



Phoenix Rising Retirement Benefits Scheme
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Write to
Aegon Digital Solutions
SUNDERLAND
SR43 4DL

Visit
aegon.co.uk/support

Dear Sir/Madam

03/03/2022

Your Aegon statement

Thank you for investing through Aegon Retirement Choices (ARC). Your statement for the period 16 November 2021 to 15 February 2022 is enclosed. If you have both a joint Aegon account and an individual Aegon account, a separate statement pack will be sent for each.

Your statement

Your statement provides a concise view of your investments and features:

- a **Summary** showing a single view of all the product wrappers held within your Aegon account;
- a **Transaction summary** for each product wrapper showing any money into and money out of your account as well as any Aegon charges and charges paid to your adviser, and
- a **Valuation** for each product wrapper

Customer details

Customer name

Phoenix Rising Retirement Benefits Scheme

Customer number

21130764

Documents enclosed

- Summary
- Transaction summary
- Valuation
- Costs and charges information

This statement provides a view and value of your investments under the above investor number at the statement date. To reduce the size of your statement and help reduce the amount of paper we use, you'll find your full transaction history online. You can visit your online account at any time, if you already have access, using your username and password. Please call us if you need help with access to the website. If you have questions relating to your investments please call your adviser.

We've also included a 'Costs and charges information' section showing the charges you've paid over the period shown in that section. It compares with the information in any illustration you received. Where your illustration estimated the charges you might pay, the 'costs and charges information' gives you the actual charges you paid and how they affected the growth of your investments. Please note that it doesn't follow the same time period as this statement.



Here to help

If anything is unclear you'll find a range of questions and answers that may help you at aegon.co.uk/arcstatementfaq.

Please read those Q&As as they should help you. If you still need to contact us please go to aegon.co.uk/support to find the best way to contact us. Please note that we can't give financial advice.

Protect yourself from scams

Your pension and investment savings are likely to be some of your most valuable assets. Like anything valuable, they can become the target for illegal activities, scams or offers of inappropriate and high-risk investments.

Find out more about the steps you can take to protect yourself from pension and investment scams and how to avoid them – visit our 'keeping you safe' page at aegon.co.uk/support/fag/Keeping-you-safe.html. You can also find information at fca.org.uk/scamsmart and pension-scams.com

Large cash balances

Any cash balance in your cash facility within a product allows you to promptly invest when you want to and pay fees as they become due without selling invested assets.

If you have a substantial cash balance that you are not planning to invest soon, please consider if it's in your better interests to hold that balance with your own current or savings account provider.

If your personal circumstances mean you need any additional support, or if you'd like a large print, braille or audio CD version of this document, please call 0345 680 1234 (call charges will vary) or visit aegon.co.uk/support

Yours sincerely

Graham MacLeod
Head of Digital Solutions,
Customer Services



Statement details

Statement period
Investor
Customer number
Adviser details

16/11/2021 to 15/02/2022
Phoenix Rising Retirement Benefits Scheme
21130764
Haven Global Strategies Limited

Summary

Account	Value (£) at 16/11/2021 ¹	Value (£) at 15/02/2022	Change in value ⁵ (£)
Aegon General Investment Account (Gross) - 71629792	33,505.68	32,246.72	-1,258.96
Total (£)	33,505.68	32,246.72	-1,258.96

Notes

1. The opening value for this statement may vary from the closing value of your previous statement. This is due to market valuation changes.
2. Since the start of your statement period.
3. Investments and/or money held within our GIA, Stocks and Shares ISA and Offshore Bond wrappers are administered and protected under the current rules set out in the Client Assets Sourcebook (CASS) which is published by the Financial Conduct Authority (FCA). Assets and/or money held within our Self Invested Pension Plan (SIPP) are not subject to these CASS rules.



Customer number
Customer

21130764

Phoenix Rising Retirement Benefits Scheme

Transaction summary - Aegon General Investment Account (Gross) - 71629792

Money in and out^{1,2}

Date	Transaction	Transaction amount (£)
25/11/2021	Distribution from Cash	0.02
15/12/2021	Distribution from Jupiter Merlin Inc Portfolio I Inc	88.35
25/12/2021	Distribution from Cash	0.04
25/01/2022	Distribution from Cash	0.09

Aegon charges

Date	Transaction	Transaction amount (£)
01/12/2021	Annual Charge	-6.84
01/01/2022	Annual Charge	-6.98
01/02/2022	Annual Charge	-6.72

Adviser charges

Date	Transaction	Transaction amount (£)
01/12/2021	Ongoing Adviser Charge	-13.67
01/01/2022	Ongoing Adviser Charge	-13.96

Aegon is a brand name of Scottish Equitable plc (No. SC144517) and Aegon Investment Solutions Ltd (No. SC394519) registered in Scotland, registered office: Edinburgh Park, Edinburgh, EH12 9SE. Both are Aegon companies. Scottish Equitable plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Aegon Investment Solutions Ltd is authorised and regulated by the Financial Conduct Authority. Their Financial Services Register numbers are 165548 and 543123 respectively.



-13.45

01/02/2022

Ongoing Adviser Charge

Notes

1. Money in or Money out is any money or investments coming into or out of your account.
2. Excludes incomplete transfers or re-registrations.



Customer number 21130764
Customer Phoenix Rising Retirement Benefits Scheme

Valuation - Aegon General Investment Account (Gross) - 71629792

Investment name	Number of units/shares	Unit/Share price (£)	Value (£)
Jupiter Merlin Inc Portfolio I Inc ³	10,137.590000	1.544400	15,656.49
Quilter Investors CrIm BI Pf R A£ ³	7,042.733000	2.268800	15,978.55
Cash			611.68
Pending ¹			0.00
Value at 15/02/2022			32,246.72

Notes

1. Pending is the sum of monies allocated to trades that haven't settled at the end of the statement period. These include: switches, buy and sell instructions, movement of cash and incomplete rebalancing instructions. Trades typically clear within 5 business days and your current investment holdings and cash values can be viewed online, via your adviser if you have one, or by calling us. Transfers where proceeds of the transfer haven't yet been received aren't included.
2. The valuation shown is based on the latest price available at the statement closing date.
3. We'll be sending you more information on costs and charges for these investments on a yearly basis.
4. If you hold an Aegon Secure Trustee Investment plan, the total value of the plan is shown, not the value of the underlying investments. The number of units shown will reflect the total value and the unit price will always be £1.00.
5. The valuation of an Aegon Secure Trustee Investment plan doesn't take into account any guaranteed benefit you may have selected. Please speak to your adviser to find out more.
6. Corporate actions occurring during the statement period may have had an impact on your investments.

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Costs and charges information

Customer details

Period covered	01/01/2021 to 31/12/2021
Customer name	Phoenix Rising Retirement Benefits Scheme
Customer number	21130764

We're providing this information to explain the costs and charges you've paid on your investments over the period above and show how they affect your account.

Total charges across all products

Charge	Charges during the period	
	£	%
Platform	80.54	0.25
Adviser	161.07	0.50
Investment charges*	505.61	1.56
Total charges	747.22	2.31
The monetary figure accurately reflects charges taken from your account and include any one off and ongoing charges. The percentage is based on the charges deducted from your account, divided by the average daily value over the reporting period. If you have had significant changes in value over the reporting period the percentage may appear higher.		
*The Investment charge figure is a total across all types of investment you hold, including investment funds and/or insured funds.		

Average value (£) during period	
32,395.11	

The effect charges have had on your account	
Return before charges	9.66%
Return after charges	7.15%
Effect of charges on return	2.51%
This table illustrates how costs and charges impact the return on your investment.	