

Lisa Welton <lisa@retirement.capital>

Fwd: Indemnity TVOUT-251709

1 message

Georgina Martin <georginam@retirement.capital> To: Lisa Welton <lisa@retirement.capital> 9 February 2023 at 15:24

------ Forwarded message ------From: **Nazia Rashid** <naziabehrens@googlemail.com> Date: Sat, Feb 4, 2023 at 12:38 PM Subject: Re: Indemnity TVOUT-251709 To: Transfers Out <transfersout@aegon.co.uk> Cc: David Nicklin <davidn@retirement.capital>, Georgina Martin <georginam@retirement.capital>

Dear Helen,

Please find the Discharge Form duly signed and witnessed, hard copy in today's post.

Please ensure that at all times, the funds are sent ONLY to the following acc:

Ms Nazia Behrens METRO Bank Acc: 43398899 Sort Code: 23-05.80.

Please confirm before any transfer takes place.

Best,

Nazia

On Mon, 21 Nov 2022 at 16:09, Transfers Out <transfersout@aegon.co.uk> wrote:

Good Afternoon,

The password to open the attachment is your National Insurance number. It is case sensitive, all Uppercase with no spaces, for example (AB123456C)

I refer to your request to transfer your Aegon pension to Trireme Pensions.

Aegon treats its obligation to carry out appropriate due diligence on transfers seriously in order to protect the interests of our customers and ensure the integrity of the transfer. As part of our process we have sent you information by email about pension scams with links to The Pensions Regulator and Financial Conduct Authority.

I note that you still wish to proceed with the transfer and therefore I would ask that you complete and return the attached Declaration, Indemnity and Discharge form via post. The form should be signed by you and a witness. The witness should not be a person who is related to the policyholder.

Please note, we cannot accept the completed form via email as we require sight of a wet signature.

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Documents can be posted to Aegon Platform Client Services, SUNDERLAND, SR43 4DL.

Please do not hesitate to contact us if you have any questions in relation to this.

In the next couple of days you may receive an email asking you a few simple questions to rate how well we've done today, and we'd appreciate if you could complete this for us.

Kind regards,

Harris Watson

Platform Administrator - Claims

Platform Unit Transactions

Digital Solutions

We've made a number of changes to make it easier to do business with us online and to get your queries answered quickly. If you have a query or wish to place an instruction with us please visit our Support & Contact pages for further information

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DISCLAIMER

If you email us, we may keep a record of your name and email address. We protect our system from malicious software and viruses and recommend you do the same.

Nazia Rashid Behrens

DD: 0207 581 9592

--Kind regards Georgina





Web. https://retirement.capital Phone: 0330 311 0088

Post Processing Center: Office 12 Venture Wales Building Pentrebach Merthyr Tydfil CF48 4DR

Head Office: 18 Soho Square London W1D 3QL

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