

## Money Redress Limited

16 Vantage Park, High View Close,  
Hamilton, Leicester, LE4 9LJ

Email: [enquiries@moneyredress.com](mailto:enquiries@moneyredress.com)

Call Us: 0116 4646 600



PENSION PRACTITIONER.COM LIMITED  
Office 12 Venture Wales Building  
Pentrebach, Merthyr Tydfil  
CF48 4DR

NJ 9518 1174 0GB

30 July 2020

Dear Sirs,

### Information Request

Client Name: Mr Willem Krige

Client Address: 29 Fairford Gardens , , Worcester Park KT4 7BH

### Pension Policy Number:

Please find enclosed the letter of authority from our mutual client in respect of transactions arranged on their behalf by yourselves.

The letter sets out the range of information we are requesting, pursuant to a subject access request under article 15 of the General Data Protection Regulation.

We look forward to hearing from you shortly and in any event within the prescribed time permitted.

Yours sincerely

Client Liaison Team

Money Redress Limited

EXCELLENT   TRUSTPILOT

Money Redress Limited is a claims management company. You do not need to use a claims management company to make your complaint to your financial adviser, and if your complaint is not successful you can refer it to the Financial Ombudsman Service and/or the Financial Services Compensation Scheme yourself for free. Money Redress Limited is authorised and regulated by the Financial Conduct Authority (see the FCA register at [www.fca.org.uk/register/](http://www.fca.org.uk/register/) reference 837239). Registered Office: 16 Vantage Park, High View Close, Hamilton, Leicester, LE4 9LJ. Registered in England Company No. 10483863. VAT registration no: 256 6448 75

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## Letter of Authority & Subject Access Request

Dear Sirs,

**Organisation Name:** PENSION PRACTITIONER

**Mr Willem Krige**

NV: SE870748A

DOB: 23/10/1975

**29 Fairford Gardens , , Worcester Park, KT4 7BH**

I authorise Money Redress Limited to act on my behalf in pursuing my enquiry, as my agent, in respect of; advice received and transactions arranged, which involved the processing of my personal data by your organisation.

Please provide Money Redress Limited with ALL records, accounts, and associated accounts, held in respect of my personal data. It would be helpful if the following could be provided, which might also prove to be more economic for you in supplying the personal data about myself:

- Full copies of all documents to include factfinds, application/proposal forms (including the identity of the original selling agent and firm), proofs taken from me of supporting applications, and correspondence (whether written or emailed) including meeting/telephone notes, emails and other computer records relating to my personal information, suitability letters, personalised and generic illustrations and product information, policy documents and contracts (whether with yourself or third parties), transaction or other statements (showing all transfers in and out, contributions, investments, disinvestments, charges, income payments and distributions, withdrawals and in-specie transfers), provided by your firm to me in compliance with the Financial Conduct Authority (and Financial Services Authority and all other relevant regulators).
- Full copies of all correspondence in postal, email, or any other format in which you have entered into with any individual, organisation or other third party, which contains my personal or financial information, or which pertains to myself.
- Full hard copy printouts of my personal and financial information, held in a digital, magnetic, or other format which is held currently, in archives, back up devices or other storage devices, in all locations associated with you.
- Documents recording the commission or other remuneration received by you from third parties, or payments made by you to third parties in relation to myself, and documents recording any other remuneration eg fees that you have received along with any records justifying the same. Where you have used abbreviations or codes please supply sufficient information so as to ensure full understanding as to their meaning and purpose in respect of my personal and financial information.
- A current valuation and breakdown of the investments and cash held within my policy, including transfer values, and details of any penalty that would apply on transfer.
- Where any previous information or records held have been deleted or disposed of, the methods used to do so, including dates, certificates or references confirming details of destruction.

Please take this letter as my/our instructions to you to deal directly with Money Redress Limited, as my agent, in respect of the matter and to provide them with any information they request either verbally or in any other media format that they request, both as a result of this and subsequent correspondence. Please direct all correspondence concerning the above policy/plan concerning this matter directly to Money Redress Limited.

Money Redress Limited is a claims management company. You do not need to use a claims management company to make your complaint to your financial adviser, and if your complaint is not successful you can refer it to the Financial Ombudsman Service and/or the Financial Services Compensation Scheme yourself for free. Money Redress Limited is authorised and regulated by the Financial Conduct Authority (see the FCA register at [www.fca.org.uk/register/](http://www.fca.org.uk/register/) reference 837239). Registered Office: 16 Vantage Park, High View Close, Hamilton, Leicester, LE4 9LJ. Registered in England Company No. 10483863. VAT registration no: 256 6448 75

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I acknowledge that I could pursue this matter with you myself without the involvement of Money Redress Limited, but that I have instead opted to engage Money Redress Limited. I have received details of any fees payable to Money Redress Limited, contained within their Terms of Engagement, and I am responsible for settling their fees directly.

In the event that you need to contact a third party to progress this matter for any reason, I hereby give my authority and consent for the third party to provide you and Money Redress Limited with any information they request.

In the event that I am indebted to your organisation please disclose the nature and amount of the debt to Money Redress Limited. It may be possible to offset any (and all) such debt against any claim I might have relating to any organisation, including yourselves.

Signature: 

Date: 27/03/2020



Account number

671 127 909 909

Bill date: 4 Feb 2020

[edfenergy.com/myaccount](http://edfenergy.com/myaccount)

0333 202 1220

8am-8pm Mon-Fri, 8am-2pm Sat

**24 hour emergencies:**

Electricity: call 105

Gas: 0800 111 999

Mr Willem Krige  
29 Fairford Gardens  
Worcester Park  
KT4 7BH

Page 1 of 4



Hello Mr Willem Krige,

**Your first electricity and gas bill**  
**Your monthly payments are staying the same**

For 11 November 2019 - 04 February 2020 (86 days)

You paid us (3 payments of £145.00)	£435.00 credit
Your charges for this period (including VAT)	£562.45
<b>Your new account balance</b>	<b>£127.45</b> in debit

**About your payments**

Your annual billing period is 11 Nov 2019 - 3 Sep 2020.

Because your monthly payments are staying the same, there is nothing you need to do at the moment.



[illegible]

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