

Retirement Capital
Data Processing Centre
Retirement Capital
Venture Wales Building
Merthyr Tydfil Industrial Business Park
Merthyr Tydfil
Wales
CF48 4DR

4th October 2021

Customer Ref: 114115.001

Dear Sirs,

With regard to the enclosed (copy) data subject access request, we have not received a response from yourselves. This was sent to you in January 2021 and is now 9 months overdue. Please can you advise as to the current status of our request and provide a date by which we can expect to receive the data requested.

If you have any questions, please do not hesitate to contact us on 01903 868251 opt. 2 or email zoe.cleveland@theclaimsbureau.co.uk

Our office opening hours are Monday – Thursday, 8.30am until 5pm, Friday 8.30am until 2pm.

Yours sincerely



Zoe Cleveland
The Claims Bureau

OFFICE

SUITE 4 ANCHOR SPRINGS
LITTLEHAMPTON
WEST SUSSEX BN176BP

CONNECT

WWW.THECLAIMSBUREAU.CO.UK
INFO@THECLAIMSBUREAU.CO.UK
01903 868 251



Retirement Capital
Data Processing Centre
Retirement Capital
Venture Wales Building
Merthyr Tydfil Industrial Business Park
Merthyr Tydfil
Wales
CF48 4DR

26th January 2021

Customer Ref: 114115.001

Account Holder(s) of: Mr Philip Crouch [15/09/1962]
247A Luton Road Dunstable Bedfordshire LU5 4LR

Dear Sirs

With regard to our above client(s) Retirement Capital pension, under the General Data Protection Regulation 2018 and including the right of subject access under this, we would be grateful if you could supply us with copies of **all personal data** you hold for the above client(s)

Where you are unable to provide any of this data, please confirm in your responses as to what data has been withheld and why. I enclose our clients' authority and instruction to act. I am aware that you have 30 days to provide this information. Please action this request in accordance with your own guidelines.

If I can be of any further assistance, please do not hesitate to contact me on 01903 868251, option 2 or email DSAR@theclaims bureau.co.uk. You can send the file to us electronically using this email address or return it by post to the address below.

Yours sincerely

Zoe Cleveland
The Claims Bureau

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