Transfer Out Section

JLT Benefit Solutions Limited

Post Handling Centre

St James’s House

7 Charlotte Street

Manchester

M1 4DZ

 10th September 2013

Dear Sirs,

**Member: Mr Roger Edward Howell**
**National Insurance Number: NM906411D
Date of Birth: 11 March 1967
Scheme Name: Home Retail Group Pension Scheme**

Referring to your letter dated 8th October 2013, please find enclosed your Warranty Forms duly completed and signed. I also attach the HMRC Tax Registration Letter and Certificate.

I can confirm that the Scheme Administrator ID is: A0124330

From this letter we are interpreting that you will be reapplying to HMRC.

We do not fathom why you think there is a requirement to write to HMRC for the second time. We find it very hard to understand the need for this as you have on several times confirmed to my colleagues and I that you have already sent away to HMRC.

This transfer request has been going on now for six months and it seems to me that this is a purposeless exercise in order to waste our mutual client’s time.

As we all know, the HMRC is seeing a backlog of nearly three months now with all these idiotic requests so by writing to HMRC again, with their average turnaround time, you are going to waste three or so months of ours and Mr Howell’s time.

To assist you in this matter, I have printed of a screen shot of the HMRC Website of the Current Scheme Status so you can see that this is a Registered Pension Scheme. You will see the date and time at the bottom of the page, and also for you reference, a print out of the Scheme Administrator Management page.

Another issue we would like to raise is your inconsistency. You have already completed another transfer for Mr Howell. The Scheme Name: Pepsico UK Pension Plan. This was sent in the same time and completed on the 25th July 2013. Can you explain why this is so.

I trust that with all this information we are providing you, all is in order and the transfer can now go ahead.

Please take this letter as an Official Complaint.

**The payments should be made by BACS to the following account details:-**

**Name of bank: Bank of Scotland**

**Account name: Roger Howell SSAS**

**Account number: 10067861**

**Sort code: 12-20-26**

Please acknowledge safe receipt and that the documentation is all in order.

Thank you for your assistance in this matter.

Yours faithfully

Brad Davis
**For Pension Practitioner .Com**

Enc