

**Bill date**

29 Oct 2022

Account number

150982477

Bill reference

V02044128533

Page

1 of 3

MISS PAULA WINGATE
6 REDWOOD CRESCENT
CAMBUSLANG
GLASGOW
G72 7FY

HELLO PAULA

Here's your bill for October. Thanks for being an EE customer – we hope you're enjoying your services.

Your last bill:
£90.22

✓ **You paid in full**
Thanks for paying
by Direct Debit

This bill:

£90.22

We'll take this on
or after 06 Nov

Your recent bills:

Oct	£90.22
Sep	£90.22
Aug	£90.22

£90.22

Monthly charges

> Includes all monthly charges and any recurring add ons

[see more details of this on page 3](#)

HAVE YOU HEARD THE NEWS?

We've teamed up with BT to bring you an incredible connection whether you're at home or on the go. You're already on the UK's most reliable network and now we can bring you BT broadband with speed, strength and security.

Find out more at www.ee.co.uk/winning

YOU'RE IN CONTROL WITH MY EE

My EE is the smart way to keep an eye on your account, you can:

- swap your benefits (if you're on a smart plan)
- manage your Airtime Rewards
- check remaining data and buy more
- gift any spare data to those on your account
- check your calls with itemised billing.

Download or log in at ee.co.uk/myee



HOW TO GET IN TOUCH

Manage your account using My EE

My EE is the easiest way to look after your account. You can:

- › check your data
- › manage and pay bills
- › gift data to anyone on your family account
- › see your upgrade options
- › see itemised calls and texts

To get the My EE app text APP to **150** or register online at ee.co.uk/myee

Need to call us?

Call **150** free from your EE phone or **07953 966 250** from any other phone (charges may apply).

Need to write to us?

Our address is: **EE Customer Services, 6 Camberwell Way, Sunderland, Tyne and Wear, SR3 3XN**. Please include your account number, day and evening contact number, name and address.

Understanding my bill

Please visit ee.co.uk/billhelp for help understanding everything about bills and payments: how to view your bill, how to check data usage and more.

Each individual charge or credit on your bill is shown in pounds and pence and is rounded to two decimal places. As such the value may be rounded up or down by a penny.

Requesting an alternative format

You can receive your bills and other important information in either braille, large print or audio CD format.

To request an alternative format, you or someone acting on your behalf can call customer services on **150** from your EE phone or **07953 966 250** from any other phone. We also offer Text Relay or BSL Video Relay as a way to contact our Customer Services teams. Find out more about these services at ee.co.uk/accessibility

EVERYTHING OK?

If not, let us know. You can call Customer Services on **150** free from your EE phone or **07953 966 250** from any other phone. If we haven't been able to resolve your complaint within eight weeks of you making it, you can contact 'Ombudsman Services: Communications'. They provide a free independent dispute resolution service, and you can contact them on **0330 440 1614**, or at ombudsman-services.org/communications

For more information about how we deal with complaints and how to get in touch, you can view our Customer Complaints Code online at ee.co.uk/complaints

HOW YOU PAY

Thanks for paying by Direct Debit. Please see page 1 for when payment will be taken. You will see EE Limited on your bank statement when payment is taken.

All other ways to pay

For a full list of ways to pay go to ee.co.uk/waystopay

EE Limited (registered in England no. 02382161) Registered Office: 1 Braham Street, London, E1 8EE



Bill date

29 Oct 2022

Account number

150982477

Bill reference

V02044128533

Page

3 of 3

HOW WE WORKED OUT YOUR BILL

Your EE Plan and add-ons

- > Unlimited data on your plan
- > Unlimited standard mins & texts in the UK plus EU
- > If you have a 5G device you can access our 5G network
- > Fair use policy applies
- > BT Sport Ultimate included Small Screen

To find out more visit
ee.co.uk/myee

Inclusive Extras

- > Apple Arcade
- > 3 Inclusive Extras
- > Apple Music
- > Apple TV+

If you haven't picked them yet, make your choice now at ee.co.uk/myee or text PICK to 150

Included with EE

- > iPhone Visual voicemail
- > Upgrade Anytime
- > WiFi Coverage Boost
- > London Underground Wifi

07525480067 – MISS PAULA WINGATE**£90.22**

Monthly charges

29 Oct – 28 Nov

Full Works iPhone UL £79




£90.22

What you've used

Out of allowance usage charges

£0.00

WITHIN ALLOWANCE SUMMARY

Type	Used	Allowance
 Calls		
Unlimited EU & UK Voice	373:41 mins	Unlimited
 Texts		
Unlimited UK & EU Texts	1 texts	Unlimited
 Data		Unlimited

*This bill may not include your most recent calls and text messages. If you've changed your data allowance, you may see a combined amount for last month and this upcoming month.

Your total charges

£90.22

(Including applicable taxes. This is not a VAT invoice.)