

Phoenix Policyholder Services PO Box 1243 PETERBOROUGH PE2 2LD

4 June 2018

Customer Helpline: 0345 788 3311 03 numbers cost no more than national rate calls to 01 or 02 numbers Monday to Friday: 8.30am to 5.30pm

Pension Practitioner 48 Chorley New Road Bolton BL1 4AP

From outside the UK: +44 (0) 151 255 5177

Our reference: 9774917003 Policy number: M43941N

Dear Sirs

Transfer Claim - Mr Darren Lloyd

Further to our previous correspondence regarding Mr Lloyd's transfer request to the Boyd & Lloyd Pension Scheme.

Please be advised, we have contacted HMRC again today by post and e-mail to request confirmation of the Scheme registration status.

We will contact you again once we have received a reply from them.

If you have any questions, you can call our Customer Helpline or write to us if preferred. Our contact details and opening hours are shown at the top of this letter, together with your policy number and our reference details, which we will need you to provide when contacting us.

Yours faithfully

Milind Dhuru Operations Director

If you would like this information in large print, in Braille, or on cassette or CD, please call 0345 788 3311. If calling from outside the UK, please call +44 (0) 151 255 5177.

MBAD

Corporate member of Plain English Campaign Scommitted to clearer communication.

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