

# Invoice

# The Pensions Regulator

**To the Trustees of**

Reflexoak Pension Plan Cpat/Nv/04097c  
Reflexoak Ltd C/o Pension Practitioner  
Daws House  
33-35 Daws Lane  
Mill Hill  
London  
NW7 4SD  
Great Britain

<b>Invoice number:</b>	0000330934
<b>Invoice date:</b>	07/05/2014
<b>Pension Scheme Reference (PSR) number:</b>	10264846

Invoice details	Amount
General Levy payable April 2014 (based on total scheme membership of less than 12 members)	£29.00
<b>Amount due:</b>	<b>£29.00</b>

**Please note:**

As a direct debit customer, payment will be collected from your nominated bank account on or soon after 14 May 2014 using our service user number (SUN): 247026 and your payment reference shown above.

**The Direct Debit Guarantee**

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, The Pensions Regulator will notify you at least five working days in advance of your account being debited or as otherwise agreed. If you request The Pensions Regulator to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by The Pensions Regulator or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when The Pensions Regulator asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

## Levy

The Pensions Regulator is the statutory regulator of work-based pension schemes in the UK, authorised to collect the following levies:

- General levy
- the Pension Protection Fund (PPF) Administration levy

on behalf of the Department for Work and Pensions; and

- Pension Protection Fund Initial levy
- Pensions Compensation Board levy
- Fraud Compensation levy

on behalf of the Pension Protection Fund

The amount payable by a scheme will depend on the size of its membership. The Fraud Compensation Levy is set by the Board of the Pension Protection Fund with the other stated levies set by the Secretary of State for Work and Pensions.

### The General levy

The General levy covers the cost of running of the following organisations:

- The Pensions Regulator (activities as conferred in the Pensions Act 2004);
- The Pensions Ombudsman; and
- The Pensions Advisory Service.

### The Pension Protection Fund Administration levy

This levy covers the ongoing administrative costs of the Board of the Pension Protection Fund's activities as conferred in the Pensions Act 2004.

Further information about all the levies can be found on our website:

**[www.thepensionsregulator.gov.uk/exchange/levy.aspx](http://www.thepensionsregulator.gov.uk/exchange/levy.aspx)**

### What is the Fraud Compensation levy?

Under the Pensions Act 2004, the Board of the Pension Protection Fund is responsible for providing the compensation to occupational pension schemes where the sponsoring employer is insolvent and where the scheme suffers a loss that can be attributable to dishonesty.

This responsibility was inherited from the Pensions Compensation Board on 1 September 2005. The assets are held in a ring-fenced fund called the Fraud Compensation Fund (FCF). To meet claims from the FCF, a Fraud Compensation levy can be charged upon eligible occupational pension schemes.

## Waivers and queries

A waiver from the levy may be claimed if:

- there is no employer involved with the scheme or the employer is insolvent; and
- there are insufficient unallocated assets in the scheme to meet its liabilities in respect of the levy in full.

If you believe your scheme meets these criteria, you can apply for a waiver following the '4 easy steps' detailed below.

### 4 easy steps

- 1 **Log on...** to Exchange:  
<https://exchange.thepensionsregulator.gov.uk>
  - 2 **Navigate...** to the 'My schemes' page and select from your list of associated schemes\*
  - 3 **Choose...** 'Maintain/View scheme levy' from the 'Scheme options' page
  - 4 **Select...** to make a direct debit or debit card payment, set a levy waiver or view and print levy related documents
- \* If you have not yet associated to your scheme, please contact us to obtain your scheme key.

### How to pay

#### Direct debit – the easiest way to pay

Please complete the direct debit form on our website by following the '4 easy steps' detailed above.



#### Switch/Debit card

Please complete the debit card form on our website by following the '4 easy steps' detailed above.

#### BACS/CHAPS transfer

Use the sort code and account number shown below:

Sort code:	401403
Account no:	42012669
Bank:	HSBC, North Street, Brighton

Always remember to quote the invoice number and Pension Scheme Reference (PSR) number (shown on the front of this invoice) as a payment reference.

### Contact us

If you are unable to pay by any of the above methods or have any queries regarding this invoice, please contact the scheme information team at:

#### The Pensions Regulator

PO Box 5185  
Brighton  
BN50 9WG

**T** 0845 600 5666 (option 1)  
**E** [exchange@thepensionsregulator.gov.uk](mailto:exchange@thepensionsregulator.gov.uk)  
**F** 0870 241 1144