

How to contact us

2 0345 60 60 012

Monday to Friday 9am - 5pm (you'll need the plan number when you call us)

www.standardlife.co.uk

Our ref: SLDF53

Pension Practitioner 48 Chorley New Road Bolton BL1 4AP

Personal Pension Plan

18 March 2019

Ann Bennett

Plan number: K254758000

Your reference: PTJ-ANNBENNETT

Dear Sir/Madam,

Further to the letter we sent you dated 25th February 2019, we still require the outstanding information and/or documentary evidence requested, in order to proceed with your transfer request.

The following requirements must be supplied for a transfer request to be considered:

- We require a letter from the bank showing the Trustee account details and authorised signatories of this. If the client is not a signatory to the bank account then we need a letter from the client to confirm this.

Upon receipt of the requirements we will assess your request. Standard Life performs due diligence on all transfer requests and reserve the right to request additional information should it be deemed necessary.

Once you have obtained the outstanding information/documentary evidence, please send all the required information back to us, to enable us to proceed with your transfer request.

Please note, that if we have not received the full required information/documentary evidence by 8th April 2019 it will be assumed that you no longer wish to proceed with your transfer request, and we will close our files accordingly, with no further action, in regard to your transfer request being taken.

If you submit documentary evidence after 8th April 2019, you will be required to submit a fresh transfer request, unless, and subject to our discretion, we advise otherwise.

Kind regards,

Standard Life

Beware of pension scams

Falling foul of a scam could mean you lose some or all of your money. See fca.org.uk/scamsmart

Information online

Your customers can get payment details and other valuable information about their pension plans by visiting www.standardlife.co.uk.