

Stacy Lunnon <stacyl@pensionpractitioner.com>

RE: Pension Practitioner.COM David Nicklin 21/02/2018 12:44

emmad@pensionpractitioner.com <emmad@pensionpractitioner.com>

22 February 2018 at 11:20

To: Emily McAlister <emilym@pensionpractitioner.com>, Stacy Lunnon <stacyl@pensionpractitioner.com>, Esther S <esther@pensionpractitioner.com>

Thanks for sending this on. I am out of the office due to illness at the moment with no access to work phones.

While I am doing banking and responding to some emails, I am not able to do call back requests.

Please can you let Factotum know I am off sick so they can relay it to the clients so they don't think I'm ignoring them.

Thanks 🧞

Em

Emma Dane

Senior Pensions Administrator

Pension Practitioner 48 Chorley New Road **Bolton** BL1 4AP

T: 0800 634 4862 F: 020 8906 6611



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From: Pension Practitioner [mailto:info@pensionpractitioner.com]

Sent: 21 February 2018 16:21

To: Emma Dane <emmad@pensionpractitioner.com>

Subject: Fwd: Pension Practitioner.COM David Nicklin 21/02/2018 12:44

----- Forwarded message ------

From: Factotum Team <callhandling@ukfactotum.com>

Date: 21 February 2018 at 13:47

Subject: Pension Practitioner.COM David Nicklin 21/02/2018 12:44

To: davidn@pensionpractitioner.com Cc: info@pensionpractitioner.com

Date & Time of call: 21/02/2018, 12:44 **Callers Contact Number:** 02085492354

Message: Please call Ronald Bradman. He advised that you would know what pension scheme it is regarding. He said he's received a charge for inland revenue and would like to discuss navment.

inland revenue and would like to discuss payment.

Many thanks: Rachel

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Pension Practitioner.com Daws House 33-35 Daws Lane London NW7 4SD

T: 0800 634 4862 F: 020 8711 2522

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