



Phoenix Rising Retirement Benefits Scheme
Retirement Capital: Office 12
Venture Wales Building
PENTREBACH, MERTHYR
TYDFIL
CF48 4DR



38900/36

Write to
Platform Client Services
Aegon
1-3 Lochside Crescent
Edinburgh Park
Edinburgh
EH12 9SE

Email
clientsupport@arc.aegon.co.uk

Dear Sir/Madam

Your Aegon statement

Thank you for investing through Aegon Retirement Choices (ARC). Your statement for the period 16 August 2020 to 15 November 2020 is enclosed. If you have both a joint Aegon account and an individual Aegon account, a separate statement pack will be sent for each.

Your statement

Your statement provides a concise view of your investments and features:

- a **Summary** showing a single view of all the product wrappers held within your Aegon account;
- a **Transaction summary** for each product wrapper showing any money into and money out of your account as well as any Aegon charges and charges paid to your adviser, and
- a **Valuation** for each product wrapper

This statement provides a view and value of your investments under the above investor number at the statement date. To reduce the size of your statement and help reduce the amount of paper we use, you'll find your full transaction history online. You can visit your online account at any time, if you already have access, using your username and password. Please call us if you need help with access to the website. If you have questions relating to your investments please call your adviser.

Here to help

If anything is unclear you'll find a range of questions and answers that may help you at aegon.co.uk/arcstatementfaq.

Please read those Q&As as they should help you. If you still need to contact us please email clientsupport@arc.aegon.co.uk and we'll respond as soon as possible. Please note that we can't give financial advice. You shouldn't send personal or financial information if you contact us by email as email's not a secure way of sending this information.

If you'd like a large print, Braille or audio CD version of this document, please contact us on 0345 680 1234 (call charges will vary) or at aegon.co.uk/onlineform. We're always here to help, so if you need some additional support from us please let us know.

01/12/2020

Customer details

Customer name
Phoenix Rising Retirement Benefits Scheme

Customer number
21130764

Documents enclosed

- Summary
- Transaction summary
- Valuation



Customer number 21130764
Customer Phoenix Rising Retirement Benefits Scheme

Transaction summary - Aegon General Investment Account (Gross) - 71629792

Money in and out ^{1 2}		Transaction amount (£)
Date	Transaction	
25/08/2020	Distribution from Cash	0.02
15/09/2020	Distribution from Jupiter Merlin Inc Portfolio I Inc	59.65
25/09/2020	Distribution from Cash	0.02
25/10/2020	Distribution from Cash	0.02

Aegon charges		Transaction amount (£)
Date	Transaction	
01/09/2020	Annual Charge	-6.13
01/10/2020	Annual Charge	-6.14
01/11/2020	Annual Charge	-6.05

Adviser charges		Transaction amount (£)
Date	Transaction	
01/09/2020	Ongoing Adviser Charge	-12.26
01/10/2020	Ongoing Adviser Charge	-12.28

Aegon is a brand name of Scottish Equitable plc (No. SC144517) and Aegon Investment Solutions Ltd (No. SC394519) registered in Scotland, registered office: Edinburgh Park, Edinburgh, EH12 9SE. Both are Aegon companies. Scottish Equitable plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Aegon Investment Solutions Ltd is authorised and regulated by the Financial Conduct Authority. Their Financial Services Register numbers are 165548 and 543123 respectively.



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Customer Phoenix Rising Retirement Benefits Scheme

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Adviser charges

Date	Transaction	Transaction amount (£)
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-12.10

Ongoing Adviser Charge

01/11/2020

Notes

1. Money in or Money out is any money or investments coming into or out of your account.
2. Excludes incomplete transfers or re-registrations.