



Ministry
of Defence

Veterans UK
Mail Point 480
Kentigern House
65 Brown Street
Glasgow
G2 8EX

Tel: 0800 085 3600
Fax: 0141 224 2571

Michelle Lunnon
Bespoke Pension Services
Daws House
33 – 35 Daws Lane
London
NW7 4SD

01 May 2014

Our reference:
DBS/PTV/B0522082

Your reference:
PP/INFO/SG

Dear Ms Lunnon,

TRANSFER OF PENSION RIGHTS
RE: Ms Amanda Cran, NI No: NB002986C

Thank you for your recent letters dated 8th April and 24th April 2014, regarding the transfer of pension rights for the above named.

Unfortunately we are unable to proceed with the payment of pension transfer at present as we have found that the details on the proof of address does not match the annex c completed by the member, copies of these are attached and highlighted.

Please can you provide us with matching paperwork, a blank copy of the annex C is also attached for your ease should you need this.

We would appreciate if you supply this paperwork as soon as possible to save any further delay

Yours faithfully

Clare McKenzie
For Chief Executive
Veterans UK

**TRANSFER OF PENSION RIGHTS
FOR ALL OTHER SCHEMES INCLUDING
APPS, COMPS, STAKEHOLDERS OR CONTRACTED IN SCHEMES**

This Annex should be returned to us through your new pension scheme administrators
in order for us to receive their payment instructions.

Please complete and delete relevant sections including option A, B or C.

NAME: Mrs A A W Cran

SERVICE NUMBER: B0522082

NI NUMBER: NB002936C

ADDRESS:

3 Hulbert Close
Milperton
Trowbridge
Wiltshire BA14 7FL

TELEPHONE NUMBER:

01225 762732

A. I wish to transfer the **total value** of my preserved pension benefits in the Armed Forces Pension Scheme

to: TBG BM Pension Fund

[Insert Name of Pension Administrators].

☒ B. I wish to transfer **only the value of my Protected Rights/ Guaranteed Minimum Pension (GMP)/ Non-Protected Rights** in the Armed Forces Pension Scheme to:

_____ [Insert Name of Pension Administrators].

☒ C. I do not wish to proceed with the transfer out of the Armed Forces Pension Scheme.

MARITAL STATUS:

DATE: _____

SIGNATURE:

[Signature]
NB: Payment will not be made without the original signatures on this form.

WITNESS

I certify that the above was signed in my presence:

NAME OF WITNESS *:

Kate Llewellyn

ADDRESS OF WITNESS:

8 Wyld Court
Blunsdon St Andrew
SN25 2EE

TELEPHONE NUMBER:

01793 728261 DATE: _____

SIGNATURE OF WITNESS:

[Signature]

- The witness must not be a relative, an employee of the Insurance/ Pension Scheme or an IFA involved with the transfer or a friend staying at the same address as the member.

Sortcode 83-2303 Account No 00169280 Page 361
 Statement of MRS AMANDA A W CRAN
 Account for CURRENT ACCOUNT



MRS A A W CRAN
 ACACIA HOUSE
 2 THE FIRS
 KEMBLE
 CIRENCESTER
 GL7 6AZ

Helensburgh Branch
 2 Colquhoun Square
 Helensburgh
 G84 8SJ

38700
 632303
 00014
 05

01436 876011 Your Branch
 0845 900 5960 Minicom Number
 BIC RBOS GB 2L
 IBAN GB12 RBOS8323 0300 1692 80



BAC - Automated
 Pay In
 BGC - Bank Giro
 Pay In
 BSP - Branch
 Single
 Payment
 CDM - Cash &
 Deposit
 Machine
 CHG - Charges
 C/L - Cashless
 D/D - Direct Debit
 DIV - Dividend
 DR - Account
 Overdrawn
 FPR - Payment
 Recalled
 IBP - Inter Branch
 Payment
 IFT - Int Free
 Threshold
 IIT - Interest
 IFL - International
 KDC - Kto Dividend
 Counterfoil
 ODL - Overdraft
 Limit
 CDR - Overdraft
 Rate
 POC - Post Office
 Counter
 POS - Debit Card
 Transaction

00075468
 S/O - Standing
 Order
 SBT - Funds
 Transfer
 TSU - Direct
 or Banking
 DPC - Transaction
 Tel. or PC
 Full details
 available on
 request.
 CARD USERS
 If your card is
 lost or stolen
 please contact
 your branch
 as soon as
 reasonably
 practicable
 or telephone:
 08705 13 33 60

Particulars	Withdrawn	Paid In	2013	Balance
BALANCE FORWARD				3356.38
POS 7630 20NOV13				
TESCO STORES 3279				
TETBURY GB	5.54		21NOV	
C/L 1 HSBC 21NOV	30.00		21NOV	3320.84
DPC CALL REF.NO. 0223				
B C AND A A W CRAN				
FP 21/11/13 10				
35215244172758000R	299.32		22NOV	
DPC CALL REF.NO. 0223				
HANDIE CRAN				
FP 21/11/13 10				
12215151552561000R	83.20		22NOV	2938.32
Lists				
Total Withdrawn	6197.59		2013 28NOV	Balance 2938.32
Total Paid In		8833.58		

GO PAPERLESS AND GET YOUR STATEMENTS EASILY IN DIGITAL BANKING
 VIEW, DOWNLOAD AND PRINT YOUR STATEMENT SECURELY AT RBS.CO.UK/DIGITAL

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Please complete and delete relevant sections including option A, B or C.

NAME: _____

SERVICE NUMBER: _____ NI NUMBER: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

A. I wish to transfer the **total value** of my preserved pension benefits in the Armed Forces Pension Scheme to: _____
_____. [Insert Name of Pension Administrators]

B. I wish to transfer **only the value of my Protected Rights/ Guaranteed Minimum Pension (GMP)/ Non-Protected Rights** in the Armed Forces Pension Scheme to: _____
_____. [Insert Name of Pension Administrators]

C. I do not wish to proceed with the transfer out of the Armed Forces Pension Scheme.

MARITAL STATUS: _____ DATE: _____

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NAME OF WITNESS:* _____

ADDRESS OF WITNESS: _____

TELEPHONE NUMBER: _____ DATE: _____

SIGNATURE OF WITNESS: _____

- The witness must not be a relative, an employee of the Insurance/ Pension Scheme or an IFA involved with the transfer or a friend staying at the same address as the member.