Building
Merthyr Tydfil Industrial Business Park
Merthyr Tydfil
Wales
CF48 4DR

15 March 2022

Customer Ref: 114043.001

Account Holder(s) of: Mr John Milton [08/07/1961]
25 Moss Lea Tarleton Preston PR4 6BH

Dear Sirs

We refer to our letter of 5 January 2021 and despite chasing have not received the information we requested in that letter. We enclose a further copy for your information.

In the event that we do not receive a reply or the information requested within the next 14 days, we will have to make a formal complaint and refer the matter to the ICO.

We trust that will not be necessary and await our client's information by return. You can send the file to us electronically using the email address or return it by post to the address below.

Yours faithfully

The Claims Bureau

OFFICE
SUITE 4 ANCHOR SPRINGS
LITTLEHAMPTON
WEST SUSSEX BN176BP

CONNECT
WWW.THECLAIMSBUREAU.CO.UK
INFO@THECLAIMSBUREAU.CO.UK
01903 868 251

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5th January 2021

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of: 25 Moss Lea Tarleton Preston PR4 6BH

Dear Sirs

With regard to our above client(s) Retirement Capital pension, under the General Data Protection Regulation 2018 and including the right of subject access under this, we would be grateful if you could supply us with copies of **all personal data** you hold for the above client(s) including but not limited to:

- A copy of any and all statements for the above referenced account
- A copy of any and all Key Facts Illustrations
- A copy of any and all Pension Transfer documentation
- A copy of any and all Suitability Reports and Fact Finds relating to Pension advice

Where you are unable to provide any of this data, please confirm in your responses as to what data has been withheld and why. I enclose our clients' authority and instruction to act. I am aware that you have 30 days to provide this information. Please action this request in accordance with your own guidelines.

If I can be of any further assistance, please do not hesitate to contact me on 01903 868251, option 2 or email DSAR@theclaims bureau.co.uk. You can send the file to us electronically using this email address or return it by post to the address below.

Yours sincerely

Zoe Cleveland
The Claims Bureau

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