BUSINESS

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SCHEME ADMIN
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PENTREBACH
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January 2022

Introducing your
Business Banking
contact team

Hello,

Whether it's your staff, premises, customers or suppliers, getting the right fit is vital. It's the same with your banking – it's important to us that you have the right support at the right time to suit your needs.

So, from 15th February, rather than speaking to your Relationship Manager, we'd like to introduce you to our team of specialists who look after businesses of a similar need to yours.

Introducing Business Support

How to contact our business specialists

With extended opening hours, our business specialists are available to answer your business banking questions, Mon to Fri from 8am to 7pm and Sat from 8am to 3pm*.

You can contact the team by chat at Royal Bank business support and click on chat now, message us through the mobile app or you can call us on **0345 600 2230.**

Web chat

You can also use our web chat service 24/7, which can help on a wide range of general business banking queries. To use this service, go to **business.rbs.co.uk** and search Cora.

Digital banking 24/7

If you are already registered for Digital Banking, you'll be able to continue to do all your day-to-day banking, using this service.

If you are not registered, signing up for digital banking is easy. Just go to **business.rbs.co.uk** and search Digital Banking.

What happens next?

There's nothing for you to do at the moment. Your account details are staying the same and there are no changes to how you access any of our digital banking services.

Visit **business.rbs.co.uk**

Call **0345 600 2230**

Talk to us in branch

To use our web chat 24/7, go to **business.rbs.co.uk** and search Cora

*If you need emergency support out of the opening hours, please call **0345 600 2230**, stay on the line and you will be connected to an adviser.

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Please turn over for more information