

Date of issue
27 October 2022
Policy number
BL PPP 6915159
Policy wording version

PR001P
Reason for issue
Renewal

# Your updated policy schedule

**Property Investors Protection Plan** 

# **Making a complaint**

The **Legal and tax advice complaints**, in the **Making a complaint** section is deleted and replaced by

Legal and tax advice or emergency helplines or legal expenses services complaints

If **you** have a complaint about the legal and tax advice or emergency helplines, or the Legal expenses services **you** should contact Arc Legal Assistance Ltd.

Arc Legal Assistance Ltd The Gatehouse, Lodge Park Lodge Lane Colchester Essex CO4 5NE



You can also refer to the Financial Ombudsman Service (FOS) if you cannot settle your complaint with Arc or before they have investigated the complaint if both parties agree.

Arc are also covered by the Financial Services Compensation Scheme (FSCS).

# **Important Information**

## **Excesses**

As a result of the ongoing impact of inflation in claims costs we have reviewed the level of excesses applying to your policy and your excesses may have been increased. Please read the endorsements that have been added to your policy together with your policy wording carefully so that you can understand any changes made.

### **Cyber**

In order to clarify the cover provided by the liability sections of our policies in relation to Cyber risks, we are applying a Cyber and data exclusion to all public, product, property owners' and financial loss liability sections.



Please carefully read the endorsement 'Cyber and Data Exclusion' which has been added to your policy, so you can fully understand the change that has been made.

Your Insurance Intermediary will be able to help you with any queries you may have with regard to your cover.

# **Important notice for Public liability cover**

Your Data Patection cover under the Public liability section of this policy, has changed. Lase see endorsement below for full wording.

# What you need to do next

- Please read this updated policy schedule carefully to check the details are correct and that the level over meets your needs.
- The schedule and policy wording should be read together as they show the cover we are providing to you.
- If the details are incorrect or the cover does not meet your needs please contact your insurance adviser.
- If any of the information is incorrect we may change the terms and conditions, premium or withdraw cover.
- Please keep this schedule safely with your policy wording.

# **Your details**

The insured Boyd and Lloyd Pension Scheme Limited

Client address 62 Beckford Drive, Lansdown

Bath Avon BA1 9AU

**Business description** Property owners

# **Your premium**

Premium £2,055.90
Insurance Premium Tax (IPT) at the current rate £246.71
Total amount to be paid £2,302.61

# **Your period of insurance**

Date changes start from 29 October 2022

continued on next page

### **Your documents**

Please contact your insurance adviser if you require a copy of your policy wording.

Business description is your business activity or trade.

#### **Premium details**

This amount is the additional or return premium for changes made.

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Date this policy expires

28 October 2023

Renewal date

29 October 2023

# **Your cover summary**

premises			premium excluding IPT
Unit 5 Douglas Road Trading Estate	Property cover	√ covered	£554.51
	Terrorism cover	x not covered	
Unit 3 Emery Road	Property cover	√ covered	£1,501.39
	Terrorism cover	x not covered	

cover	premium excluding IPT
Public liability	✓ covered £0.00
Employers liability	x not covered

# **Property insured**

# **Premises 1**

Unit 5 Douglas Road Trading Estate Kingswood

Bristol BS15 8NH

Description	Metal workers	rkers	
cover			sum insured
Buildings cover	√ covered	DA	£352,649
			(£261,222)
cover		indemnity period	sum insured
Rental income	√ covered	36 months	£37,500
cover			•
Terrorism Cover	x not covered	This section is not include	d in your policy

# **Endorsements that apply to this premises**

These endorsements only apply to this premises. For other endorsements please look at each of the premises covered, as well as the overall policy endorsements.

Property cover

Please refer to the property insured section(s) of the schedule for details on the cover in place for buildings and or rental income.

#### Not covered

Sections that show not covered have not been included in your policy. If you would like to change your insurance cover, please contact your insurance adviser.

■ The amount shown in brackets is your declared value. This is the value you declared in accordance with the Day One Average clause (DA). A full explanation of this can be found in your policy wording.

♠ An endorsement is a change to your policy terms and conditions.

# **Property insured** continued

### 617 - Excess exclusion

Under Section 1 - Buildings What is not covered the Excess exclusion is deleted and replaced with the following

Excess exclusion

We will not cover **you** for the amount shown below for each and every loss after the application will the other terms and conditions of the **policy** including any condition of average:

- **1. damage** by fire, lightning, explosion, aircraft, riot, civil commotion, strikers, locked out workers, persons taking part in labour disturbances or earthquake £400
- 2. flood £400
- 3. all other damage £400

### **DE1 - Disease exclusion**

Notwithstanding any other provision within this **policy** except for any cover provided under Section 3 - Public Liability, Section 4 Employers' Liability and Section 5 - Terrorism, no cover is provided under this **policy** for any loss (including loss of rental income, loss of value and loss of use), damage, claim, cost or expense of whatsoever nature, directly or indirectly caused by or in any way contributed to by, resulting from, arising out of, or in connection with:

- 1. any excluded pathogens or diseases
- any fear or threat (whether actual or perceived) of any excluded pathogens or diseases
- any advice given or action taken (whether or not by a competent authority) in controlling, preventing, or suppressing the occurrence, outbreak, spread or effects of any excluded pathogens or diseases
- 4. the cleaning, disinfecting, decontaminating, repair, replacement, recall, inspecting, testing and checking of property which is or is feared to have be experienced by any excluded pathogens or diseases.

#### **Meanings of defined terms**

### **Excluded pathogens or diseases** means

- 1. Any coronavirus or the disease it causes, including but not limited to severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (COVID-19), severe acute respiratory syndrome coronavirus (SARS-CoV) (SARS), Middle East respiratory syndrome coronavirus (MERS-CoV) (MERS), or any mutation or variation thereof
- 2. H1N1 influenza virus (and the disease it causes; 'swine flu') or H5N1 influenza virus (and the disease it causes; avian influenza or 'bird flu') or any mutation or variation thereof
- 3. Any disease the World Health Organisation declares as a public health emergency of international concern or notes as a pandemic
- 4. Any other communicable disease other than those specified human infectious or specified human contagious diseases listed in the Murder, suicide or disease cover in Section 2

Communicable disease means

# **Property insured** continued

any disease, illness or condition which is caused by or can be transmitted by means of any substance or agent from any organism to another organism (human or otherwise) where the:

- 1. substance or agent includes, but is not limited to, any pathogen, virus, bacterium, parasite, fungus or other organism, micro-organism or any variation or mutation thereof, whether deemed living or not, and
- 2. method of transmission, whether direct or indirect, includes but is not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between organisms.

This exclusion does not apply to:

Physical loss, damage or destruction to property insured under the **policy** and any loss of **rental income** directly resulting therefrom, where such physical loss, damage or destruction arises from a **defined peril** as detailed in Section 1 Buildings. For the avoidance of any doubt in respect of this **policy**, the **defined peril** 'malicious persons' does not include persons who piously, deliberately or recklessly cause pathogens to come into contact with the premises or property of any person or entity.

#### X16 - Subsidence excess amendment clause

Under Special clause 1 Subsidence, ground heave and landslip **we** will not cover **you** for the first £1500 of each and every loss in respect of Section 1 - Buildings at this premises.

### **Premises 2**

Unit 3 Emery Road Brislington Bristol BS4 5PF

Description	At present empty warehouse

Description	At present empty ware	Silouse	
cover			sum insured
Buildings cover	√ covered		£366,192
cover		indemnity period	sum insured
Rental income	× not covered	This section is not include	ed in your policy
cover			
Terrorism Cover	x not covered	This section is not include	ed in your policy

# **Endorsements that apply to this premises**

These endorsements only apply to this premises. For other endorsements please look at each of the premises covered, as well as the overall policy endorsements.

♠ An endorsement is a change to your policy terms and conditions.

# **Property insured** continued

# 612 - Day one average exclusion

Under Section 1 - Buildings Extensions of cover the Day one average cover is excluded for this premises and in the event of a claim cover will be based on the alternative basis of settlement.

# 619 - Perils exclusion

-1 - Buildings and Section 2 - Rental income cover is restricted to damage caused by the defined perils of fire, lightning, explosion and aircraft only.

# 990 - Fly Tipping exclusion

Under Section 1 - Buildings Fly tipping cover is not operative under this Policy.

# 991 - Eviction of squatter expense cover exclusion

Under Section 1 - Buildings Eviction of squatters expenses cover is not operative under this Policy.

Public liabilit	:y		Provides Public liability cover for your activities as a
cover		limit of indemnity	property owner as detailed within the policy wording and schedule.
Public liability	√ covered	£5,000,000	
<b>Employers lia</b>	bility		
Employers liability	x not covered	This section is not included in your policy	
Special claus	ses that apply t	to this policy	For the full wording of the special clauses please check your policy wording
number	title	<b>^</b>	
1	Subsidence		•
			An endorsement is a

# **Endorsements that apply to this policy**

These endorsements apply to all premises. For other endorsements please look at each of the premises covered.

change to your policy terms and conditions.

# **BS5** - Bombscare or unlawful occupation cover

Under Section 2 - Rental income What is covered Extensions of cover Bombscare or unlawful occupation cover is deleted from the effective date shown on **your** schedule and replaced with

#### Bombscare or unlawful occupation cover

We will cover you for interruption of or interference with the business resulting from

- 1. the suspected or actual presence of an incendiary or explosive device on or within a 1 mile radius of **your premises**
- 2. Your premises or other property within a 1 mile radius of your premises being occupied by members of a criminal organisation or other unlawful occupants.

But we will cover

- any incident involving interference or interruption with the business that is less than 48 hours
- any period other than the actual period of prevention or hindrance of access to your premises
- 3. eviction costs.

This cover will apply for a maximal period of 12 weeks in any one **period of insurance** beginning with the occurrence of the loss, during which the results of **your business** are affected as a result of the interruption or interference.

The most we will pay for this cover in total during any one period of insurance is the lower of either £50,000 or 25% of the annual rental income irrespective of the number of premises insured. The 'Reinstatement of sum insured after loss cover' shall not apply in respect of this endorsement.

# DA5 - Denial of access (damage) cover

This endorsement deletes and replaces the Denial of access cover detailed in Section 2 - Rental income from the effective date shown in **your** schedule

### Denial of access (damage) cover

We will cover you for loss of rental income covered by this section, resulting from interruption of or interference with yourbusiness caused by damage by the insured perils to property within a 1 mile radius of yourpremises which prevents or hinders the use of

### Provided that

 these insured perils are covered under Section 1 - Buildings in respect of your premises.

your premises, or access to it, regardless of whether your premises is damaged or not.

- 2. the insurance provided by this cover in any one **period of insurance** shall only apply for the period starting with the prevention of access or hinderance of use and ending after 12 weeks during which time **you** suffer a loss of **rental income**.
- 3. our liability for any one claim and in any one period of insurance is the lower of either 25% of the annual rental income or £1,000,000, irrespective of the number of premises insured. The 'Reinstatement of sum insured after loss cover' shall not apply in respect of this endorsement.
- **4.** this does not include any damage to property from which you obtain electricity, gas, water or telecommunications services which prevent or hinder the supply of these services.



**5. we** will not cover any incident involving interference or interruption with the **business** that is less than 12 hours.

# **Meanings of defined terms**

### Insured peril(s)

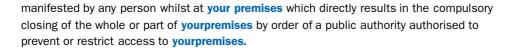
Means fire, lightning, explosion, aircraft or other aerial devices or articles dropped from them, theft, earthquake, storm, **flood**, escape of water from any tank apparatus or pipe, leakage of oil from any fixed heating installation, impact by any road vehicle or animal

# DC5 - Muser, suicide or disease cover

This endorsement deletes and replaces the Murder, suicide or disease cover detailed in Section 2 - Rental income from the effective date shown in **your** schedule.

We will cover you for any loss of rental income insured by this section resulting from interruption of or interference with the business conducted by you at your premises during the period of insurance are result of

- 1 the occurrence of any of the following specified human infectious or specified human contagious diseases
  - 1. Acute Encephalitis
  - 2. Acute Poliomyelitis
  - 3. Anthrax
  - 4. Chicken Pox
  - 5. Diphtheria
  - 6. Dysentery caused by Shigella
  - 7. Legionellosis
  - 8. Legionnaires' Disease
  - 9. Malaria
  - 10Measles
  - 11Meningococcal Infection
  - 12Mumps
  - 130pthalmia Neonatorum
  - 14Paratyphoid fever
  - 15Bubonic, Septicemic and Pneumonic Plague
  - 16Rabies
  - 17Rubella
  - 18Tetanus
  - 19Tuberculosis
  - 20Typhoid Fever
  - 21Whooping Cough
  - 22Yellow Fever



2 murder, suicide or rape at yourpremises

3 bodily injury (excluding illness, disease and psychiatric injury) or bacterial food poisoning sustained by any person arising from or traceable to foreign or injurious matter in food or drink provided at **your premises** 



4 the discovery of vermin or pests in the building(s) at **your premises** that prevents the use of or part use of the building(s) by order of a public authority

5 the compulsory closing of the whole or part of **yourpremises** by order of a public authority as a result of an accident causing a defect in the drains, toilets or sinks at **your premises** 

#### We will not cover:

- 1. any costs incurred in the cleaning, repair, replacement, recall or checking of the property insured;
- any loss to the extent that it would have been caused in any event by disease
  occurring in a wider geographical area extending beyond yourpremises, or by
  vern or pests being discovered in a wider geographical area beyond the
  building(s) at your premises.
- 3. any incident involving interference or interruption to the **business** that is less than 12 hours

Any Disease or Coronavirus exclusion shall apply to this Murder, suicide or disease cover, except that **communicable disease** shall not include the specified human infectious or specified human contagious disease slisted under clause 1 of this cover, the pathogens which cause them, or bacterial food poisoning, provided that such diseases listed under clause 1 have not been declared by the World Health Organisation to be a public health emergency of international concern or a pandemic.

The maximum **indemnity period** under this cover shall be 12 weeks in any one **period of insurance** commencing from the date of

- 1. the compulsory closing of the whole or part vour premises (in relation to clauses 1 and 5 of this cover)
- 2. the discovery of murder, suicide or rape (in relation to clause 2 of this cover)
- 3. the occurrence of injury or illness (in relation to clause 3 of this cover) or, where there is a series of related injuries or illness, the first occurrence of injury or illness in that series
- 4. the order of the public authority (in relation to clause 4 of this cover).

**Our** liability will not exceed the lower of the maximum **indemnity period** of 12 weeks or £25,000 or 25% of the **annual rental income** in any one **period of insurance**, irrespective of the number of **premises** insured. The 'Reinstatement of sum insured after loss cover' shall not apply in respect of this endorsement.

For the purposes of the cover provided under this cover clause, any references to **damage** or incident within the meaning of the defined terms (including the notes thereto), the basis of claim settlement provisions, section or general exclusions, conditions and Policy conditions shall be read as if they were references to the cover provided under clauses 1 to 5 above.

#### LA5 - Loss of attraction cover

This endorsement deletes and replaces the Loss of attraction cover detailed in Section 2 - Rental income from the effective date shown in **your** schedule

#### Loss of attraction (damage)

We will cover you for loss of **rental income** covered by this section, resulting from interruption of or interference with **yourbusiness** caused by **damage** by the **insured perils** to property within a 1 mile radius of **yourpremises** which deters any potential tenants, whether **your premises** or property are damaged or not.

#### Provided that

- 1. these insured perils are covered under Section 1 Buildings in respect of your premises
- 2. the maximum indemnity period shall be 12 weeks in any one period of insurance

The most we will pay for this cover in any one period of insurance is the lower of either 25% of the annual rental income or £50,000 irrespective of the number of premises insured. The 'Reinstatement of sum insured after loss cover' shall not apply in respect of this endorsement.

# **Meanings of defined terms**

### Insured peril(s)

Fire, lightning, explosion, aircraft or other aerial devices or articles dropped from them, theft, earthquake, storm, **flood**, escape of water from any tank apparatus or pipe, leakage of oil from any fixed heating installation, impact by road vehicle or animal

# PU5 - Failure of public supply cover

This endorsement deletes and replaces the Failure of public supply cover detailed in Section 2 - Rental income from the effective date shown in **your** schedule

We will cover you for loss of **rental income** resulting from interruption erference with your business caused by the accidental failure of

- 1. the public electricity supply at your supplier's generating station or sub station
- 2. the public gas supply at **your** supplier's land based premises
- 3. the public water supply at your supplier's waterworks or pumping station
- 4. the public telecommunications services at your supplier's land based premises

from which **you** obtain electricity, gas, water or telecommunications services within the **policyterritories** where such accidental failure is a direct result of **damage** caused by an **insured peril**.

Provided that after the application of all other terms and conditions of the section, the most **we** will pay is the lower of either 25% of the **annual rental income** or £1,000,000 in any **period of insurance** irrespective of the number of **premises** insured.

The 'Reinstatement of sum insured after loss cover' shall not apply in respect of this endorsement.

The insurance provided by this cover in any one period of insurance shall only apply for the period starting with the accidental failure of supply or service at your premises and ending after 12 weeks during which time you suffer a loss of rental income.

We will not cover

- a. any failure
  - 1. which does not involve cessation of supply, for at least 12 hours
  - 2. due to an excluded cause
- b. loss resulting from failure caused by
  - 1. the 2 perate act of any supplier or by them using their power to withhold or supply or services
  - 2. solar flare or other atmospheric or weather conditions, but we will cover failure due to damage to equipment caused by these conditions

#### Meanings of defined terms

#### **Insured perils**

Fire, lightning, explosion, aircraft or other aerial devices or articles dropped from them, theft, malicious persons, accidental damage, earthquake, storm, flood, escape of water from any tank apparatus or pipe, leakage of oil from any fixed heating installation, impact by any road vehicle or animal

### 617 - Excess exclusion

Under Section 1 - Buildings What is not covered the Excess exclusion is deleted and replaced with the following

Excess exclusion

We will not cover you for the amount shown below for each and every loss after the application of all the other terms and conditions of the policy including a condition of

- 1. damage by fire, lightning, explosion, aircraft, riot, civil commotion, strikers, locked out workers, persons taking part in labour disturbances or earthquake £400
- 2. flood £400
- 3. all other damage £400

# **DP1** - Data protection cover amendment



The Data Protection cover Section 3 - Public liability, is cancelled, and replaced by

#### **Data Protection cover**

We will cover the amount of compensation which you are legally liable to pay in respect of personal injury occurring during the period of insurance, arising from holding personal data, or, as a result of any loss, misuse or unauthorised disclosure of personal data held by you in the course of the business.

We will only pay

- **1** amounts of compensation which **you** are ordered to pay, or which **you** might reasonably be expected to pay by a court having jurisdiction
- 2 if you are registered or are in the process of registration (and the application has not been refused or withdrawn) under Data Protection legislation

within the policy territories.

We will not cover

- 1 fines or penalties imposed by a court
- 2 the costs—any appeal against the refusal of an application for registration or alteration, in connection with the Data Protection legislation or any enforcement, de-registration or prohibition notice
- 3 the cost of replacing, reinstating, rectifying or erasing any personal data
- 4 refund of monies paid to you any claimant
- 5 liability for which cover is provided under any other more specific insurance.

The maximum **we** will pay for compensation, costs and expenses in total, as a result of all occurrences during any one **period of insurance**, is £1,000,000

### **DE5 - Disease exclusion**

This endorsement applies to Section 1 - Buildings and Section 2 - Rental income from the effective date shown in **your** schedule

- 1. Notwithstanding any provision to the contrary within this policy, except for any cover provided under Section 3 Public liability, Section 4 Employers' liability and Section 5 Terrorism, this policy excludes any loss, damage, liability, claim, cost or expense of whatsoever nature, directly or indirectly caused by, contributed to by, resulting from, arising out of, or in connection with a communicable disease or the fear or threat (whether actual or perceived) of a communicable disease regardless of any other cause or event contributing concurrently or in any other sequence thereto.
- 2. Subject to the other terms, conditions and exclusions contained in this policy, these sections will cover physical damage to property insured and any time element loss directly resulting therefrom where such physical damage is covered by the policy and is directly caused by or arising from any of the following perils: fire, lightning, explosion, aircraft or other aerial devices or articles dropped from them, or impact by any road vehicle or animal, storm, earthquake, flood, subsidence, landslip, landslide, riot, riot attending a strike, civil commotion, vandalism and malicious persons, theft, escape of water from any tank apparatus or pipe, leakage of oil from any fixed heating installation.

## **Meanings of defined terms**

**Communicable disease** means any disease which can be transmitted by means of any substance or agent from any organism to another organism where:

1. the substance or agent includes, but is not limited to, a virus, bacterium, parasite or other organism or any variation thereof, whether deemed living or not, and

- 2. the method of transmission, whether direct or indirect, includes but is not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between organisms, and
- 3. the disease, substance or agent can cause or threaten damage to human health or human welfare or can cause or threaten damage to, deterioration of, loss of value of, marketability of or loss of use of property.

**Time element loss** means business interruption, contingent business interruption or any other consequential losses.

## X16 - Subsidence excess amendment clause

Under Special clause 1 Subsidence, ground heave and landslip  $\underline{\mathbf{we}}$  will not cover  $\underline{\mathbf{you}}$  for the first £1500 of each and every loss in respect of Section 1 - Buildings at this premises.

### CD1 - Cyber and data exclusion

The defined term **Electronic data** traching to **Section 3 -Public liability** of this **policy** is deleted.

The **Electronic data exclusion** attaching to **Section 3 -Public liability** of this **policy** is deleted and replaced by the following exclusion:

### Cyber and data exclusion

**We** will not cover claims directly or indirectly caused, contributed to by, resulting from or arising out of or in connection with

- any cyber act or cyber incident including but not limited to any action taken in controlling, preventing, suppressing or remediating any cyber act or cyber incident
- 2. loss of use, reduction in functionality, repair, replacement, restoration, reproduction, loss or theft, distortion, erasure, corruption or alteration of any data, including any amount pertaining to the value of such data
- 3. failure of electronic, electromechanical data processing or electronically controlled equipment or **data** to correctly recognise any given date or to process data or to operate properly due to failure to recognise any given date.

This exclusion shall not apply to claims

- 1. for bodily injury
- 2. for physical damage to material property
- 3. under the Data Protection cover of this section

directly or indirectly caused by, contributed to by, resulting from, arising out of or in connection with any **cyber act** or **cyber incident**.

For the purposes of this endorsement the following defined terms shall apply:

#### **Computer system**

Any computer, hardware, software, communications system, electronic device (including, but not limited to, smart phone, laptop, tablet or wearable device), server, cloud or microcontroller including any similar system or any configuration of the aforementioned



and including any associated input, output, data storage device, networking equipment or back up facility.

# **Cyber act**

An unauthorised, malicious or criminal act or series of related unauthorised, malicious or criminal acts, regardless of time and place, or the threat or hoax thereof involving access to, processing of, use of or operation of any **computer system**.

### **Cyber incident**

- 1. Any error or omission or series of related errors or omissions involving access to, proceeding of, use of or operation of any computer system
- 2. Any ial or total unavailability or failure or series of related partial or total unavailability or failures to access, process, use or operate any computer system.

#### **Data**

Information, facts, concepts, code or any other information of any kind that is recorded or transmitted in a form to be used accessed, processed, transmitted or stored by a **computer system**.





