



PHOENIX LIFE

Phoenix
Policyholder Services
PO Box 1243
PETERBOROUGH
PE2 2LD

Customer Helpline: 0345 788 3311
03 numbers cost no more than
national rate calls to 01 or 02 numbers
Monday to Friday: 8.30am to 5.30pm

20 April 2016

The Pension Practitioner
Daws House
33-35 Daws Lane
London
NW7 4SD

From outside the UK: +44 (0) 151 255 5177

Our reference: 25408234
Your reference: YZ898578B

Dear Sirs

Policy Number: 0302135271/001
Policy Holder: Mr Stephen Hoole

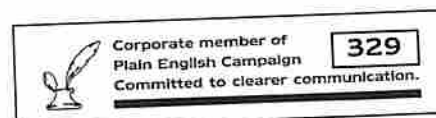
Further to recent correspondence, in order to assist us with our enquires, please would you forward the following:

- Copy of the scheme rules and trust deeds relating to the receiving scheme
- Original or certified copy of a recent bank statement relating to the pension fund showing that all pension fund monies are kept in a separate and easily identifiable bank account
- Recent evidence of the policyholder's employment with the sponsoring employer of the scheme e.g. recent payslips.
- If the policyholder is not employed by the sponsoring employer then evidence of the earnings that they received from other sources should be provided
- Recent evidence of the company trading such as accounts for the last year
- The nature of the company's business

We apologise for any inconvenience caused.

If you have any questions, you can call our Customer Helpline or write to us if preferred. Our contact details and opening hours are shown at the top of this letter, together with the policy number and our reference details, which we will need you to provide when contacting us.

MBAD



Yours faithfully

A handwritten signature in black ink, appearing to read 'Milind Dhuru', with a stylized flourish at the end.

Milind Dhuru
Operations Director

If you would like this information in large print, in Braille, or on cassette or CD, please call 0345 788 3311. If calling from outside the UK, please call +44 (0) 151 255 5177.