



AIB  
iBusiness Banking  
92 Ann Street  
Belfast  
BT1 3HH

T 0370 243 0331

aibni.co.uk  
13/07/2020

Merle Oper  
Cranfords Trustees Ltd  
Venture Wales  
Pentrebach Merthyr Tydfil  
CF48 4DR

### New User Notification

Thank you for your recent New User request. Included with this letter is a list of Digipasses and corresponding Users.

#### **What do I need to do now?**

By now you should have already received your Digipass pack. Each Digipass is unique and has a serial number on the underside. Below are the Digipass details for all the users you have requested to be set up on iBusiness Banking (iBB).

**Please distribute the correct Digipass to the corresponding user as indicated in the list below.**

Digipass Serial Number	User Name
5905405882	Emily McAlister
5905405905	Galina Williams
-	-
-	-

#### **What happens next?**

##### **New Local Administrators / Payment Authorisers**

New Local Administrators / Payment Authorisers will receive a letter with their User ID and a Reference Number which should be presented to your branch / Relationship Manager in order to collect their PAC (Personal Access Code).

##### **New Users**

New Users will receive a letter with their User ID. They can then log on to iBB using their User ID and Digipass. A Local Administrator(s) will then need to validate the set up of all other users. Then they are ready to start using iBB.

**Please retain this letter in a safe place as it contains confidential information.**

Yours sincerely

Niall Sargent  
Manager, iBusiness Banking

Need assistance? Email [ibb.customer.support@aib.ie](mailto:ibb.customer.support@aib.ie) or phone our iBusiness Banking Customer Support Team on 0370 243 0331. Lines are open Mon-Fri 08:30-17:30