



I Certify That this is a true copy of the Original document which I have witnessed and any picture bears a true likeness to the Client.

FCA No;536087

Adrian Shakespeare IFA  
Wealthmasters Financial Management,  
Atlantic House, Charnwood Park,  
Bridgend CF31 3PL **05/01/2023**

Mr R & Mrs S Thomas  
8 Eastgate  
Cowbridge  
South Glamorgan  
CF71 7DG

Manage your account anytime,  
anywhere, online or via the UW app

Download our free app for iOS and Android,  
or visit [uw.link/login](https://uw.link/login)

Visit our online help centre at [uw.link/bills](https://uw.link/bills)  
or call us on **0333 777 0 777**

**Your account number: 3237738**

Bill date: 6 December 2022

Bill number: 191137170

Everything in one place

# Here's your monthly bill

I Certify that this is a true copy of the  
Original document which I  
have witnessed and bears a  
true likeness of the document.

FCA No:536087

Adrian Shakespeare IFA  
Wealthmasters Financial Management,  
Atlantic House, Charnwood Park,  
Bridgend CF31 3PL **05/01/2023**



**Energy**

page 2

£241.23



**Mobile**

page 6

£79.00



**Phone & Broadband**

page 8

£43.30



**Credits & Debits**

page 9

£5.50

## £400 Energy Bills Support Scheme

We've applied your December  
Energy Bills Support Scheme discount,  
funded by HM Government, to this bill.  
You can see your £67 bill discount on  
your energy summary page.

To find out more about the scheme visit  
[uw.link/ebss-bill](https://uw.link/ebss-bill)

## Total charges

**£369.03**

£333.97 + £35.06 VAT

Earn money off your bill each month with cashback.  
Visit [uw.link/cashback](https://uw.link/cashback) to find out more.

Total amount due  
will be collected by  
Direct Debit on or  
after

**30 December 2022**

**£369.03**



# Energy: £241.23

## Your charges this bill



**Electricity:** £108.82

See page 3 →



**Gas:** £199.41

See page 4 →

## Energy Meters

E3158603 £108.82

G3158602 £199.41

**Charges total** £308.23

Credits & Debits -£67.00

**Your payment this bill** £241.23

### Energy Price Guarantee

HM Government has introduced an Energy Price Guarantee which limits the amount you can be charged per unit of gas or electricity until the end of March 2023. This Energy Price Guarantee has already been applied to your bill, and you do not need to take any further action.

## Credits & Debits

02/12/22 Energy Bills Support Scheme - -£67.00  
December  
-£67.00 + £0.00 VAT @ 0%

**Total** -£67.00

### Need help?

You'll find answers to most bill-related questions at [uw.link/bills](https://www.utilitywarehouse.co.uk/link/bills)

**Customer Support: 0333 777 0 777**

Opening hours: Mon-Fri 08:30 - 17:30, Sat: 09:00 - 16:30.

**Technical Support: 0333 777 0 555**

Opening hours: Mon-Fri: 08:00 - 20:00, Sat: 09:00 - 16:30.

**Home Moves team: 0333 777 0 888**

Opening hours: Mon-Fri 08:30 - 17:30, Sat: 09:00 - 16:30.

Calls to the above numbers are free from a Utility Warehouse landline, or from any mobile as part of an inclusive call bundle; otherwise 0333 numbers are charged at standard national rates.

## Some great ideas for using less energy

For many people small lifestyle changes could help you use less energy, and save money each month. We've pulled together a few simple tips.

Visit [uw.link/energy-tips](https://www.utilitywarehouse.co.uk/link/energy-tips) to discover ways to save.



## 8 Eastgate CF71 7DG

Meter serial number: 20E5042503

S

### Electricity charges this month

	start	end	kWh charged	unit rate (p)
31/10/22 to 30/11/22 Meter reading				
Smart meter	7417	7708	291	32.354
Electricity usage charged				£94.15
Standing charge for November				£9.49
VAT @ 5%				£5.18
<b>Total charged this month</b>				<b>£108.82</b>

### Supply details

Property address **8 Eastgate CF71 7DG**

Electricity reference number **E3158603**

Supply number

S

01	801	100
21	9999 6218	315

### About your electricity tariff

Tariff **Double Gold**

Payment method **Direct Debit**

Tariff ends on **No end date**

Exit fees **£0.00** (only if you change tariff/ supplier before expiry date)

Your usage (Estimated) **3353kWh in the last 12 months**

Your electricity distribution company is Western Power Distribution Information Centre, Avonbank, Feeder Road, Bristol BS2 0TB In the event of a power cut please call your distributor on 105

Could you switch and pay less? Your personal projection is £1315.11 per year. This is based on your current tariff and estimation of how much electricity you'll use. You're on our cheapest similar tariff already. You're also on our cheapest alternative tariff already.

#### Comparison with this time last year

You used 3 kWh less this November than you did in November 2021

#### The small print

Please note that switching tariffs may involve changing to materially different terms and conditions; you'll find more information about your tariff overleaf. To be eligible for our Double Gold tariff you must also be taking Home Phone, Broadband and Mobile at a minimum cost of £36.49 per month. Optional upgrades are available for an additional cost. All projections and savings include your energy usage, standing charge and VAT.



Check if you're on the best tariff for you  
Scan this image to download your key  
energy data to your smartphone or tablet.

**8 Eastgate CF71 7DG**

Meter serial number: E6E00041342020

**Gas charges this month**

	start	end	units usage	calorific value	kWh charged	unit rate (p)
<b>31/10/22 to 30/11/22</b> Meter reading						
Smart meter	3111	3282	171	38.9	1890	9.898
Gas usage charged						£187.07
Standing charge for November						£2.85
VAT @ 5%						£9.49
<b>Total charged this month</b>						<b>£199.41</b>

**Supply details**Property address **8 Eastgate CF71 7DG**Gas reference number **G3158602**Meter point number **2763720310****About your gas tariff**Tariff **Double Gold**Payment method **Direct Debit**Tariff ends on **No end date**Exit fees **£0.00** (only if you change tariff/ supplier before expiry date)Your usage (Estimated) **16450kWh in the last 12 months**

Could you switch and pay less? Your personal projection is £1942.88 per year. This is based on your current tariff and estimation of how much gas you'll use. You're on our cheapest similar tariff already. You're also on our cheapest alternative tariff already.

**Comparison with this time last year**

You used 549 kWh less this November than you did in November 2021

**The small print**

Please note that switching tariffs may involve changing to materially different terms and conditions; you'll find more information about your tariff overleaf. To be eligible for our Double Gold tariff you must also be taking Home Phone, Broadband and Mobile at a minimum cost of £36.49 per month. Optional upgrades are available for an additional cost.

All projections and savings include your energy usage, standing charge and VAT.



Check if you're on the best tariff for you  
Scan this image to download your key  
energy data to your smartphone or tablet.

## How do we calculate the cost of gas or electricity used?

We multiply each kWh you use by your unit rate.

## How to work out your daily standing charge?

Divide the total standing charge displayed in your bill by the number of days in the period of your bill.

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## How do you calculate a kWh (kilowatt hour) on my gas bill?

Your gas meter measures the gas you've used in cubic metres or 100s of cubic feet. We convert this to kWh when we calculate your bill. To convert a cubic feet measurement into cubic metres, we multiply it by 2.83. We multiply the cubic metre figure by the correction factor and then by the Calorific Value (CV). Finally we divide the result by 3.6 to reach your kWh figure. This is a standard calculation that all gas suppliers must follow. Find out more about your calorific value at [uw.link/calorific](http://uw.link/calorific).

- Metric meter:  $\text{kWh} = ((\text{Read2} - \text{Read1}) * 1.02264 * \text{CV}) / 3.6$
- Imperial meter:  $\text{kWh} = ((\text{Read2} - \text{Read1}) * 2.83 * 1.02264 * \text{CV}) / 3.6$

These figures are for example only, use the formula and your units used to calculate your bill.

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## Who supplies my electricity?

Utility Warehouse Limited is responsible for the management and billing of your electricity supply on behalf of our wholly owned subsidiary Electricity Plus Supply Ltd (registered in England number 5199935. Registered Office: Network HQ, 508 Edgware Road, The Hyde, London NW9 5AB), your licensed electricity supplier. VAT Number: 135 5949 86.

## Who supplies my gas?

Utility Warehouse Limited is responsible for the management and billing of your gas supply on behalf of our wholly owned subsidiary Gas Plus Supply Ltd (registered in England number 5199935. Registered Office: Network HQ, 508 Edgware Road, The Hyde, London NW9 5AB), your licensed gas supplier. VAT Number: 135 5949 86.

## A few key terms

kWh – kilowatt hour - a standard measurement of energy

Meter Point Number – a unique number given to your gas supply

Supply number – a unique number given to your electricity supply

Meter Serial Number – you will find this serial number on your meter(s)

Calorific value – this is measurement of the energy content of gas. National Grid gives us daily amounts, which we average over the period of your bill.

Correction factor – the amount we adjust to take account of standard temperature and pressure conditions

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## Not happy with your service?

If you feel we've let you down with our energy services, please let us know on 0333 777 0 777 or at [uw.co.uk/contact](http://uw.co.uk/contact). We'll work to resolve your complaint within one working day. If you're unhappy with how we deal with your complaint, please ask to speak to a member of our management team or one of our specialist teams.

If your complaint isn't resolved within the expected timescale, please contact our Customer Resolutions team on 0333 003 5 648 or at [customerescalations@uw.co.uk](mailto:customerescalations@uw.co.uk). You can also write to them at Member Resolutions, Network HQ, 508 Edgware Road, The Hyde, London NW9 5AB.

It's easy to get free, independent advice so that you 'Know your rights' as an energy consumer. You might want to get a better deal, find out how to make a complaint, get advice about the quality of your energy supply, or ask for help if you're struggling to pay your bills. To 'Know your Rights' visit [www.citizensadvice.org.uk/energy](http://www.citizensadvice.org.uk/energy) for up to date information or contact the Citizens Advice consumer service on 0808 223 1133.

If we haven't managed to resolve your complaint to your satisfaction within eight weeks, you can contact the Ombudsman Services: Energy on 0330 440 1624 or via [ombudsman-services.org/energy](http://ombudsman-services.org/energy). They offer a free, independent service for investigating complaints.



## Dial 150 on your mobile to call us for free

If you need help you can call us for free, from anywhere in the UK, by dialing 150 on your mobile.

## Your charges this bill

07929825384	£49.00
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07942740041	£10.00
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07815963922	£10.00
-------------	--------



07942785221	£10.00
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Your payment this bill	£79.00
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**07929825384**

**Tariff:** Unlimited

Price plan for December	£16.67
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Handset charge for December	£24.17
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<b>Subtotal</b>	<b>£40.84</b>
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VAT @ 20%	£8.16
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<b>Total plan charges</b>	<b>£49.00</b>
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**07942740041**

**Tariff:** Unlimited

Price plan for December	£8.33
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<b>Subtotal</b>	<b>£8.33</b>
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VAT @ 20%	£1.67
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<b>Total plan charges</b>	<b>£10.00</b>
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**07815963922**

**Tariff:** Unlimited

Price plan for December	£8.33
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<b>Subtotal</b>	<b>£8.33</b>
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VAT @ 20%	£1.67
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<b>Total plan charges</b>	<b>£10.00</b>
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**07942785221**

**Tariff:** Unlimited

Price plan for December	£8.33
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<b>Subtotal</b>	<b>£8.33</b>
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VAT @ 20%	£1.67
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<b>Total plan charges</b>	<b>£10.00</b>
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## Looking after our customers

Our aim is to be the Nation's most trusted utility supplier – the one you'd recommend to your mum – and we are committed to treating our customers fairly. So if we have let you down in any way, please let us know as soon as possible; we promise to investigate your complaint fully, and respond in a timely manner.

The easiest way to start this process is to call our customer service team on 0333 777 0 777 or contact us online [uw.co.uk/contact](http://uw.co.uk/contact). If you are unhappy at any point, you can ask to speak with a member of our escalations team, who may refer the matter to a specialist team or a manager. Following this, if the issue still hasn't been resolved to your satisfaction, please write to our Chief Executive's Office at Utility Warehouse Network HQ, 508 Edgware Rd, The Hyde, London, NW9 5AB. You can find further information at [uw.co.uk/legal/codes-of-practice](http://uw.co.uk/legal/codes-of-practice).

In the unlikely event we have been unable to resolve your complaint within 8 weeks of you having raised it with us, or if the above procedure has resulted in deadlock between us, then you have a right to ask Ombudsman Services Communications to independently review your complaint free of charge; you can contact them by phone on 0330 440 1614, by textphone on 0330 440 1600, or online at [www.ombudsman-services.org/communications.html](http://www.ombudsman-services.org/communications.html).





Your calls to other  
UW customers are free

Calls between our customers are free on UW  
landline and mobile phone lines – at all times.

Your charges this bill

01446772815	£43.30
Your payment this bill	£43.30



01446772815

Landline Calls	£2.60
Wireless Router for December	£1.67
Off Peak Saver for December	£3.33
10% Gold Benefit Discount for December	-£3.17
Residential Line Rental for December	£15.83
Ultra+ Broadband for December	£15.82
<b>Subtotal</b>	<b>£36.08</b>
VAT @ 20%	£7.22
<b>Total plan charges</b>	<b>£43.30</b>



## Credits & Debits

Your Cashback Fee VAT exempt	£2.00
<hr/>	
Bill Protector £3.50 + £0.00 VAT @ 0%	£3.50
Your payment for this bill	£5.50

### Your account at your fingertips

Use our app to view and pay your bills, manage your Direct Debit, submit meter readings and more. Download today at [uw.link/mobile-app](https://uw.link/mobile-app)

## Mobile

See page 2 for summary 

### 07929825384 Unlimited

Date	Time	Number	Type	Length	Cost
01/11/22	23:59	14.991mb	Data		£0.00
02/11/22	23:59	26.586mb	Data		£0.00
03/11/22	23:59	10.038mb	Data		£0.00
04/11/22	23:59	3.330mb	Data		£0.00
05/11/22	11:26	07942785221	Calls	00:00:13	£0.00
05/11/22	23:59	5.613mb	Data		£0.00
06/11/22	23:59	1.733mb	Data		£0.00
07/11/22	23:59	20.889mb	Data		£0.00
08/11/22	23:59	19.741mb	Data		£0.00
09/11/22	23:59	43.571mb	Data		£0.00
10/11/22	23:59	12.549mb	Data		£0.00
11/11/22	08:15	01446772815	Calls	00:00:09	£0.00
11/11/22	08:16	01446772815	Calls	00:00:37	£0.00
11/11/22	23:59	12.797mb	Data		£0.00
12/11/22	23:59	.016mb	Data		£0.00
13/11/22	11:18	07815963922	Calls	00:00:17	£0.00
13/11/22	23:59	1.698mb	Data		£0.00
14/11/22	17:14	07734868167	Calls	00:00:23	£0.00
14/11/22	23:59	36.760mb	Data		£0.00
15/11/22	18:36	07598529081	SMS		£0.00
15/11/22	18:36	07598529081	SMS		£0.00
15/11/22	18:56	07380336039	SMS		£0.00
15/11/22	23:59	12.857mb	Data		£0.00
16/11/22	10:56	07815963922	Calls	00:00:43	£0.00

### 07942740041 Unlimited

Date	Time	Number	Type	Length	Cost
01/11/22	08:37	07929825384	Calls	00:01:02	£0.00
02/11/22	11:43	07929825384	Calls	00:00:40	£0.00
02/11/22	23:59	94.657mb	Data		£0.00
03/11/22	23:59	21.313mb	Data		£0.00
04/11/22	23:59	34.239mb	Data		£0.00
05/11/22	13:13	01446772815	Calls	00:00:11	£0.00
05/11/22	23:59	68.061mb	Data		£0.00
06/11/22	23:59	12.735mb	Data		£0.00
07/11/22	23:59	143.804mb	Data		£0.00
08/11/22	17:04	07717212371	Calls	00:00:03	£0.00
08/11/22	17:14	07717212371	Calls	00:00:21	£0.00
08/11/22	23:59	7.280mb	Data		£0.00
09/11/22	23:59	13.585mb	Data		£0.00
10/11/22	23:59	11.132mb	Data		£0.00
11/11/22	16:34	07929825384	Calls	00:00:18	£0.00
11/11/22	18:02	07929825384	Calls	00:00:22	£0.00
11/11/22	18:12	07929825384	Calls	00:00:23	£0.00
11/11/22	23:59	12.148mb	Data		£0.00
12/11/22	23:59	79.641mb	Data		£0.00
13/11/22	15:06	01446772815	Calls	00:00:27	£0.00
13/11/22	23:59	93.411mb	Data		£0.00
14/11/22	18:23	07942785221	Calls	00:00:04	£0.00

Date	Time	Number	Type	Length	Cost
16/11/22	12:54	07598529081	SMS		£0.00
16/11/22	14:42	01446772311	Calls	00:01:41	£0.00
16/11/22	23:59	9.607mb	Data		£0.00
17/11/22	19:14	01446772815	Calls	00:00:38	£0.00
17/11/22	23:59	17.070mb	Data		£0.00
18/11/22	23:59	22.074mb	Data		£0.00
19/11/22	23:59	2.748mb	Data		£0.00
20/11/22	23:59	1.164mb	Data		£0.00
21/11/22	23:59	11.765mb	Data		£0.00
22/11/22	23:59	52.666mb	Data		£0.00
23/11/22	23:59	41.124mb	Data		£0.00
24/11/22	16:37	01446772815	Calls	00:05:10	£0.00
24/11/22	23:59	13.887mb	Data		£0.00
25/11/22	12:19	01446772815	Calls	00:05:20	£0.00
25/11/22	23:59	79.910mb	Data		£0.00
26/11/22	23:59	.485mb	Data		£0.00
27/11/22	23:59	1.899mb	Data		£0.00
28/11/22	23:59	69.688mb	Data		£0.00
29/11/22	23:59	14.313mb	Data		£0.00
30/11/22	12:03	02920530377	Calls	00:12:34	£0.00
30/11/22	12:26	02920573424	Calls	00:01:23	£0.00
30/11/22	12:28	02920573424	Calls	00:08:47	£0.00
30/11/22	23:59	10.576mb	Data		£0.00

# My itemisation

## 07942740041 Unlimited (continued)

Date	Time	Number	Type	Length	Cost
25/11/22	21:05	07942785221	Calls	00:00:03	£0.00
25/11/22	21:06	07942785221	Calls	00:00:03	£0.00
25/11/22	23:59	110.469mb	Data		£0.00
26/11/22	23:59	4.795mb	Data		£0.00
27/11/22	23:59	.001mb	Data		£0.00
28/11/22	18:41	07942785221	Calls	00:00:03	£0.00
28/11/22	18:41	07942785221	Calls	00:00:03	£0.00

## 07815963922 Unlimited

Date	Time	Number	Type	Length	Cost
31/10/22	23:59	.050mb	Data		£0.00
01/11/22	23:59	12.175mb	Data		£0.00
02/11/22	21:18	07942740041	Calls	00:00:03	£0.00
02/11/22	21:18	07942740041	Calls	00:00:03	£0.00
02/11/22	21:19	07942740041	Calls	00:00:02	£0.00
02/11/22	23:59	3.131mb	Data		£0.00
03/11/22	15:04	07770750994	Calls	00:00:08	£0.00
03/11/22	21:09	01446772815	Calls	00:01:32	£0.00
03/11/22	23:59	3.104mb	Data		£0.00
04/11/22	12:34	07942785221	Calls	00:00:07	£0.00
04/11/22	23:59	10.344mb	Data		£0.00
05/11/22	23:59	34mb	Data		£0.00
06/11/22	23:59	8.247mb	Data		£0.00
07/11/22	23:59	4.758mb	Data		£0.00
08/11/22	23:59	4.009mb	Data		£0.00
09/11/22	23:59	7.182mb	Data		£0.00
10/11/22	23:59	7.323mb	Data		£0.00
11/11/22	23:59	1.296mb	Data		£0.00
12/11/22	13:39	07942740041	Calls	00:00:16	£0.00
12/11/22	23:59	8.091mb	Data		£0.00
13/11/22	15:24	07942740041	Calls	00:00:07	£0.00
13/11/22	23:59	6.954mb	Data		£0.00
14/11/22	23:59	6.141mb	Data		£0.00

## 07942785221 Unlimited

Date	Time	Number	Type	Length	Cost
31/10/22	23:59	.205mb	Data		£0.00
01/11/22	17:52	07548466714	Calls	00:00:05	£0.00
01/11/22	17:54	07713067558	Calls	00:00:17	£0.00
01/11/22	23:59	518.824mb	Data		£0.00
02/11/22	00:52	07548466714	Calls	00:04:23	£0.00
02/11/22	23:59	14.475mb	Data		£0.00
03/11/22	23:59	81.531mb	Data		£0.00
04/11/22	23:59	63.838mb	Data		£0.00
05/11/22	11:15	07815963922	Calls	00:00:23	£0.00
05/11/22	23:59	44.488mb	Data		£0.00
06/11/22	23:59	94.448mb	Data		£0.00
07/11/22	23:59	200.429mb	Data		£0.00
08/11/22	10:24	01446772815	Calls	00:00:14	£0.00
08/11/22	23:59	54.546mb	Data		£0.00
09/11/22	23:59	43.352mb	Data		£0.00
10/11/22	23:59	31.337mb	Data		£0.00

Date	Time	Number	Type	Length	Cost
28/11/22	18:41	07717212371	Calls	00:00:09	£0.00
28/11/22	23:59	219.757mb	Data		£0.00
29/11/22	18:10	01446772815	Calls	00:00:33	£0.00
29/11/22	18:59	07929825384	Calls	00:00:14	£0.00
29/11/22	23:59	211.530mb	Data		£0.00
30/11/22	23:59	32.545mb	Data		£0.00

Date	Time	Number	Type	Length	Cost
15/11/22	23:59	18.445mb	Data		£0.00
16/11/22	15:56	07929825384	Calls	00:08:30	£0.00
16/11/22	23:59	9.310mb	Data		£0.00
17/11/22	08:54	02920353200	Calls	00:01:39	£0.00
17/11/22	16:45	07929825384	Calls	00:03:34	£0.00
17/11/22	16:49	07929825384	Calls	00:01:30	£0.00
17/11/22	23:59	59.008mb	Data		£0.00
18/11/22	23:59	2.651mb	Data		£0.00
19/11/22	23:59	1.209mb	Data		£0.00
20/11/22	14:38	07942740041	Calls	00:00:10	£0.00
20/11/22	23:59	1.681mb	Data		£0.00
21/11/22	23:59	437.639mb	Data		£0.00
22/11/22	23:59	11.766mb	Data		£0.00
23/11/22	23:59	10.216mb	Data		£0.00
24/11/22	23:59	16.604mb	Data		£0.00
25/11/22	23:59	5.521mb	Data		£0.00
26/11/22	23:59	8.094mb	Data		£0.00
27/11/22	12:30	07942785221	Calls	00:00:13	£0.00
27/11/22	12:31	07942785221	Calls	00:00:27	£0.00
27/11/22	23:59	2.427mb	Data		£0.00
28/11/22	23:59	10.949mb	Data		£0.00
29/11/22	23:59	4.675mb	Data		£0.00
30/11/22	23:59	7.813mb	Data		£0.00

# My itemisation

## 07942785221 Unlimited (continued)

Date	Time	Number	Type	Length	Cost	Date	Time	Number	Type	Length	Cost
25/11/22	13:58	01446774674	Calls	00:00:13	£0.00	27/11/22	00:25	07396012721	Calls	00:00:13	£0.00
25/11/22	13:58	01446774674	Calls	00:00:17	£0.00	27/11/22	00:26	07713067558	Calls	00:02:24	£0.00
25/11/22	14:02	07791063688	SMS		£0.00	27/11/22	00:29	07396012721	Calls	00:00:26	£0.00
25/11/22	14:02	07791063688	SMS		£0.00	27/11/22	23:59	9.432mb	Data		£0.00
25/11/22	14:02	07791063688	SMS		£0.00	28/11/22	23:59	234.495mb	Data		£0.00
25/11/22	23:59	19.509mb	Data		£0.00	29/11/22	23:59	37.288mb	Data		£0.00
26/11/22	20:15	07713067558	Calls	00:01:43	£0.00	30/11/22	23:59	19.224mb	Data		£0.00
26/11/22	23:59	15.489mb	Data		£0.00						

## Phone & Broadband

See page 8 for summary 

### 01446772815 Home Phone & Broadband

Date	Time	Number	Type	Length	Cost	Date	Time	Number	Type	Length	Cost
02/11/22	14:50	+441446740604	Calls	00:01:34	£0.00	20/11/22	16:42	+441446775346	Calls	00:02:20	£0.00
02/11/22	18:39	+441446775346	Calls	00:06:12	£1.20	23/11/22	16:12	+447942740041	Calls	00:00:04	£0.00
03/11/22	20:41	+447815963922	Calls	00:01:36	£0.00	23/11/22	16:18	+447942740041	Calls	00:00:12	£0.00
05/11/22	13:08	+441446775346	Calls	00:03:52	£0.00	24/11/22	13:05	+442920487210	Calls	00:01:22	£0.49
06/11/22	14:10	+441446775346	Calls	00:02:45	£0.00	24/11/22	18:06	+447929825384	Calls	00:00:22	£0.00
06/11/22	18:24	+441446740604	Calls	00:16:53	£0.00	25/11/22	21:40	+447971057558	Calls	00:24:33	£0.00
17/11/22	09:59	+443448796633	Calls	00:04:13	£0.91	27/11/22	10:27	+441446775346	Calls	00:01:58	£0.00
20/11/22	15:13	+447929825384	Calls	00:00:10	£0.00	30/11/22	20:23	+441446740604	Calls	00:07:48	£0.00





I Certify that this is a true copy of the  
Original document which I  
have witnessed and bears a  
true likeness of the document.  
FCA No;536087  
Adrian Shakespeare IFA  
Wealthmasters Financial Management,  
Atlantic House, Charnwood Park,  
Bridgend CF31 3PL 05/01/2023