



Lisa Welton &lt;lisa@retirement.capital&gt;

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**Re: Silvercrest Associates Ltd SSAS - Metro Bank Application form**

1 message

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**Mel Jones** <meljones\_silvercrest@hotmail.com>  
To: Lisa Welton <lisa@retirement.capital>  
Cc: Emily McAlister <emily@retirement.capital>

15 March 2023 at 12:39

Hi Lisa,

That is surprising news!

Yesterday I went to the branch of Metro Bank which is a short walk away.

They made a profile for me and opened two personal accounts. So Metro bank now have proved who I am by an actual visit. The man at the bank said all I have to do is to quote my customer number which is 13791120 to be able to open the SSAS account. The id works for all types of account.

So we are on our way to a new account.

Do they only have SSAS deposit accounts? Do they have SSAS current accounts?

Best Regards

Mel Jones

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**From:** Lisa Welton <lisa@retirement.capital>  
**Sent:** 15 March 2023 08:02  
**To:** Mel Jones <meljones\_silvercrest@hotmail.com>  
**Cc:** Emily McAlister <emily@retirement.capital>  
**Subject:** Re: Silvercrest Associates Ltd SSAS - Metro Bank Application form

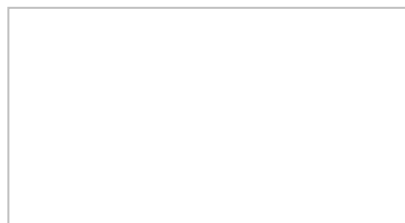
Good morning Mel,

You did it!!! It completed the scan... Please can you ask Ewa to do the same please?  
So you are who you think you are after all :)

Kind Regards,

Lisa

My working hours are 8.00-14.00 Monday- Friday.



Web. <https://retirement.capital>

Phone: 0330 311 0088

Email: [lisa@retirement.capital](mailto:lisa@retirement.capital)

Data Processing Centre

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On Tue, 14 Mar 2023 at 14:58, Mel Jones <[meljones\\_silvercrest@hotmail.com](mailto:meljones_silvercrest@hotmail.com)> wrote:

Hi Lisa,

I tried the application again and it did not work.

It told me to get closer and closer until I could almost lick the camera. Still it reported an error.

Clearly I am not who I think I am!

Mel

Sent from [Outlook for Android](#)

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**From:** Lisa Welton <[lisa@retirement.capital](mailto:lisa@retirement.capital)>  
**Sent:** Monday, March 13, 2023 11:13:35 AM  
**To:** Mel Jones <[meljones\\_silvercrest@hotmail.com](mailto:meljones_silvercrest@hotmail.com)>  
**Cc:** Emily McAlister <[emily@retirement.capital](mailto:emily@retirement.capital)>  
**Subject:** Re: Silvercrest Associates Ltd SSAS - Metro Bank Application form

Good morning Mel,

Sorry I missed your call... Please send them back by email to me if this is possible... You also need to complete the verification links of each of your name to enable us to get your ID & Proof of address certified. Without this we can not get your documents certified and will not be able to proceed with the application process... Please read below

As a part of an ID verification check required by Metro Bank, we need to match your likeness to your photographic ID. As such, please click on the link with your name below (this can be opened on any device which has an inbuilt camera) and follow the instructions, this is quite simple, does not cost you anything and does not take longer than 30 seconds to complete. These links do expire if they are not actioned.

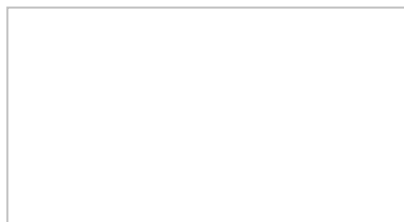
[Melvyn Jones](#)

[Ewa Jones](#)

Kind Regards,

Lisa

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On Mon, 13 Mar 2023 at 11:51, Mel Jones <[meljones\\_silvercrest@hotmail.com](mailto:meljones_silvercrest@hotmail.com)> wrote:

Good Morning Lisa!

We have now all the documents ready for opening the Metro account.

Please advise.

Should the application form be sent by post office mail? If so to what address?

Will copies sent of UK drivers licence be sufficient proof pf address?

Best Regards

Mel Jones

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**From:** Lisa Welton <lisa@retirement.capital>

**Sent:** 03 February 2023 11:00

**To:** Mel Jones <[meljones\\_silvercrest@hotmail.com](mailto:meljones_silvercrest@hotmail.com)>

**Cc:** Emily McAlister <emily@retirement.capital>

**Subject:** Re: Silvercrest Associates Ltd SSAS - Metro Bank Application form

Dear Mel & Ewa,

I have attached the application form for the account opening at Metro bank as per Emily's email sent to you yesterday (below).

1) On page 1 & 2, please can you add the "Date moved in", "Address", "Nationality", "Country of birth", and "Mobile number" (for online banking).

2) On page 9, please sign in pen, scan and return (digital signatures are not accepted).

3) Please also provide a clear copy of your passport and drivers licence for each member. If you only have either a passport or driver's licence Metro bank will require a recent utility bill or bank statement within the last 2 months as proof of address.

4) As a part of an ID verification check required by Metro Bank, we need to match your likeness to your photographic ID. As such, please click on the link with your name below (this can be opened on any device which has an inbuilt camera) and follow the instructions, this is quite simple, does not cost you anything and does not take longer than 30 seconds to complete. These links do expire if they are not actioned.

[Ewa Jones](#)

[Melvyn Jones](#)

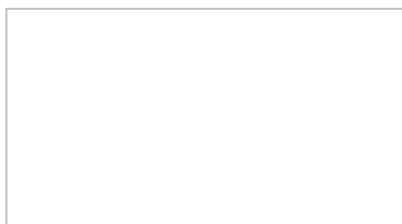
Please send the completed document, plus proof of address for each member back to me by email and action the verification link as soon as possible. Thank you.

**If you have any further questions, please do not hesitate to contact us back.**

Kind Regards,

Lisa

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On Thu, 2 Feb 2023 at 17:26, Emily McAlister <[emily@retirement.capital](mailto:emily@retirement.capital)> wrote:

Hi Mel,

I am glad you received my email.. that is good news.

Sorry that the fee for the roll over is too high. If anything changes and you would like some help, just let me know.

I have copied in my colleague Lisa Welton, she will help with the set up of a Metro bank account for you.

I will put you as a priority to receive your Trustee Report.

Kind regards  
Emily