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💌 enquiries@apjsolicitors.co.uk 👙 www.apjsolicitors.co.uk Call us Free: 0800 028 9791 📞 Office: 0161 777 2162

Cranfords Trustees Limited International House Constance Street London E16 2DQ

> Data Gathering Team Email: datagathering@apjsolicitors.co.uk

Reference: 113758.1 Date: 27th August 2020

DATA SUBJECT ACCESS REQUEST: SECOND SUBMISSION

Re: Our Client: Address:

Mr David Lane

200 New Chester Road

Wirral Merseyside **CH62 4RG**

Dear Sirs

Following our letter dated 06/03/2020 we are disappointed to note we have not received a reply to our Data Subject Access Request ("DSAR") in the required time as stated in Article 15 of the General Data Protection Regulation ("GDPR").

If we do not receive a satisfactory response from you within 14 days, we will not hesitate in taking further action. This may include but not be limited to complaints made directly to the relevant regulator seeking judicial remedy.

Should you require any information to enable you to action our request please contact our office on 0800 028 9791 alternatively you can email your request to datagathering@apjsolicitors.co.uk

We look forward to your response.

Pensions and Investments Team Anthony Philip James and Co Ltd Solicitors SRA 629443



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Cranfords 1 The Pavilions. Cranford Drive Knutsford WA16 8ZR

Molissa Hughes

Email: datagathering@apjsolicitors.co.uk Ref: MH/Shelly Farrell/113758.1/Lane/PRO

113758.1

Date:6th March 2020

DATA SUBJECT ACCESS REQUEST

Re: Our Client:

Address:

Mr David Lane

200 New Chester Road

Wirral

Merseyside CH62 4RG

Yw987845b

Dear Sirs

Anthony Philip James & Co Ltd have been appointed by the above-named client to request access to personal data pursuant to *Article 15* of the General Data Protection Regulation ("GDPR"), specifically in relation to our client's pensions and investments

We would like to make you aware from the outset that we expect a response within the one month period as stated in *Article 15*, failing which you 'shall bear the burden of demonstrating the manifestly unfounded or excessive character of the request,' as laid out in *Article 12*. If our request is not satisfied we will be forwarding a complaint to the Information Commissioners Office and seeking judicial remedy.

We would also like to clarify our right to access source material to ensure fair and transparent processing on our clients behalf, as stated in *Article 14 - 15*, and therefore expect to receive copies of original documentation alongside the information requested to support your response. We also expect this information to be provided in a 'concise, transparent, intelligible and easily accessible form, using clear and plain language' as stated in *Article 12*.

Please do not contact the customer, who has given Anthony Philip James & Co Ltd full authority to handle this complaint. You will find a signed letter of Authority attached along

Anthony Phillip James & Co Solicitors LTD. Registered Address: Building 7700 Daresbury Park, Daresbury, Warrington, WA4 4BS Company No: 10011883 – VAT No: 290608789 – ICO No: ZA188164
Authorised and Regulated by the Solicitors Regulation Authority Under SRA 629443











with the client information detailed above, providing confirmation of the identity and authorisation of the data subject.

In the case you are unable to fulfil our request within the period stated, you must endeavour to protect the data subject's rights and freedoms and legitimate interests, including making the information publicly available. The General Data Protection Regulation advises using an online portal to collate information held on the data subject to make it more easily accessible and transferable due to the recent changes in regulation that allow for a more substantial volume to be requested and provided.

We look forward to receiving your response within 30 days from receipt of this request.

Yours faithfully

Pensions and Investments Team Anthony Philip James and Co Ltd Solicitors SRA 629443 1610.17

PROVISIONAL DRIVING LICENCE

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