



Allied Irish Bank (GB)
iBusiness Banking
92 Ann Street
Belfast
BT1 3HH

T 0370 243 0331
www.aibgb.co.uk

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Merle Oper
Registered Scheme Administrator Ltd
Venture Wales
Pentrebach
Merthyr Tydfil CF48 4DR

New User Notification

Thank you for your recent New User request. Included with this letter is a list of Digipasses and corresponding Users.

What do I need to do now?

By now you should have already received your Digipass pack. Each Digipass is unique and has a serial number on the underside. Below are the Digipass details for all the users you have requested to be set up on iBusiness Banking (iBB).

Please distribute the correct Digipass to the corresponding user as indicated in the list below.

Digipass Serial Number	User Name
5905405820	Galina Williams
-	-
-	-
-	-

What happens next?

New Local Administrators / Payment Authorisers

New Local Administrators / Payment Authorisers will receive a letter with their User ID and a Reference Number which should be presented to your branch / Relationship Manager in order to collect their PAC (Personal Access Code).

New Users

New Users will receive a letter with their User ID. They can then log on to iBB using their User ID and Digipass. A Local Administrator(s) will then need to validate the set up of all other users. Then they are ready to start using iBB.

Please retain this letter in a safe place as it contains confidential information.

Yours sincerely

Niall Sargent
Manager, iBusiness Banking

Need assistance? Email ibb.customer.support@aib.ie or phone our iBusiness Banking Customer Support Team on 0370 243 0331. Lines are open Mon-Fri 08:30-17:30