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Direct debit sign up thank you

Sign up complete

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Thanks!

That completes the setting up of your Direct Debit Instruction.

The confirmation of the instruction will be available to you within three working days, or by no later than 10 days before the first collection.

The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay by Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Information Commissioner will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Information Commissioner to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Information Commissioner or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Information Commissioner asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



Got a question?



Information Commissioner's Office
Water Lane
Wilmslow
SK9 5AF

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