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Mr B & Mrs A Cran  
2 The Firs  
Kemble  
Cirencester  
Gloucestershire  
GL7 6AZ



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Membersh: Number 3562221  
Bill Date 09-12-2013  
Bill Number B949233263

Contacting us:  
Member services: 0800 781 7777  
Technical support: 020 8955 5555  
Moving home: 0800 781 4100

**As a Club Member you have benefited from 1 free calls this month, lasting 21 minutes.**

## Your December bill

Home Phone & Broadband	34.98
Electricity	10.00
Subtotal	£44.98
VAT	£7.49
Bill Protector	£2.00
CashBack card - CashBack	£-1.19
<b>Total amount due</b>	<b>£53.28</b>

The total amount due will be collected by Direct Debit on or after 31 December 2013



### WE NEED YOUR METER READINGS...

...to make sure we are charging you the right amount for your energy. Go to [www.utilitywarehouse.co.uk/readings](http://www.utilitywarehouse.co.uk/readings) or use our automated meter reading line on 020 8955 5656

### Good News - We're Cutting Our Energy Prices!

You may have heard the Chancellor's recent announcement about how the Government are cutting some of the "green costs" that have played a big part in pushing up everyone's energy bills over the last few years.

This is great news for all UK households, and the reduction of these charges is something for which we have long campaigned.

We're delighted to confirm that we will be passing the full benefit of this saving on to our customers - pound for pound - although individual savings will depend on what tariff you're on and how much energy you use.

We're currently busy working out our new tariffs, and will tell you about our new, cheaper energy prices in next month's bill.

Wishing you all the best for the festive season, and a very happy New Year.

**From all the team here at the Utility Warehouse.**



### Seasonal opening hours

Our call centres will be open as usual during the festive season except:  
Wednesday 25 December - Closed  
Thursday 26 December - Technical Support open 10am - 4:30pm.  
All other departments closed  
Wednesday 1 January - Closed