Transfer discharge form

Important notes

This form is to be completed when you decide that Aviva are to pay the whole or part of the fund into another registered pension scheme. The form is a discharge to allow Aviva to release funds.

If the intention is to use the whole fund (or balance fund) after payment of a tax free cash sum by Aviva to purchase a Lifetime Annuity or the fund is to be placed directly into Unsecured Income then PLEASE DO NOT COMPLETE AND RETURN THIS FORM, call us and we will send the correct forms for completion.

To be completed by the policyholder

Your full name Title

MR

Last name

GOUGH

First name(s)

USTIN JAMES

Your pension policy number(s)

(Please include all the policy numbers to be transferred)

002745399

Please remember: We will cancel the units and calculate the transfer value using the unit prices at the next valuation date following receipt of all the items requested, fully completed, together with any supporting documents. The amount transferred may be higher or lower than the figures shown in the transfer value illustration document. Any incomplete or missing information will delay both the cancellation of units and the transfer payment to the receiving scheme.

Please remember: We will cancel the units where necessary and calculate the transfer value using the unit prices at the next valuation date following receipt of all the items requested, fully completed, together with any supporting documents. Any incomplete or missing information will delay both the cancellation of units and the transfer payment to the receiving scheme.

The amount paid will be recalculated when we pay the transfer and this may be higher or lower than the figures shown in the transfer value illustration document.

I authorise you to transfer the above policy(s) to:

(Please provide the full name and address of the pension provider or pension scheme which is to receive the transfer payment.)

Name of new scheme/pension provider

GOUGH RENSION FUND
Address
Postcode
Reference number
Contact name
Preferred daytime contact number
Contact email address

Policyholder's declaration

Please read this declaration carefully before signing it. If you believe one or more of the statements are not true in relation to the proposed transfer, and as a result you cannot sign the declaration, the transfer cannot proceed.

In relation to the policy(s) listed above, I hereby declare:

• I agree to, and request, the transfer of benefits as indicated above.

I understand the transfer value is not guaranteed. It will be recalculated before the payment is made, and may be higher or lower.

I am the legal owner of the policy(s) and I am legally entitled to instruct Aviva to transfer the value.

I understand and agree that payment of the transfer value will be in full and final discharge of Aviva's liabilities for the benefits under the policy(s) stated above.

I understand that if I have any entitlement under the Aviva policy(s) to a protected taxfree lump sum and/or a protected pension age these may be lost upon transfer.

- Please pay the transfer value direct to the trustees/scheme administrators of the receiving registered pension scheme.
- If, after transfer no benefits remain under the policy(s) listed please cancel them. If the receiving scheme is fully insured, please pay direct to the insurance company instead.
- If the receiving scheme is partly or not insured e.g. a Self Invested Personal Pension (SIPP), please pay to the scheme administrator or provider instead. If the receiving scheme is a Small Self- Administered Scheme (SSAS), please make payment directly into the SSAS bank account.
- I understand that HM Revenue & Customs require Aviva to make the transfer payment direct to the other insurance company, scheme administrator or trustees of the receiving registered pension scheme as appropriate. It is not possible to surrender these benefits for cash.

Anti-Money Laundering requirements for a UK resident

- To comply with Anti-Money Laundering requirements, we may verify your identity by carrying out an online check with a reference agency. Aviva offers this service as part of its commitment to treat its customers fairly and to make it easier for you to do business with us. The agency will add a note to your reference file to show that an identity check has been made. Aviva will not share the results of any electronic verification checks carried out by its chosen reference agency with any third parties. If successful, a copy of the results will be held on our systems to evidence that your identity has been verified.
- If you do not wish Aviva to carry out the online check or if Aviva are unable to complete the online check we will have further Anti-Money Laundering requirements which we will confirm to you separately.

Anti-Money Laundering requirements for a Non-UK resident

Please find an enclosed Anti Money Laundering (AML) checklist which explains our requirements.

Policyholder's signature

Name

GOUGM JUSTIN

Date DD/MM/YYYY

11/01/2021

Please provide a telephone number below which we can use to contact you.

Preferred daytime contact number 07802 684364



Receiving scheme's transfer statement

Section 1 – Details of transferring scheme policyholder

Policyholder name	Mr. Justin Gough
Date of birth	14 May 1967
NI Number	NM997297D
Policy number(s)	DD2745399

Section 2 – Details of receiving scheme

This document should only be used for a transfer to a UK registered pension scheme.

Full name of receiving	
Scheme/provider	
Your contract number	
HMRC reference	- 2242 8.1
(PSTR or SF number)	20003343 RM
Scheme administrators	
Name	
Scheme administrators	
Address	
Postcode	
Name of contact	
(in case of an enquiry)	
Telephone number	
Email address	

Type of scheme

Is the scheme (please tick the relevant box)

- A. A pension scheme registered under Chapter 2, part 4 of the Finance Act 2004.
- B. A Statutory Scheme (as defined in Chapter 1, Part 4 of the Finance Act 2004).
- C. A qualifying recognised Overseas Pension Scheme.

Aviva Life & Pensions UK Limited. Registered in England No. 3253947. Registered office: Aviva, Wellington Row, York, YO90 1WR.

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Firm Reference Number 185896. Telephone 0117 989 9000 - calls may be recorded. www.aviva.co.uk

Account number 04919088
ENGA FENSION FUND
Name of bank ALLIED IRISH BANK (68)
Reference number
Would you prefer payment by cheque?
□ No
🗆 Yes
If yes where should the cheque be sent?
Name
Address
Postcode

To whom should the transfer cheque be made payable?

This is the scheme contract's:

- Administrator
- Trustee
- Insurer

<<Always include

Section 4 – Receiving scheme declaration

This section is to be completed by an authorised signatory of the receiving scheme

I/We hereby declare:

- I am/We are willing to accept the transfer payment
- The transfer payment will be used to provide relevant benefits under a UK registered pension scheme, in line with Part 4 of the Finance Act 2004
- The information given in this questionnaire is complete and correct; and
- I/We agree to you referring this proposed transfer to HMRC and for HMRC to provide information to you relating to the registration of the receiving scheme.

Signed for and on behalf of the receiving scheme:

(Please note: if the new agreement is cancelled with the scheme indicated above, we may not be able to accept the transferred money back in to the original contract.)

These documents are available in other formats

If you would like a Braille, large print or audio version of this document, please contact us



Investments Insurance

Data Protection

Use of Personal Information

The data we process includes data provided to us as part of this claim, information we obtain from publicly available sources, our trusted third parties and information already held within the Aviva group including details from previous quotes and claims.

We may use any of this personal data:

- to process your claim and administer your plan .
- for Aviva's or someone else's legitimate business interests, for example, for research and statistical purposes, or for
- marketing (depending on your marketing preferences).
- to help detect and prevent fraudulent activity and for crime prevention,
- to meet legal obligations, and
- where processing your data is in the public interest.

You don't have to provide us with any personal data, but if you don't provide the information we need, we may not be able to administer your policy.

Other companies from across the Aviva group, or third parties who provide services to us, in any country (including those outside the European Economic Area) could also use your information in the ways described above. If they do, we'll make sure they agree to treat your information with the same level of protection as we would.

We may share your data with regulatory bodies, other insurers (either directly or using shared databases), your insurance intermediary or third parties providing services to them.

To keep our products and services competitive and suitable for customers' needs, we may also use your information for research and customer profiling.

By signing this form you consent to this use of personal data as set-out above.

You have various rights in relation to your personal data including accessing your data, and in some limited circumstances objecting to processing or having your data erased.

We may also use personal data we hold about you across the Aviva group to help us identify and tailor products and services that may be of interest to you. Depending on your marketing preferences, we may use this information to provide you with updates and offers for Aviva's products and services via marketing tailored to you.

We may continue to do this after your policy has ended.

The Aviva group would like to contact you from time to time to provide you with updates and offers for Aviva's products and services tailored to you by post, phone, email or text.

If you do not wish to be contacted please tick the boxes below.

I do not want you to contact me by: Email [] Phone [] Text Message [] Post []

You may change your mind at any time by writing to Aviva, FREEPOST, Mailing Exclusion Team, Unit 5, Wanlip Road Ind Est, Syston, Leicester, LE7 1PD.

AVIVA	
Insurance	Retirement
Health	Investments

4 December 2020 Transfer value illustration as at

Plan number Date Justin Gough Customer DD2745399 Policy number DD27453 4 December 2020

> PO Box 582 0345 366 1647 Bristol, BS34 9FX

Friday 8am and 6pm, Monday to Our lines are open between www.aviva.co.uk

Unit linked policies

Plan Poli number nur	Policy Fund number value	Early surrender charge	AMC adjustment (Annual Management Charge)	Special allocation	MVR (Market value reduction)	Terminal bonus	Reorganisation bonus	Transfer Value
DD27453 DD274	DD27453 DD2745399 £6,445.46	£15.00	N/A	N/A	N/A	£1,332.24	£104.22	£7,866.92
Total	£6,445.46	£15.00	N/A	N/A	N/A	£1,332.24	£104.22	£7,866.92
Important notes	tes							

- The transfer value(s) is not guaranteed and you could receive more or less than the amount shown.
- Market Value Reduction (MVR) does not apply. However, we may in some circumstances need to apply an MVR which would reduce the value of units,

in accordance with the policy provisions

- An early surrender charge applies to the benefits as shown above, in line with the policy provisions.
- Some charges are taken by unit cancellation (see your policy conditions for details). The transfer value shown above takes into account all unit cancellations

continued on the next page

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Page 1

continued on the next page Date Customer 4 December 2020 Justin Gough		Market Value Reduction	Re-Organisation bonus	Terminal bonus	Regular bonus ç	With-Profits information As you are invested in the With Profit Fun added to your policy.	due to date.	Transfer value illustratio
Policy number DD2745399	 toyour policy, we are likely to reduce the value of your units if you: Decide to retire before or after the date you reach your selected retirement age. Transfer the value of your policy to another pension policy. Switch out of the With Profit Fund. This reduction is called a Market Value Reduction (MVR). An MVR is designed to be fair to policyholders who leave the With Profit Fund and those who remain invested. 	If the performance of the With Profit Fund is lower than that reflected in the bonuses we have already added	The transfer value includes any amount of reorganisation bonus to which you are	On retirement, death, transfer and switching out of the With Profit Fund we may add a final bonus to the value of the with profit units. We calculate the terminal bonus based on the period the investment has been held continuously in the With Profit Fund and the performance of the fund over that time. Please be aware that on transferring away you will lose entitlement to any future bonuses that your policy may benefit from.	The with-profits unit price increases in line with the rate of regular bonus we declare. The regular bonus rate can go up or down at any time.	With-Profits information As you are invested in the With Profit Fund, you are entitled to a share of the profits of that fund. You receive your share of the profits as bonuses that are added to your policy.		Transfer value illustration as at 4 December 2020 continued
	icyholders who	e already added		oonus to the value John State	gular bonus rate can	ts as bonuses that are		Page 2

Transfer value illustration as at 4 December 2020 continued

Page 3

Guarantees

payments and switches you have made into the with-profits fund in the previous five years. at your selected retirement age, we will not apply an MVR except to any one-off payments, transfer conditions the amount built up by adding regular bonuses may be more than the underlying investment value. This guarantee can be valuable, especially at times when stock markets are lower. In unfavourable investment We guarantee we won't apply an MVR when you die. In addition, if you retire

Further information

available at www.avivafunds.co.uk or by contacting us. which shows how we have complied with our PPFM over the last year and includes a report to policyholders from the With-Profits Actuary. These documents are all With-Profits Summary: A guide to how we manage our With-Profits business. In addition, a report to with-profits policyholders is produced around March each year, We manage our with-profits business according to our Principles and Practices of Financial Management (PPFM). A brief summary of the PPFM is given on our

DD2745399 Policy number

Date 4 December 2020 Justin Gough Customer

Guaranteed Annuity Rate (GAR) Illustration

Our Reference: GPS\Money Out

Plan Numbered: DD2745399

Illustration Date: 04 December 2020

Illustration of Retirement Fund at 14 May 2027 using our GAR annuity rate

Your plan has a GAR. This means we have agreed to guarantee an annuity rate to calculate part or all the annuity (a guaranteed lifetime income) we can provide to you. Please note that this guarantee will only apply if you buy your annuity with us.

The GAR is a valuable option because you could receive a higher annuity from us than from another company.

On the assumption that no further premiums are paid.

Assumed yearly rates of return after taking account of the impact of inflation	Medium rate 1.8%
Your policy could be worth	£8,060
And this could provide a yearly taxable pension of	£565
Followed by a husband's, wife's or civil partner's gross pension each year after your death of	£282
Or A tax-free lump sum of And a yearly taxable pension of	£2,015 £424
Followed by a husband's, wife's or civil partners gross pension each year after your death of	£212

Pension Projection

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Multipension Personal Plan Mark 1 Illustration of possible future benefits

Policy number: DD2745399 Illustration reference: DD2745399_60_04122020 Illustration Date: 04 December 2020

The following figures show what the pension might be at 14 May 2027 using assumed investment returns.

The projected values shown are **not** guaranteed and can go down or up depending on investment performance.

The current fund value is £6,439.04.

We show three standard growth rates in order to give you a range of potential outcomes. Please see the 'Important notes about projections' section for further information.

Assumed yearly rates of return	Lower rate	Medium rate	Higher rate
after taking account of the impact of inflation	-1.2%	1.8%	4.8%
Your policy could be worth	£6,680	£8,060	£9,690
And this could provide a yearly taxable pension of	£98	£147	£215
Followed by a husband's, wife's or civil partner's gross pension each year after your death of	£49	£73	£107
Or A tax-free lump sum of	£1,670	£2,010	£2,420
And a yearly taxable pension of	£73	£110	£161