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Ahead for business

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Your copy of the Business Lending Code is enclosed

Dear Customer

Thank you for taking out a loan with RBS recently.

As part of our commitment to keeping you informed and providing a high level of customer service, I am pleased to enclose a copy of the Lending Code for Micro-Enterprises for your reference. It includes details of our commitments to you and what you can expect from us as a subscriber to this code. Please keep it in a safe place.

We're here to support your business. For more information, visit rbs.co.uk/business.

Yours sincerely



Colin Haywood
Head of Assets
Business & Commercial Banking