

MR. M RADOSAVLJEVIC DIRECTOR MR MARKO RADOSAVLJEVIC UNIT 1 MOORE HOUSE MILLFIELDS ROAD LONDON E5 0DD

### **Business bill**

# The total owed on this account is **£60.00** including VAT.

**Thank you for paying by Direct Debit** - this payment will be taken from your bank account on or just after 6 August.

• Any new charges and credits and any amounts brought forward from outstanding bills are shown on page 3.

#### If there's anything you need, we're here to help

Your Business Team

Account number **GP 0054 9324** Bill reference M005 BG Bill issue date 23 Jul 2019

#### This bill is for

- Bundled services including
   1 bundle
- Phone services including
   020 8533 6924
- > Broadband services including
  - 1 Broadband service(s)

Pay online & online billing

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You can make payments, analyse your bill to see if any savings can be made, switch off your paper bill to go paperfree and much more at bt.com/business/billoptions

Pay online - bt.com/fastpay

Bill issue dateBill referenceYour account number23 Jul 2019M005 BGGP 0054 9324

#### Paying your bill

### Your payment will be collected by Direct Debit on or just after 6 August

Thank you for paying by Direct Debit. If you need to make a payment by any other method, or change direct debit details, please call our Billing Enquiries number, 0845 600 6156.

Whole bill Direct Debit Terms of Agreement:

BT reserves the right, from time to time, to bill separately any charges due in respect of any service provided or equipment supplied. Either you or BT may terminate the Direct Debit agreement by giving 7 days' written notice.

Should you fail to make payments as agreed or fail to accept amendments to your payments when requested, BT reserves the right to cancel the Direct Debit Agreement and recover any monies due.

BT reserves the right to represent any failed payment at its discretion without notification to the customer.

Failure to make this payment may result in a charge being levied to your account as well as restriction of your service.

BT may amend the terms and conditions of this agreement by giving not less than 7 days' written notice.

#### **Contacting BT**

Please have your account number ready. It's in the top right hand corner.

Billing enquiries	0845 600 6156
	or www.bt.com/billing
Sales, Product information	0800 400 400
	or www.bt.com/bill/productsandservices
Faults and service problems	0800 800 154
-	or www.bt.com/bill/help

If you have a textphone or use the Next Generation Text Lite App Please dial 18001 before the number you want e.g. 18001 0800 800 150. More information is available at ngts.org.uk

#### Our commitment to our customers

We aim to give an excellent service and our Code of Practice (available on www.bt.com ) sets out full details of what you can expect from BT. If you have a complaint :-

Please call 0845 600 6156 for the quickest response. If you decide you want to write to us, the address is BT Correspondence Centre, Durham, DH98 1BT.

If we do not answer your complaint within 8 weeks, or if we write to you saying that we cannot agree an outcome, you can ask the ombudsman to investigate: Ombudsman Services: Telecommunications, PO Box 730, Wilderspool Park, Warrington WA4 6WU, www.os-communications.org 0845 050 1614

Paper bill reminders

BT reserve the right not to send further paper reminders for payment of this invoice. To prevent late payment charges and possible restriction of service please ensure that payment is made by the due date shown.

Bill reference M005 BG

## BT Business bill

#### Summary of charges this month

Regular charges The fixed charges for your services (eg line rental, package price)	£ 56.00		
Discounts Discounts for your whole account and specific services	- £ 6.00		
TOTAL not including VAT	£ 50.00		
Total VAT - see VAT summary page 4	£ 10.00		
Total for this bill	=	£ 60.00	Did you know? You can look into all
Summary of charges for this account		your charges in detail online and make your bill	
Total for this bill	£ 60.00		work for your business. Just go to www.bt.com/billing
Total outstanding from previous bills	£ 0.00		
Please pay now	=	£ 60.00	

## Your VAT summary

#### VAT summary

Total for items where VAT is charged at 20%	£ 50.00
Total excluding VAT	£ 50.00
VAT at 20%	£ 10.00
Total VAT	£ 10.00
<b>TOTAL</b> which includes total VAT of <b>£ 10.00</b>	=

#### VAT calculation

Items where VAT is charged at 20% These figures exclude VAT		
Regular charges > 1 Jul 19-31 Jul 19		£ 56.00
<ul> <li>Bundled services : £ 56.00</li> <li>Phone services : £ 0.00</li> </ul>		
Broadband services : £ 0.00		
Discounts ► 1 Jul 19-31 Jul 19 • Bundled services : - £ 6.00		- £ 6.00
TOTAL for items where VAT is charged at 20%	=	£ 50.00
Total VAT at 20%		£ 10.00

Important information

Your VAT invoice number GP005493240051

BT VAT registration number **GB245 7193 48** 

Tax point
23 July 2019

British Telecommunications plc Registered Office 81 Newgate Street London EC1A 7AJ

Registered in England 1800000

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