Your Platinum Visa statement

Number 4929 1531 7095 1005



Mrs S L Singleton Limbrook 475 Whirlowdale Road Sheffield South Yorkshire S11 9NH

At a glance

Your new balance: E1,205.34
Minimum payment: E33.14
Please pay by: 19 June 2023

see Ways to pay

Your activity

£1,084.02 Your previous balance: Payments towards your account: £1.084.02 Your new activity: £1,205.34 Interest charged: E0.00 Other charges: E0.00 Your new balance: £1,205.34 E10,794.66 Available to spend: Your current credit limit: £12,000.00

see Your transactions

Your current interest rates

Simple standard rate p.a: 16.83% (18.2% compound equivalent)
Simple cash rate p.a: 16.83% (18.2% compound equivalent)
Estimated interest next month: £21.94

see Understanding your interest

25 May 2023

Minimum Payments

If you make only the minimum payment each month, it will take you longer and cost you more to clear your balance.

You can also make a partial payment of any amount over £33.14.

This month's updates

Changes to the Bank of England Base Rate

The Bank of England Base Rate has increased from 4.25% to 4.50%. As your simple standard and cash interest rates move in line with the Base Rate, they've also been increased. This means your simple standard rate p.a. has increased from 16.83% to 17.08% (Compound equivalent 18.2% to 18.5%) and your simple cash rate p.a. has increased from 16.83% to 17.08% (Compound equivalent 18.2% to 18.5%).

These rates take effect immediately and will show on your next monthly statement, but rest assured they won't apply to any promotional or Instalment Plan rates you may have. Remember for every £1000 you borrow, you'll now pay an extra £0.21 per month in interest.

Beware of holiday scammers

Criminals are luring people to fake websites with ads for great holiday deals online. When you are booking your holiday, be cautious of the website you're on, look out for spelling errors in the URL and don't follow links from social media - always type the web address into your browser yourself. If the site usually uses a secure payment platform and you're asked not to use it, dont book the holiday.

Balance Transfer and Money Transfer

You have two promotional offers available this month, a Balance Transfer and a Money Transfer. You can easily and securely make a transfer anytime you want in May on your mobile with the Barclaycard app (T&Cs apply. 18+). Alternatively, visit barclaycard.co.uk and login. Your offers end 31st May 2023. Terms and conditions apply.

Your transactions

Cardholders and their references	
Mrs S L Singleton	reference: 005
Mr P C Singleton	reference: 013
Your previous balance	E1,084.02
Payments towards your account	£1,084.02
17 May Payment, Thank You	£1,084.02
27 1127 127.113137 113131 1132	,
Transactions, interest and charges	£1,205.34
How you've used your card £1,205.3	
26 Apr 005 Tfl Travel CH, Tfl.Gov.UK/CP	**)) £5.50
26 Apr 005 Abellio East Midlands, Derby	£12.00
27 Apr 005 Apple.Com/Bill, 08001076285	£19.99
27 Apr 005 Sheffield CC On Off St, Sheffield	£1.90
02 May 005 Apple.Com/Bill, 08001076285	£0.79
09 May 005 Ukofficedirect.Co., 0800 652 6060	£23.78
11 May 005 Times Newspapers Ltd, London E98 1X	£15.00
13 May 005 Sainsburys Petrol, Archer Road	£64.74
13 May 005 Airbnb * Hmhmr958FY, 203-318-1111	£770.95
17 May 005 Sainsburys S/Mkts, Archer Road	£38.79
17 May 005 Sheffield CC On Off St, Sheffield	£1.90
19 May 005 John Bee Ltd, Sheffield	£250.00
Promotional transactions	E0.00
You had no promotional transactions	
Interest and charges	E0.00

Your new balance

£1,205.34

• If you do not pay off the full amount outstanding, we will allocate your payment to the outstanding balance in a specific order, which is set out in the 'Summary box' section. The way in which payments are allocated can make a significant difference to the amount of interest you will pay until the balance is cleared completely.

Minimum payment

£33.14

Using your card

- Your credit limit is £12,000.00 includes your cash withdrawal limit of **£3,600.00**
- You have E10,794.66 available to spend or E3,600.00 to withdraw as cash. Recent transactions may affect the amount available
- Your daily cash machine limit is **£500.00**
- The limit each time you use Contactless is £100.00 *)

Understanding your interest

- Your interest rates: your simple standard and cash interest rates will move up and down in line with changes to the Bank of England Base Rate. Base Rate changes will not apply to your promotional and Instalment Plan interest rates
- Simple interest: we work out how much interest we charge each month using a simple interest rate
- Compound interest: we also show you the compound equivalent as it takes account of interest you will pay on interest if you do not repay your total outstanding balance in full each month. This rate may be the most comparable to rates you see offered by other credit cards.
- Estimated interest: this is an estimate of next month's interest based on your minimum payment reaching us on the payment due date. The actual amount of interest you pay may be less or more depending on when your payment reaches us, the amount you repay and whether you use your card.
- For more information, interest calculator and more, go to bardaycard.co.uk/understanding-interest or see the How it works section on this statement.

Your current balance is made up of:

- Your standard balance: £1,205.34
- Your cash balance: E0.00

This excludes any promotional or Instalment Plan balances

Ways to pay



Direct Debit

For the minimum payment, the full balance, or any other monthly amount:

· Visit barclaycard.co.uk/login or call us.

You had no charges or interest transactions



Bank transfer

Please pay before 23:45 on 19 June. Most banks use the Faster Payment Service. This means your payment will usually arrive within 2 hours - but could take up to 3 working days from a non-Barclays account:

- Sort code 20-04-15
- Account number 38290008
- · Your card number is your payment reference.

QR code – via Pingit or at an ATM

To pay any amount using the QR code on the Bank Giro Credit slip, you'll need the Pingit app or a Barclays reader-enabled ATM:

- Via Pingit select 'Pay' and then 'QR code payment'
- At selected Barclays ATMs select 'Pay Bill' from the menu, then scan the QR code under the ATM's reader.

Debit card

Please pay before 23:45 on 19 June using the Barclaycard app, logging in to online servicing or calling us.



(n) Cash or cheque at a bank

- Pay in cash at a Barclays branch by 19 June
- Pay cash at any other bank by 15 June
- If your payment includes cheques, pay by 15 June. Other banks may charge you for making a payment to us.



Cheque in the post

Please pay by 13 June:

- Make cheque payable to Barclays Bank UK PLC.
- Write your name and account number on the payee line and your postcode on the back of the cheque and send it with your completed Bank Giro Credit slip found below the How it works section of the statement to Barclaycard, PO Box 292, Sheffield, S98 1SD.

We'd like to remind you...

- Please pay in Sterling only
- Your payment must clear before the credit is available to you.



Avoid paying additional charges

Make sure your monthly payments get to us on time and aren't returned. Otherwise you may incur a fee. Barclaycard online services can help you stay in control. Registering is quick, easy and free. Grab your card, find your credit limit (it's on your statement) and visit barclaycard.co.uk/register. Please note paper statements will be switched off when you first register.

How it works

Summary box

The information contained in this table summarises the key product features not displayed

elsewhere on the statement and is not intended to replace any terms and conditions.	
Interest Free Period	 Maximum 56 days from date of new transaction - (including new purchases and cash withdrawals) if you pay your main balance (excluding any promotional balance with a 0% interest rate) and any monthly instalment plan payments (if you've taken out any instalment plans) in full and on time each month. Note - Your main balance is your current statement balance less any instalment plan balance. Any instalment plan you take out is interest free until the end of the plan.
Interest Charging Information	If interest is payable it will be charged over the following period: New transactions, from the date the transaction is added to your account until the date of your last statement before the transaction is paid in full. If your main balance and any instalment plan payments due for that month are not paid in full, interest will be charged on all items in your main balance. Interest is charged on a daily basis. By repaying more of your balance, or by making your repayments earlier, you will pay less interest.
Allocation of Payments	Your payments will be applied in the following order: • To make any instalment plan payments due for that month. • To reduce your main balance (your statement balance less any instalment plan balance). We'll start with the balances charged at the highest interest rate first and then reduce the lower rate balances, and then • If you've taken out any instalment plans, to reduce any remaining instalment plan balance. Please see your Barclaycard Conditions for further details.
Minimum Repayment	The highest of: • E5.00 (or the full outstanding balance if it's less than E5.00); • 2.75% of your main balance plus any instalment plan payments due for that month; or • An amount equal to any interest, default fees or account maintenance fees that have been added to your account since your last statement, plus 1.50% of the rest of your main balance, plus any instalment plan payments due for that month. Default fees and account maintenance fees will only be included if the % referred to above is 1% or more.
Fees	There is no maintenance fee for this account.
Charges	 Cash fee: 2.99% (min £2.99 except for gaming transactions). Balance transfers, money transfers and creating an instalment plan: depends on the offer.
Foreign Usage	Payment scheme exchange rate. The rate can be found at www.visa.co.uk/support/consumer/travel-support/exchange-rate-calculator.html www.mastercard.co.uk/en-gb/consumers/get-support/convert-currency.html One or more of the following may apply: • Non-sterling purchase fee: 2.99% • Cash fee: 2.99%
Default Fees	To avoid default fees, make sure we get your payments on time. We'll charge you a late payment fee of E12 no more than four times in a year.

Dispute resolution: If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

Problems paying? Call us on 0800 151 0900 or 0333 200 9090. For other sources of help, visit moneyhelper.org.uk, call the StepChange Debt Charity on 0800 138 1111 or National Debtline on 0808 808 4000, or visit your local Citizens Advice

Get in touch

Click: barclaycard.co.uk/login

Phone: 0800 151 0900 Phone: 0800 151 0700 From a mobile: 0333 200 9090 From abroad: +44 1604230230 (open 24/7)

Lost and stolen cards: 01604 230 230 From abroad: +44 1604230230 (open 24/7)

Write to: Barclays Bank UK PLC, PO Box 9131, 51 Saffron Road, Leicester LE18 9DE

Next Generation text: 18001 0800 161 5276

Connect to Sign Video: Connect to Sign video.

https://www.barclaycard.co.uk/personal/sign-

Need this in large print, Braille or audio? Please call 0800 161 5326.

All Barclaycard customer service lines are non-premium rate numbers. Calls to 0800 and 0808 numbers are free from UK landlines. Mobile charges may vary. Calls to 03 numbers use free plan minutes if available; otherwise they cost the same as calls to 01/02 prefix numbers. Calls may be monitored or recorded in order to maintain high levels of security and quality of service.

If you no longer want to receive personalised marketing communications, please call us to let us know.

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Late payment: £12