

Your personal information – personal savings customers

As a prospective Bath Building Society customer, you will be asked to provide us with some of your personal information, which is protected by the EU General Data Protection Regulations (or GDPR for short). This document is intended to give you a brief overview.

Bath Building Society will be the data controller for your personal information relating to your Bath Building Society account(s), including information you provide and that we obtain from other sources (for example, from Credit Reference Agencies). This means we are responsible for the information we collect about you in relation to your savings account(s). We only collect information which is necessary, we store it safely and securely, and do not hold it for longer than is necessary.

Your personal information will be used to process your savings application(s) and for the ongoing administration of your account(s).

We do not sell your personal information. We may occasionally share some of it with other organisations, such as credit reference agencies, who may operate both in and out of the European Economic Area (EEA). This may mean that your personal information may be accessed from these locations but will be protected by European data protection standards.

The GDPR gives you some rights relating to your personal information -

Right to be informed – about the collection and use of your information.

Right to erasure - the right to request that we delete your information.

Right of access and data portability – the right to ask for a copy of the information we hold about you.

Right to rectification - the right to have any errors corrected.

Right to restrict processing - the right to ask that processing be restricted.

Right to object – the right to object to certain types of processing.

The GDPR says that firms can only use personal information where there is a fair reason to do so. Some of the acceptable reasons it states are when -

- the processing is necessary to do with your account, or
- we have a legal duty to process the information, or
- we have a legitimate interest in processing the information, or
- we have your specific consent.

Your marketing preferences will be recorded on your application. If you wish to change these preferences at any time, just let us know. We will still send you information when we are obliged to, such as your annual statement.

You can find full details of how we use your personal information and your data protection rights on our website (www.bathbuildingsociety.co.uk/privacy-and-cookies), or if you prefer, we can post or email you a copy on request.

If you have any questions on the subject, you can email dataprotection@bibs.co.uk or write to us at Head Office.