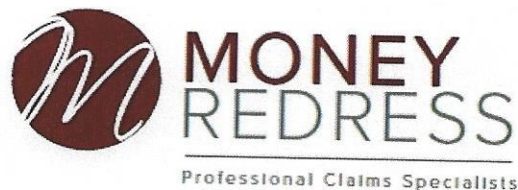


## Money Redress Limited

16 Vantage Park, High View Close,  
Hamilton, Leicester, LE4 9LJ

Email: [enquiries@moneyredress.com](mailto:enquiries@moneyredress.com)

Call Us: 0116 4646 600



Cranfords  
Office 12  
Venture Wales Building  
Pentrebach  
CF48 4DR

GQ 2481 2260 0GB

06 March 2020

Dear Sirs,

### Information Request

Client Name: Mr Neil Shaun Milner

Client Address: 10 Thoresby Place, , Inkersall Chesterfield S43 3EJ

Pension Policy Number:

Please find enclosed the letter of authority from our mutual client in respect of transactions arranged on their behalf by yourselves.

The letter sets out the range of information we are requesting, pursuant to a subject access request under article 15 of the General Data Protection Regulation.

We look forward to hearing from you shortly and in any event within the prescribed time permitted.

Yours sincerely

Client Liaison Team

Money Redress Limited

EXCELLENT   TRUSTPILOT

Money Redress Limited is a claims management company. You do not need to use a claims management company to make your complaint to your financial adviser, and if your complaint is not successful you can refer it to the Financial Ombudsman Service and/or the Financial Services Compensation Scheme yourself for free. Money Redress Limited is authorised and regulated by the Financial Conduct Authority (see the FCA register at [www.fca.org.uk/register/](http://www.fca.org.uk/register/) reference 837239). Registered Office: 16 Vantage Park, High View Close, Hamilton, Leicester, LE4 9LJ. Registered in England Company No. 10483863. VAT registration no: 256 6448 75

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## Letter of Authority & Subject Access Request

Dear Sirs,

Organisation Name: **CRANFORDS**  
Mr Neil Shaun Milner N.I. **YTS37995A**  
10 Thoresby Place, , Inkersall, Chesterfield S43 3EJ

D.O.B: 04/05/1954

I authorise Money Redress Limited to act on my behalf in pursuing my enquiry, as my agent, in respect of; advice received and transactions arranged, which involved the processing of my personal data by your organisation.

Please provide Money Redress Limited with ALL records, accounts, and associated accounts, held in respect of my personal data. It would be helpful if the following could be provided, which might also prove to be more economic for you in supplying the personal data about myself:

- Full copies of all documents to include factfinds, application/proposal forms (including the identity of the original selling agent and firm), proofs taken from me of supporting applications, and correspondence (whether written or emailed) including meeting/telephone notes, emails and other computer records relating to my personal information, suitability letters, personalised and generic illustrations and product information, policy documents and contracts (whether with yourself or third parties), transaction or other statements (showing all transfers in and out, contributions, investments, disinvestments, charges, income payments and distributions, withdrawals and in-specie transfers), provided by your firm to me in compliance with the Financial Conduct Authority (and Financial Services Authority and all other relevant regulators).
- Full copies of all correspondence in postal, email, or any other format in which you have entered into with any individual, organisation or other third party, which contains my personal our financial information, or which pertains to myself.
- Full hard copy printouts of my personal and financial information, held in a digital, magnetic, or other format which is held currently, in archives, back up devices or other storage devices, in all locations associated with you.
- Documents recording the commission or other remuneration received by you from third parties, or payments made by you to third parties in relation to myself, and documents recording any other remuneration eg fees that you have received along with any records justifying the same. Where you have used abbreviations or codes please supply sufficient information so as to ensure full understanding as to their meaning and purpose in respect of my personal and financial information.
- A current valuation and breakdown of the investments and cash held within my policy, including transfer values, and details of any penalty that would apply on transfer.
- Where any previous information or records held have been deleted or disposed of, the methods used to do so, including dates, certificates or references confirming details of destruction.

Please take this letter as my/our instructions to you to deal directly with Money Redress Limited, as my agent, in respect of the matter and to provide them with any information they request either verbally or in any other media format that they request, both as a result of this and subsequent correspondence. Please direct all correspondence concerning the above policy/plan concerning this matter directly to Money Redress Limited.



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I acknowledge that I could pursue this matter with you myself without the involvement of Money Redress Limited, but that I have instead opted to engage Money Redress Limited. I have received details of any fees payable to Money Redress Limited, contained within their Terms of Engagement, and I am responsible for settling their fees directly.

In the event that you need to contact a third party to progress this matter for any reason, I hereby give my authority and consent for the third party to provide you and Money Redress Limited with any information they request.

In the event that I am indebted to your organisation please disclose the nature and amount of the debt to Money Redress Limited. It may be possible to offset any (and all) such debt against any claim I might have relating to any organisation, including yourselves.

Signature: .....

Date: .....

*[Handwritten signature]*  
*2/3/2020*





**CHESTERFIELD BOROUGH COUNCIL**  
 Website: [www.chesterfield.gov.uk](http://www.chesterfield.gov.uk)  
 Email: [revenues@chesterfield.gov.uk](mailto:revenues@chesterfield.gov.uk)

**CHESTERFIELD BOROUGH COUNCIL**  
 Mr Neil Shaun Miner  
 10 Thornaby Place  
 Invernal  
 Chesterfield  
 S43 3LJ

**CHESTERFIELD BOROUGH COUNCIL**  
 Website: [www.chesterfield.gov.uk](http://www.chesterfield.gov.uk)  
 Email: [revenues@chesterfield.gov.uk](mailto:revenues@chesterfield.gov.uk)  
 Date of Issue: 04.03.2019  
 Account No: 90138873X

Property address (if different):  
 Valuation Band A

**COUNCIL TAX BILL**

	Amount	Charge
DERBYSHIRE COUNTY COUNCIL	819.34	2.5
POLICE & CRIME COMMISSIONER DERBYSHIRE	144.40	12.5
DERBYSHIRE FIRE & RESCUE AUTHORITY	50.91	2.0
ADULT SOCIAL CARE	81.56	2.0
CHESTERFIELD BOROUGH COUNCIL	109.93	3.1
STAVELEY TOWN COUNCIL	63.97	2.6
<b>Annual Charge for Period 2019/2020</b>	<b>1261.03</b>	

This is an increase of 4.7% over the previous financial year.

The Council Tax attributable to Derbyshire County Council includes a precept to fund adult social care.

Council Tax due for period 01.04.2019 to 31.03.2020 1261.03

Total amount due for period 01.04.2019 to 31.03.2020 1261.03

This bill is payable by Direct Debit as follows:-

Date Due	Amount Due	Date Due	Amount Due
01.04.2019	£126.03	01.09.2019	£125.00
01.05.2019	£125.00	01.10.2019	£125.00
01.06.2019	£125.00	01.11.2019	£125.00
01.07.2019	£125.00	01.12.2019	£125.00
01.08.2019	£125.00	01.01.2020	£125.00

9231

982600260\*0000901388731

**DERBYSHIRE**  
County Council

Controlled

**YOUR PAY**

Employee Number: 71058990

01001\_1640130000-97011-54846-PK284811 33400 B

Mr Neil Milner  
10 Thoresby Place  
Inkersall  
Chesterfield  
Derbyshire  
S43 3EJ

Pay Date 20.12.2019  
Tax Code 50L 01  
Tax Period 09  
Tax Ref 507/D1

It is in your interest to check the information on this payslip, and if you feel it is incorrect, or if you have a query contact: 01629 535119

**Totals this year**

Gross Pay	£8,833.81	National Insurance	£207.88
Pensionable Pay	£8,833.81	Pension Contributions	£485.82
Taxable Pay	£8,347.99	Tax	£428.60

71058990 (£12,206.00 ; 9.36 /Hr)