

Write to us at:
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BN15 8GB

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MR I BENNETT
137 HODGE CLOUGH ROAD
OLDHAM
LANCASHIRE
OL14PX

Plan number:
51248541
Our reference:
WM30152697

25 September 2018

Dear Mr Bennett

Transferring your benefits to another provider

We confirm we have received transfer paperwork from Pension Practitioner to transfer your benefits to The PTJ Pension Scheme.

We are unable to proceed with your transfer until the Pension Practitioner provides us with the following information for the receiving scheme:

- Details of the investment providers

What do we need from you

In addition to them returning the information above we are also unable to proceed with the transfer until we have the following information from you:

- Copies of promotional material, emails or letters you have received about the receiving scheme
- Details of how you became aware of the receiving scheme and what information you have been told about it
- If you have received financial advice in respect of this transfer and if so the advisers name and address.
- Before we can proceed with the transfer we need confirmation that you have read the pension liberation awareness leaflet we sent you.

Calls may be monitored or recorded for quality and security purposes

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How to get in touch with us

If you've got any questions, or if there's anything we can do to help, please get in touch. Please have the plan number(s) to hand when you contact us.

Post: Write to us at Prudential Customer Services, Lancing, BN15 8GB

Phone: 0345 640 2000 or + 44 178 644 8844 if phoning from abroad. Our lines are open between 8am and 6pm, Monday to Friday.

Secure Message: Send us a secure email at www.pru.co.uk/prumail

Yours sincerely



Tracy Harris
Customer Service Director