

# Money Redress Limited

16 Vantage Park, High View Close,  
Hamilton, Leicester, LE4 9LJ

Email: [enquiries@moneyredress.com](mailto:enquiries@moneyredress.com)

Call Us: 0116 4646 600



**Retirement Capital Processing Centre**  
**Venture Wales, Merthyr Tydfil industrial Park**  
**Pentrebach, Merthyr Tydfil**  
**Mid Glamorgan**  
**CF48 4DR**

NV 4184 7664 9GB

29/07/2020

Dear Sirs,  
**Information Request**

**Client Name: Mr Malcolm Clifford O 'Meara**  
**Client Address: 43 Wansford Close, , Billingham TS23 3LB**  
**Pension Policy Number:**

**NI No: YY422177D**

**Date of Birth: 28/08/1956**

Please find enclosed the letter of authority from our mutual client in respect of transactions arranged on their behalf by yourselves.

The letter sets out the range of information we are requesting, pursuant to a subject access request under article 15 of the General Data Protection Regulation.

We look forward to hearing from you shortly and in any event within the prescribed time permitted.

Yours sincerely

Client Liaison Team

**Money Redress Limited**

EXCELLENT   TRUSTPILOT

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## Letter of Authority & Subject Access Request

Dear Sirs,

**Organisation Name:** RETIREMENT CAPITAL PROCESSING

**Mr Malcolm Clifford O'Meara**

**43 Wansford Close, , Billingham, TS23 3LB**

**N.I: YY422177D D.O.B: 28/08/1956**

I authorise Money Redress Limited to act on my behalf in pursuing my enquiry, as my agent, in respect of; advice received and transactions arranged, which involved the processing of my personal data by your organisation.

Please provide Money Redress Limited with ALL records, accounts, and associated accounts, held in respect of my personal data. It would be helpful if the following could be provided, which might also prove to be more economic for you in supplying the personal data about myself:

- Full copies of all documents to include factfinds, application/proposal forms (including the identity of the original selling agent and firm), proofs taken from me of supporting applications, and correspondence (whether written or emailed) including meeting/telephone notes, emails and other computer records relating to my personal information, suitability letters, personalised and generic illustrations and product information, policy documents and contracts (whether with yourself or third parties), transaction or other statements (showing all transfers in and out, contributions, investments, disinvestments, charges, income payments and distributions, withdrawals and in-specie transfers), provided by your firm to me in compliance with the Financial Conduct Authority (and Financial Services Authority and all other relevant regulators).
- Full copies of all correspondence in postal, email, or any other format in which you have entered into with any individual, organisation or other third party, which contains my personal or financial information, or which pertains to myself.
- Full hard copy printouts of my personal and financial information, held in a digital, magnetic, or other format which is held currently, in archives, back up devices or other storage devices, in all locations associated with you.
- Documents recording the commission or other remuneration received by you from third parties, or payments made by you to third parties in relation to myself, and documents recording any other remuneration eg fees that you have received along with any records justifying the same. Where you have used abbreviations or codes please supply sufficient information so as to ensure full understanding as to their meaning and purpose in respect of my personal and financial information.
- A current valuation and breakdown of the investments and cash held within my policy, including transfer values, and details of any penalty that would apply on transfer.
- Where any previous information or records held have been deleted or disposed of, the methods used to do so, including dates, certificates or references confirming details of destruction.

Please take this letter as my/our instructions to you to deal directly with Money Redress Limited, as my agent, in respect of the matter and to provide them with any information they request either verbally or in any other media format that they request, both as a result of this and subsequent correspondence. Please direct all correspondence concerning the above policy/plan concerning this matter directly to Money Redress Limited.

Money Redress Limited is a claims management company. You do not need to use a claims management company to make your complaint to your financial adviser, and if your complaint is not successful you can refer it to the Financial Ombudsman Service and/or the Financial Services Compensation Scheme yourself for free. Money Redress Limited is authorised and regulated by the Financial Conduct Authority (see the FCA register at [www.fca.org.uk/register/](http://www.fca.org.uk/register/) reference 837239). Registered Office: 16 Vantage Park, High View Close, Hamilton, Leicester, LE4 9LJ. Registered in England Company No. 10483863. VAT registration no: 256 6448 75

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I acknowledge that I could pursue this matter with you myself without the involvement of Money Redress Limited, but that I have instead opted to engage Money Redress Limited. I have received details of any fees payable to Money Redress Limited, contained within their Terms of Engagement, and I am responsible for settling their fees directly.

In the event that you need to contact a third party to progress this matter for any reason, I hereby give my authority and consent for the third party to provide you and Money Redress Limited with any information they request.

In the event that I am indebted to your organisation please disclose the nature and amount of the debt to Money Redress Limited. It may be possible to offset any (and all) such debt against any claim I might have relating to any organisation, including yourselves.

Signature:.....

Date:.....

  
17/03/2020



- THIS PASSPORT CONTAINS 32 PAGES

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UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND  
PASSPORT

466451185

Code/Code  
GBR

**P** Type

Summary/Name (1)  
O' MEARA

even *Platystrophia* (2)

MALCOLM CLIFFORD

Electronically/Nationwide (3)

BRITISH CITIZEN

8 AUG /AOUT 56

Place et lieu de naissance (6)

BECKENHAM

Date of issue/Dato de entrega (?)

0 SEP / SEP 10

MAR /MARS 21

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## Salt

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Mr Malcolm O'Meara  
 43 Wansford Close  
 Billingham  
 Cleveland  
 TS23 3LB

# Your Energy Statement

**Account Number:** GNE200414671

Balance At Your Last Bill	CR £249.50
Payment received - 19 Nov 2019 - thank you	CR £62.00
Payment received - 18 Dec 2019 - thank you	CR £62.00
Payment received - 20 Jan 2020 - thank you	CR £62.00
<b>Balance Brought Forward</b>	<b>CR £435.50</b>
<b>New Charges Included In This Bill</b>	<b>DR £341.19</b>
<b>New Account Balance</b>	<b>CR £94.31</b>

As you are making regular fixed direct debit payments,  
 this statement is for information only.

## Could you pay less?

### Personal Projection

£451 per year for your electricity

£598 per year for your gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billing will vary depending on your usage and tariff selection.

### Our Cheapest Similar Tariff

Electricity: GNE Family Green 12 Month Fixed V5 paying by Direct Debit, managed online.

Gas: GNE Family Green 12 Month Fixed V5 paying by Direct Debit, managed online.

Expect savings of £20 per year.

### Our Cheapest Overall Tariff

Electricity: GNE Family Green 12 Month Fixed V5 paying by Direct Debit, managed online.

Gas: GNE Family Green 12 Month Fixed V5 paying by Direct Debit, managed online.

Expect savings of £20 per year.

Changing your tariff may involve changing to materially different terms and conditions. The tariffs shown may be subject to eligibility criteria, limited availability and may only be available for a limited period of time.

**Remember - it might be worth thinking about switching your tariff or supplier.**

More information about your current tariff can be found overleaf.