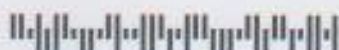


MS RENATA LANZONI  
7 BEECHY AVENUE  
MARSTON  
OXFORD  
OX3 0JU

398



Telephone Banking, enquiries or lost or stolen cards 08459 724 724, open 24 hours a day 7 days a week, person to person calls 7am to 11pm Monday to Saturday

To help us maintain and improve our customer service we may monitor or record your calls. Calls charged at local rate.

For the hard of hearing and/or speech impaired, Typetalk service available 18001 0845 972 4724



e-banking service and information available at [www.santander.co.uk](http://www.santander.co.uk)



Santander, 9 Nelson Street, Bradford, West Yorkshire, BD1 5AN.

### Telephone Banking

Customer ID 59339499 R LANZONI

### Internet Banking

Personal ID 5359339996 R LANZONI

## Your account summary for 15th Feb 2014 to 14th Mar 2014

### 123 Current Account earnings

	This month	Since opening
123 Current Account (cashback and interest)	£36.33	£208.94

Account name: **MS RENATA LANZONI**

Account number: 49246877 Sort Code: 09 01 28 Statement number: 03/2014

BIC: ABBYGB2LXXX IBAN: GB26 ABBY 0901 2849 2468 77

Balance brought forward from 14th Feb Statement £20,625.86

Total money in: £536.33

Total money out: -£508.29

**Your balance at close of business 14th Mar 2014 £20,653.90**

Your overdraft limit is £650.00

The fee for using an Arranged Overdraft is £1.00 per day

### Interest and refunds paid this period

Date	Why we are paying you	Amount
14th Mar	Interest on your credit balance	£36.33

## News and information

### Wherever, whenever

Our convenient, simple and secure Mobile and Online Banking services bring you closer to your money.

Find out more about how you can manage your money your way, at [santander.co.uk/yourway](http://santander.co.uk/yourway)

### Keeping you in the know

You'll always know what's happening with your account with our range of FREE text and email alerts. For example, receive an alert when your account balance is getting low, or a weekly alert on your balance and transactions.

For more information:

- log on to 'Personal Online Banking'
- select 'Account Services'

Not registered for Online Banking? Register today at [santander.co.uk/register](http://santander.co.uk/register)

### Go green! Switch to paperless statements

You no longer need to sort through your paper statements. With Online Banking you can search, view, download and print copies of your statements as well as search your transaction history from the last 7 years.

You can switch to paperless statements by:

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Continued on reverse....





# BRITISH AIRWAYS

[www.americanexpress.co.uk](http://www.americanexpress.co.uk)

Customer Service  
0845 6042 632

American Express  
Services Europe Ltd.  
Department 871  
Brighton, BN88 1AH  
England

## Statement of Account

Page 1 of 5

Prepared for  
**MS RENATA LANZONI**

Membership Number  
**3717-822228-31004**

Date  
**26/03/14**

### Account Summary

Statement includes payments and charges received by 26 March 2014

Previous Balance	New Credits	New Debits	Closing Balance
£ 907.65	£ 907.65	£ 1,018.50	£1,018.50

If you do not pay the full amount outstanding we will allocate your payment to the outstanding balance in a specific order which is set out in the summary box contained in this statement. The way in which payments are allocated can make a significant difference to the amount of interest you will pay until the balance is cleared completely. If you only make the minimum payment each month, it will take you longer and cost you more to clear the balance. If you are unable to make the minimum payment please contact us as soon as possible by calling the Customer Service number above.

Direct Debit Amount	Direct Debit Date	Minimum Repayment	Payment Due Date
£1,018.50	9 April 2014	£25.00	20 April 2014

Estimated interest next month assuming you only pay the minimum payment amount £18.21.  
The payment specified above will be debited from your bank on the direct debit date shown or shortly after.

### Statement Period

From 27 February to 26 March 2014

### Credit Summary

At 26 March 2014

Credit Limit £  
15,000.00

Available Credit Limit £  
13,981.50

Available Cash Limit £  
3,000.00

### Rates of Interest

	Current Rate
Monthly Rate Goods And Services	1.24%
Monthly Rate Cash Advance	2.08%
Monthly Rate Balance Transfer	1.24%

Transaction Date	Process Date	Transaction Details	Foreign Spend	Amount £
Mar 12	Mar 12	PAYMENT RECEIVED - THANK YOU		907.65 CR
Feb 27	Feb 27	SAINSBURY'S PETROL FILL KIDLINGTON		46.18
Mar 1	Mar 1	SAINSBURY'S SUPERMARKET KIDLINGTON		150.45
Mar 2	Mar 2	SAINSBURY'S SUPERMARKET OXFORD		13.08
Mar 3	Mar 4	MALTHURST CHERWELL OXFORD Cherwell Drive OXFORD		50.66

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### bank giro credit

Date \_\_\_\_\_

Paid in by \_\_\_\_\_

Cashier's stamp  
and initials

American Express  
Services Europe Ltd  
Lloyds TSB  
Head Office Collection Account

Please use this slip  
with your payment

Notes £50

£20

£10

£5

Coins

Total Cash \*

Cheques \*

£

00000290

**Private & Confidential**  
**MS RENATA LANZONI**  
**7 BEECHY AVENUE**  
**OXFORD**  
**OX3 0JU**  
**UNITED KINGDOM**

Sorting code number

Account Number

Tran Code

30-00-00

00241148

73

Please do not mark or write below this line

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