



Esther Salmon &lt;esther@retirement.capital&gt;

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**URGENT! FW: Transfer Out - Status Update (Ref:#CS-TR-214503-Cash)**

1 message

**david irving** <david.irving@outlook.com>

17 July 2020 at 12:16

To: Esther Salmon &lt;esther@retirement.capital&gt;, "Paul Davies (pauld@retirement.capital)" &lt;pauld@retirement.capital&gt;

Can you please see below from ii ...

I have chased every day this week and finally got them to respond!

Can you let me have a reply to this so I have the correct language etc.?

Thanks,

David

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David Irving

e: [david.irving@outlook.com](mailto:david.irving@outlook.com)

m: +447903009514

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**From:** [transfers@ii.co.uk](mailto:transfers@ii.co.uk) <[transfers@ii.co.uk](mailto:transfers@ii.co.uk)>**Sent:** 17 July 2020 11:14**To:** [david.irving@outlook.com](mailto:david.irving@outlook.com)**Subject:** Transfer Out - Status Update (Ref:#CS-TR-214503-Cash)


Transfer Ref: CS-TR-214503

Account Type: SIPP Account

## Keeping you updated: Your Cash Transfer Out to Whiterock Ventures Ltd Pension Scheme

Dear Mr Irving

Just a quick note to let you know where your transfer is up to:

<u>Transfer Stage</u>	<u>Status</u>
<p><b>1. Information Request</b></p> <p>Your new provider informs us of your intention to transfer out of your account</p>	
<p><b>2. Cash sent to your new provider upon review</b></p> <p>Once our review of your request has been completed, your transfer will be processed and a cash payment instructed.</p>	<p>Our transfers team have been in contact with our pension administrator to confirm what is required in order to proceed with the review process of your transfer to your SSAS. During our discussion, we have been informed to obtain the following information:</p> <ol style="list-style-type: none"> <li>1) The reason for the partial transfer out? as it appears the receiving scheme is an unregulated scheme</li> <li>2) Who is acting as the Administrator for the SSAS, will this be yourself or RC Administration?</li> </ol> <p>Please can you provide us with an update at your earliest convenience and we will be sure to liaise with our administrator regarding this matter.</p>

#### How long will my transfer take?

Cash transfers can take up to **3 weeks**

Please be aware the above timescale is an estimation and depends on various factors, which can impact how long your transfer will take. All cash payments instructed will be in Pound Sterling (GBP).

#### Getting in touch

If you wish to contact us the easiest way is by secure message. Visit [www.ii.co.uk](http://www.ii.co.uk), log-in and click on 'secure messages' from your 'account' menu and quote your Transfer Ref: CS-TR-214503 in the title of your message.

Best regards,

**The Transfers Team**  
**Interactive Investor**

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1/12/2021

Retirement.Capital Mail - URGENT! FW: Transfer Out - Status Update (Ref:#CS-TR-214503-Cash)

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(Message-Id:#DS3-954809)

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2 attachments



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