



Our Ref: LAB/WIN042-1-0
FSCS Ref: PB22-M3TW

10 South Parade
Bawtry
Doncaster
DN10 6JH

18 November 2020

Tel: 01302 711211
Fax: 01302 711608
Email: info@tbplaw.co.uk

SENT BY SECOND CLASS POST & EMAIL

Cranfords
International House
Constance Street
London
E16 2DQ

Dear Sirs

RE: FSCS Request

Client Details: Sarah Winstanley, 113 Birdwell Drive, Great Sankey, Warrington, WA5 1XD

We have been instructed by the above named client in relation to their Self-Invested Personal Pension (SIPP).

The FSCS have written to you on multiple occasions to request information and you have failed to respond.

The FSCS have requested the following information;

- The name, address and financial services regulator number of the firm that originally sold the policy
- A copy of the original application form
- A full transaction history showing all fund switches, or a copy of any written fund switch instructions received
- If the policy has been transferred to another provider, the value of the transfer
- A history of policy servicing agents
- A current schedule of investments with valuation
- A history charges, withdrawals and contributions to the policy
- The investment fund(s) in which the policy was invested
- The SIPP's current schedule of investments and a valuation of them
- Balance of the SIPP bank account and amount of any charges owed to Cranfords but unpaid due to illiquidity.

Please provide the requested information directly to the FSCS at PO Box 300, Mitcheldean, GL17 1DY or by email to claims@fscs.co.uk. Please ensure you quote the reference PB22-M3TW when providing the information.

Alternatively, you can provide the information directly to us at The Byrne Practice and we will forward it onto the FSCS.

I expect a satisfactory response to be provided within 7 days of the date of this letter.

The Byrne Practice Solicitors do not accept Service by fax, email or other electronic means



LETTER OF AUTHORITY TO ACT

The Byrne Practice
SOLICITORS

CLIENT DETAILS

NAME

Mrs Sarah Winstanley

ADDRESS

113 Birdwell Drive
Great Sankey
Warrington

POSTCODE

WA5 1XD

DATE OF BIRTH

6/3/77

PREVIOUS ADDRESS

SOLICITORS ADDRESS

The Byrne Practice Solicitors
10 South Parade
Bawtry
Doncaster

POSTCODE

POSTCODE

DN10 6JH

1. I can confirm that TBP Legal Limited ("TBP") are acting on my behalf into the investigation of and potential claim for compensation for the mis-selling of my pension and/or investments, and
2. I request that you co-operate fully with them in all respects, and
3. I authorise you to provide TBP with a copy of all my personal data pursuant to the Data Protection Act 2018 and the General Data Protection Regulations (EU 2016/679)

To Whom It May Concern

I/We hereby authorise TBP Legal Limited to act on my behalf in furtherance of my complaint and/or claim with the Financial Services Compensation Scheme.

SIGNATURE

SwunStanley

DATE

26/6/20.