

Money Redress Limited

16 Vantage Park, High View Close,
Hamilton, Leicester, LE4 9LJ

Email: enquiries@moneyredress.com

Call Us: 0116 4646 600



Data Subject Access Team (DSAR)
Pension Practitioner / Retirement Capital
Office 12 Venture Wales Building
Pentrebach Merthyr Tydfil
CF48 4DR



15 September 2021

Dear Sirs,

Information Request

Client Name: Mr. David Brian Barnes

Client Address: 98 Walderslade Road, , Chatham ME5 0LL

Pension Policy Number:

Please find enclosed the letter of authority from our mutual client in respect of transactions arranged on their behalf by yourselves.

The letter sets out the range of information we are requesting, pursuant to the letter of authority signed by Mr. Barnes.

We look forward to hearing from you shortly.

Yours sincerely,

Client Liaison Team

Money Redress Limited

EXCELLENT   TRUSTPILOT

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Letter of Authority & Subject Access Request

Dear Sirs,

Organisation Name: PENSION PRACTITIONER/ RETIREMENT CAPITAL
Mr. David Brian Barnes D.O.B: 07/08/1959 NINO: WE417479C
98 Walderslade Road, , Chatham, ME5 0LL

I authorise Money Redress Limited to act on my behalf in pursuing my enquiry, as my agent, in respect of; advice received and transactions arranged, which involved the processing of my personal data by your organisation. Please provide Money Redress Limited with ALL records, accounts, and associated accounts, held in respect of my personal data. It would be helpful if the following could be provided, which might also prove to be more economic for you in supplying the personal data about myself:

- Full copies of all documents to include factfinds, application/proposal forms (including the identity of the original selling agent and firm), proofs taken from me of supporting applications, and correspondence (whether written or emailed) including meeting/telephone notes, emails and other computer records relating to my personal information, suitability letters, personalised and generic illustrations and product information, policy documents and contracts (whether with yourself or third parties), transaction or other statements (showing all transfers in and out, contributions, investments, disinvestments, charges, income payments and distributions, withdrawals and in-specie transfers), provided by your firm to me in compliance with the Financial Conduct Authority (and Financial Services Authority and all other relevant regulators).
- Full copies of all correspondence in postal, email, or any other format in which you have entered into with any individual, organisation or other third party, which contains my personal or financial information, or which pertains to myself.
- Full hard copy printouts of my personal and financial information, held in a digital, magnetic, or other format which is held currently, in archives, back up devices or other storage devices, in all locations associated with you.
- Documents recording the commission or other remuneration received by you from third parties, or payments made by you to third parties in relation to myself, and documents recording any other remuneration e.g. fees that you have received along with any records justifying the same. Where you have used abbreviations or codes please supply sufficient information so as to ensure full understanding as to their meaning and purpose in respect of my personal and financial information.
- A current valuation and breakdown of the investments and cash held within my policy, including transfer values, and details of any penalty that would apply on transfer.
- Where any previous information or records held have been deleted or disposed of, the methods used to do so, including dates, certificates or references confirming details of destruction.

Please take this letter as my/our instructions to you to deal directly with Money Redress Limited, as my agent, in respect of the matter and to provide them with any information they request either verbally or in any other media format that they request, both as a result of this and subsequent correspondence. Please direct all correspondence concerning the above policy/plan concerning this matter directly to Money Redress Limited.

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I acknowledge that I could pursue this matter with you myself without the involvement of Money Redress Limited, but that I have instead opted to engage Money Redress Limited. I have received details of any fees payable to Money Redress Limited, contained within their Terms of Engagement, and I am responsible for settling their fees directly.

In the event that you need to contact a third party to progress this matter for any reason, I hereby give my authority and consent for the third party to provide you and Money Redress Limited with any information they request.

In the event that I am indebted to your organisation please disclose the nature and amount of the debt to Money Redress Limited. It may be possible to offset any (and all) such debt against any claim I might have relating to any organisation, including yourselves.

Print Name:

DAVID BRIAN BARNES

Signature:

[Handwritten Signature]

Date of Signature:

12/09/2021



from
**Southern
Water**

MR DAVID BARNES
PITREAVIE
98 WALDESLADE ROAD
WALDESLADE
CHATHAM
ME5 0LL

0000/01/0000/01000000/3525024
10101601/001417/001/002

Making amends – we're deeply sorry

We've reduced your wastewater charges till 2025 to make up for failings in managing and reporting compliance at our wastewater treatment works. We agreed with Ofwat that customers will receive £123m and our shareholders will pay a £3m fine. Your charges may rise with inflation and depending on your water use, but they will be less than they would have been without that agreement. For more information see southernwater.co.uk/making-amends.



Visit our website for live chat or to log into your account
southernwater.co.uk/help



0330 303 0277
Weekdays - 8am to 7pm
Saturday - 8.30am to 2pm



Your customer number
10474995



Your payment reference
0004 5069 23530

Dear Mr DAVID BARNES,

Here's your latest bill based on the meter reading we took on 18 August 2021. You currently pay by cash – see page two for your payment options.

Meter reading

Water used in cubic metres

68 m³

One cubic metre = 1,000 litres
This is equivalent to: 11 baths, 31 (4 min) showers or 166 toilet flushes

Meter number: 8511822

Latest reading: 18 Aug 2021

9 8 5 . 0 0

Previous reading: 26 Feb 2021

9 1 7 . 0 0

Your next meter reading is scheduled to take place by 01 Mar 2022

Previous bill's usage
74.00 m³

Charges

£264.89

Bill date

20 Aug 2021

Billing period

**From: 27 February 2021
To: 18 August 2021**

Bill type
Metered - Cash

Previous bill's charges
£282.43

Future payments

Total payment of

£264.89

Due by

06 September 2021

To pay your bill
See how to pay on p. 2

Struggling to pay? See p. 3



Water

Period: 27 February 2021 to 31 March 2021

Variable Rate £1.426 x 12.90m³ = £18.40

Standing Charge = £1.84

Period: 01 April 2021 to 18 August 2021

Variable Rate £1.487 x 55.10m³ = £81.93

Standing Charge = £8.25

Total Water **£110.42**



Wastewater

Period: 27 February 2021 to 31 March 2021

Variable Rate £1.998 x 11.93m³ = £23.84

Standing Charge = £4.85

Period: 01 April 2021 to 18 August 2021

Variable Rate £2.045 x 50.97m³ = £104.23

Standing Charge = £21.55

Total Wastewater **£154.47**

Standing Charge:

This covers essential service costs such as sending bills, collecting payments and dealing with enquiries.

Wastewater charges:

Wastewater is charged at 92.5% of the volume of water supplied. These costs are higher as treatment and disposal of wastewater costs more than supplying fresh water.



P

GER

532136942

BARNES

DAVID BRIAN

BRITISH CITIZEN

07 AUG /AOUT 59

M

CHATHAM

24 AUG / AOUT '15

IPS

24 NOV / NOV 25

1. Signature/Signature du titulaire (10)

[Handwritten signature]

P<GBRBARNES<<DAVID<BRIAN<<<<<<<<<<<<<<<<<<<<<<
5321369425GBR5908075M2511247<<<<<<<<<<<<<<<<06