



Whitehall Randall and Associates Limited

FINANCIAL CLAIMS MANAGEMENT & LEGAL SERVICES

Compliance Dept
Retirement Capital
18 Soho Square
London
W1D 3QL

7th September 2020
Our Ref: 17180

Dear Sir/Madam

Re: Mr Mathew John Malcomson – Oxalis Holidays Ltd RBS

Our above client has approached us for advice regarding their pension position. The above SSAS scheme was set up by Cranfords in 2016. Cranfords have since ceased trading and we understand that you are the new administrators.

We are concerned that some negligent or nefarious activity may have taken place in the advice process and believe that the full file of papers going back to 2016 may be of assistance in that regard.

I would therefore be grateful for a copy of the complete file in relation to this scheme. Our client's original signed letter of authority for us to receive this information in the form of a DSAR is attached.

I look forward to receiving the information requested within the 40 days specified.

Thank you

Yours faithfully

Andrew Hummersone APFS CeRCH
Chartered Financial Planner
Enc

Mr M Malcomson
11 Whitbarrow Road
Lymm
WA13 9AG

9th July 2020

To: RETIREMENT CAPITAL

Dear Sir/Madam

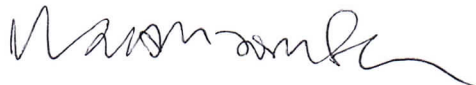
Re: MATTHEW JOHN MALCOMSON - OXALIS HOLIDAYS LTD LBS

Please accept this letter as authority for Whitehall Randall & Associates Ltd (829767) to receive any information they may require regarding my above policy, plan or arrangement. I authorize Whitehall Randall to receive any information, or copy documentation i.e. statements and records from you as they may require. This includes any formal request under the Data Protection Act.

I further authorize that should this matter be one of complaint then Whitehall Randall will communicate that to you in specific terms.

Please send by post the requested information/documentation to Whitehall Randall at Summit House, 2-2a Highfield Road, Dartford, Kent. DA1 2JY.

Yours faithfully



Mr M Malcomson