M21C4R06P38





J21C4R00MANMBA0000027865001001 345 000

MRS ISOBEL PENELOPE MAUD BIJL 4 HIGHFIELD ROAD MALVERN WORCESTERSHIRE **WR141HS**







26 April 2022

Dear MRS I BIJL

National Insurance number NA 57 03 66 D

This is to tell you your tax code(s) for 6 April 2022 to 5 April 2023

Your tax code is used by your employer(s) and/or pension provider(s) to work out how much Income Tax to collect from your pay or pension. We send them a separate tax code notice.

This tax code should match those shown on any future payslip(s) or pension advice slip(s) you receive.

Please check the information below. If it's right, you don't need to do anything.

If you think your tax code is wrong, you can check and let us know of any changes online, go to gov.uk/personal-tax-account

This is how we worked out your tax code(s)

This totals your tax-free amount	£15415		Go to note 5
MALVERN COLLEGE	£15415 of this income is tax-free	1541L replaces 1493L	Go to note 4
Your total tax-free amount is	used as follows	Tax Code	For help
Total tax-free amount	£15415		
Less Benefits in Kind	£2267		Go to note 3
Total	£17682		
Personal Pension Relief	£5112		Go to note 2
Personal Allowance	£12570		Go to note 1
Your tax-free amount			For help

Improving our tax system

By making automatic adjustments to your tax code, any changes in the tax you pay will be reflected in your income or taxable pay, as soon as your employer(s) and/or pension provider(s) starts to use your new code. More customers should therefore end the year having paid the right amount of tax.

These notes will help you understand how we have worked out your tax code(s)

These n	otes will help you under	This is the standard amount of taxable income most people can they start paying Income Tax. If your total income
Note 1	Personal Allowance	have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have before they start paying Income Tax. If your total have been paying Income Tax. If
Note 2	Personal Pension Relief	This is the tax relief you have claimed for your personal ponesses contributions because you pay Income Tax at a higher rate. The rate tax relief is given at source by your pension provider.
Note 3	Benefits in Kind	You pay tax on any taxable benefits or taxable expenses years
Note 4	Tax Code L	Shows you are entitled to the standard tax-free Personal Allowance.
Note 5	Tax-free amount	To create your tax code, we've removed the last digit of your tax-free amount and included a letter. If you have more than one source of income, your tax-free amount may be split across these. We tell your employer(s) or pension provider(s) your tax code but we do not tell them how we worked it out. If your total income and taxable state benefits for the year are more than your tax-free amount then you will pay tax as follows: • at 20% on the first £37700 • at 40% on income between £37701 and £150000
		 at 40% off income between £150000 at 45% on anything over £150000

You may need it if we send you a P800 Tax Calculation or if you have to complete a Self-Assessment tax return. If you use an agent or a representative to help you with your tax affairs, please share this letter with them.

Your rights and obligations

Your Charter explains what you can expect from us and what we expect from you. For more information go to www.gov.uk/hmrc/your-charter

Most people don't need to respond to this letter. If you do need to contact us

Online	Literacial tax-account
To tell us your current tax code is wrong	www.gov.uk/personal-tax-account
To update your name or your address	www.gov.uk/tell-hmrc-change-of-details
10 upuale your name or your	www.gov.uk/government/organisations/hm-revenue-customs/
Welsh language	contact/welsh-language-helplines
By telephone	
Calling from within the UK	0300 200 3300
THE PARTY OF THE P	0300 200 1900
Welsh language	

If you have additional needs

We have a range of services for disabled people. These include guidance in Braille, audio and large print. Most of our forms are also available in large print. Please contact our helplines for more information.

for more information.	
Text relay service	18001 and then 0300 200 3300
Textphone	0300 200 3319





В

MR DAVID JAMES BIJL & MRS ISOBEL PENELOPE MAUD BIJL HIGHFIELD LODGE 4 HIGHFIELD ROAD MALVERN **WR14 1HS**



Phone: Telephone Banking, enquiries or lost or stolen cards: 0800 9 123 123. For the hard of hearing and/or speech impaired, Text Relay service available: 18001 0800 9 123 123

Online: Online Banking service and information available at santander.co.uk

Post: Santander Customer Operations PO Box 1109 Bradford BD1 5XS



Online, Mobile and Telephone Banking 2518161997 I BIJL

> Online and Mobile Banking CARD ENDING 4606 D BIJL

Account name: MR DAVID JAMES BIJL & MRS ISOBEL PENELOPE MAUD BIJL Your statement for 25/02/2022 to 24/05/2022 Account number: 02366266 Sort code 090126 BIC: ABBYGB2LXXX IBAN: GB58ABBY09012602366266

	Balance
Your account summary	£73,040.52
Balance brought forward from previous statement 24/02/2022	£58,578.18
Total money in	£50,994.67
Total money out	f80,624.03
Your balance at close of business 24/05/2022	£3,000.00
Your overdraft limit	

IArranged Overdraft interest rate is 39 94%EAR (variable).

Credit interest rate: 0.50% AER/gross (variable) on balances up to 20,000 GBP. Pay at least 500 GBP into your account each month and have at least 2 active Direct Debits.

11213 Current Account cashback and interest earned since opening 11213 Current Account.

£3,369.61

To earn cashback and interest you need to pay at least £500 into your account each month (not including interest or any transfers from another Santander account) and have at least 2 active Direct Debits. You'll receive cashback on any qualifying household bills you pay by Direct Debit and earn interest on credit balances up to £20,000. If you find the account is no longer suitable, you can transfer to another Santander account or close it at any time.

News and information

Need to complete self-assessment tax return for 2021/22?

Your Account Summary will be available by the end of May 2022 as an e-Document to view and print in Online Banking.

Changes to telephone numbers

We want to remind you that we're changing some of our telephone numbers from freephone to basic rate numbers (where local charges will apply) from 30 June 2022.

For some key services, we're keeping freephone numbers. This includes numbers to report fraud, lost or stolen cards, financial support as well as sign to video.

Keeping your money safe



Make sure we always have the right telephone number so we can help protect you. If you use your card online you will notice more frequent verification checks, so you'll need to make sure your mobile number is up to date. For more details, search for 'strong customer authentication' at santander.co.uk

Your transactions

Date	Description Money In	Money Out	Balance
25-Feb	BANK GIRO CREDIT REF MALVERN COLLEGE, £3,415.23		£76,455.75
25-Feb	CARD PAYMENT TO COLD CHEF CATERING COM, 3.00 GBP, RATE 1.00/GBP ON 23-02-2022	£3.00	£76,452.75
25-reb 25-Feb	CARD PAYMENT TO WAITROSE 237,33.01 GBP, RATE 1.00/GBP ON 23-02-2022	£33.01	£76,419.74
25-Feb	CARD PAYMENT TO MALVERN COLLEGE(HOLROY ON 24-02-2022	£4.40	£76,415.34
26-Feb	CARD PAYMENT TO MALVERN COLLEGE(HOLROY ON 25-02-2022	£4.60	£76,410.74
26-Feb	CARD PAYMENT TO HOLLAND OPTICIANS LTD ON 25-02-2022	£52.50	£76,358.24
26-Feb	CARD PAYMENT TO WAITROSE 237 ON 25-02-2022	£5.21	£76,353.03
27-Feb	CARD PAYMENT TO SumUp *No 9,1.00 GBP, RATE 1.00/GBP ON 25-02-2022	£1.00	£76,352.03
27-Feb	CARD PAYMENT TO Be The Change Hospital ON 26-02-2022	£46.20	£76,305.83
27-Feb	BILL PAYMENT TO BEECHWOOD PHYSIO REFERENCE BEECHWOOD PHYSIO, MANDATE	£48.00	£76,257.83
28-Feb	REGULAR TRANSFER FROM PRN MEDICAL TRANSCRIPTION LIMITED REFERENCE - £719.25 DBSALARY DBSALARY	£166.77	£76,810.31
28-Feb	DIRECT DEBIT PAYMENT TO OCTOPUS ENERGY REF A-9D270277-001, MANDATE NO 0059		£76,789.23
28-Feb	DIRECT DEBIT PAYMENT TO PAYPAL PAYMENT REF 5KQJ2222KHK5U, MANDATE NO 0034	£21.08	£76,786.63
28-Feb	CARD PAYMENT TO Maisie's Courtyard Ca ON 27-02-2022	£2.60 £1.50	£76,785.13
28-Feb	CARD PAYMENT TO Maisie's Courtyard Ca ON 27-02-2022	£1.30	£76,727.18
01-Mar	CARD PAYMENT TO WAITROSE 237,57.95 GBP, RATE 1.00/GBP ON 26-02-2022	£16.69	£76,710.49
01-Mar	CARD PAYMENT TO WAITROSE 237,16.69 GBP, RATE 1.00/GBP ON 27-02-2022	£6.50	£76,703.99
01-Mar	DIRECT DEBIT PAYMENT TO BRITISH RED CROSS REF RED00421077, MANDATE NO 0044	£540.00	£76,163.99
01-Mar	BILL PAYMENT TO CHARLIE BIJL REFERENCE FROM DAD, MANDATE NO00032	£7.10	£76,156.89
02-Mar	CARD PAYMENT TO WAITROSE 237,7.10 GBP, RATE 1.00/GBP ON 28-02-2022	£1.90	£76,154.99
02-Mar	CARD PAYMENT TO THE BRAN TUB ON 01-03-2022		£76,554.99
02-Mar	FASTER PAYMENTS RECEIPT REF.Rent March FROM BUL J S £400.0		£76,544.85
03-Mar	CARD PAYMENT TO WAITROSE 237,10.14 GBP, RATE 1.00/GBP ON 01-03-2022	£10.14 £145.00	£76,399.85
03-Mar	DIRECT DEBIT PAYMENT TO PAYPAL PAYMENT REF 5KQJ2222KHK5U, MANDATE NO 0034	£41.50	£76,358.3
03-Mar	DIRECT DEBIT PAYMENT TO MALVERN COLLEGE EN REF MALV1000707, MANDATE NO 0042	£49.94	£76,308.4
03-Mar	DIRECT DEBIT PAYMENT TO SEVERN TRENT WATER REF 583058560520220591, MANDATE NO 0037	£3.30	£76,305.1
03-Mar	CARD PAYMENT TO ABBEY ROAD COFFEE ON 02-03-2022	£126.65	£76,178.4
03-Mar	CARD PAYMENT TO RPM Malvern ON 02-03-2022 BILL PAYMENT VIA FASTER PAYMENT TO JEAN SLESSOR REFERENCE DavidB, MANDATE NO	£50.00	£76,128.4
03-Mar 03-Mar	131 BILL PAYMENT VIA FASTER PAYMENT TO TYLERMASSEY REFERENCE DAVIDBIJL, MANDATE	£112.00	£76,016.4
U3-IVIdi	NO 94		
03-Mar	WAITROSE 237 (VIA SAMSUNG PAY), ON 02-03-2022	£22.38	£75,994.0
04-Mar	BILL PAYMENT VIA FASTER PAYMENT TO COTSWOLDS SURVEY REFERENCE BIJL-4340-20, MANDATE NO 140	£750.00	£75,244.0
04-Mar	CARD PAYMENT TO WAITROSE 237 ON 03-03-2022	£18.49	£75,225.5 £65,725.5
05-Mar	BILL PAYMENT VIA FASTER PAYMENT TO MR CHARLIE MAGNE REFERENCE EJ65DDO , MANDATE NO 141 WAITROSE 237 (VIA SAMSUNG PAY), ON 04-03-2022	£9,500.00	£65,719.8
05-Mar	CARD PAYMENT TO COLD CHEF CATERING COM,5.00 GBP, RATE 1.00/GBP ON 04-03-2022	£5.00	£65,714.8
06-Mar	CARD PAYMENT TO COLD CHEF CATERING COM, 5.00 GBF, NATE 1.00/GBF GN 04 03 2022	£3.00	£65,711.8
06-Mar	DIRECT DEBIT PAYMENT TO RSPCA REF 3017406RO, MANDATE NO 0057	f4.34	£65,707.5
07-Mar 07-Mar	CARD PAYMENT TO TOAST ON 06-03-2022	£2.85	£65,704.7
07-Mar	CARD PAYMENT TO THE ANUPAM ON 06-03-2022	£70.00	£65,634.7
07-Mar	FASTER PAYMENTS RECEIPT REF. Hyundai i30 FROM BIJL J S £3,725		£69,359.7
	CARD PAYMENT TO WAITROSE 237,19.58 GBP, RATE 1.00/GBP ON 05-03-2022	£19.58	£69,340.1
08-Mar 08-Mar	CARD PAYMENT TO SUMUP *PARISH OF MALVERN, 2.00 GBP, RATE 1.00/GBP ON	£2.00	£69,338.1
08-Mar	05-03-2022 CARD PAYMENT TO WAITROSE 237,7.00 GBP, RATE 1.00/GBP ON 06-03-2022	£7.00	£69,331.1
08-Mar	CARD PAYMENT TO giffgaff ON 07-03-2022	£10.00	£69,321.1
08-Mar	CARD PAYMENT TO WAITROSE 237 ON 07-03-2022	£29.85	£69,291.2
09-Mar	DIRECT DEBIT PAYMENT TO PAYPAL PAYMENT REF SKQJ2222KHKSU, MANDATE NO 0034	£10.25	£69,281.0
09-Mar	CARD PAYMENT TO UNHERD COM ON 08-03-2022	£39.00	£69,242.0
10-Mar	CARD PAYMENT TO WAITROSE 237,19.75 GBP, RATE 1.00/GBP ON 08-03-2022	£19.75	£69,222.2
10-Mar	BILL PAYMENT VIA FASTER PAYMENT TO JEAN SLESSOR REFERENCE DavidB, MANDATE NO 131	£50.00	£69,172.2



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UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND Pass port No./Passeport No. 131161851

Hadder's Signature framitine in Hildrine (10)

1 P.M. R.

GBR

Surname/Nom (1) BIJL

PASSEPORT PASSPORT

SECURITY ELEMENTS / ĀHUATANGA KAUPARE MĀHIE This document contains 48 paper pages and is valid up to a maximum of 10 years. E48 ngā whitangso teinet tuhinga tae atu ki tei 10 tau tūna what mana.

URUWHENUA

Lybe Meano

NZL

BIJL

Given names / Ingoa ake Surname / ingoa whanau PASSPORT NEW ZEALAND / AOTEAROA

Given names/Prénoms (2)
ISOBEL PENELOPE MAUD

Nationality/Nationalité (3)
BRITISH CITIZEN Date of birth/Date de naissance (4) 08 DEC /DEC 62

Date of issue/Date de délivrance (7) Authority/Autorilè (8) Sex/Sexe (5) Place of birth/lieu de naissance (6) 25 APR /AVR 22 CAMBRIDGE

Date of expiry/Date d'expiration (9)

HMPO

LB086211

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Signature of Holder / Waitohu Kaipupuri

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LB086211

NEW ZEALAND DAVID JAMES

Date of birth / Rā whānau

Sex Tane Wahine

17 JUL 2030

P<NZLBIJL<<DAVID<JAMES<<<<<<<<<<<<<<

Authority / Te Mana Tuku
DIA LON 17 JUL 2020 LINCOLN 15 NOV 1962

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THIS PAGE IS RESERVED FOR OFFICIAL OBSERVATIONS

K STORY

CETTE PAGE EST RESERVEE AUX OBSERVATIONS OFFICIELLES (11)

STHERE ARE NO OFFICIAL OBSERVATIONS



Pension Scheme Account Opening Request

Email to (preferred option): Partnership.Support@metrobank.plc.uk

OPEN 7 DAYS

Post to: The Manager, Partnership Support, Metro Bank PLC, One Southampton Row, London, WC1B 5HA (if enclosing a cheque, please use this

pe of Pension School g. SIPP, SSAS)	eme Full Name of Pension Scheme				
SAS	PRN Medical Transcription Pension Fur		und		
III Name of Pension	Provider				}
Registered Sch	eme Admini	strator Ltd			
ull Name and Addre	ess of Profession	onal Trustee	Full Name and Add (if different to Profe	Iress of Scheme Administrator essional Trustee)	
			Registered Sci Venture Wales Merthyr Tydfil CF48 4DR	heme Administrator Ltd s	
MRC registration r	number of the P	ension Scheme		y premiums/contributions?	Yes No
0766509RP			If yes please provid company registrati	de Full Name and Address of Ention number (if applicable)	nployer and the
			T I ligitiona i to	oad, Malvern, Worcestersl	
		RUSTEES Please add belov	WR14 1HS Company nun	nber 04857038 eme members and trust	†ees
First Scheme Mei	mber/Trustee	RUSTEES Please add belov (please delete as appropriate)	WR14 1HS Company nun		
iirst Scheme Mei			WR14 1HS Company nun v details of all sche	eme members and trust	
rirst Scheme Mer litte	mber/Trustee Mr		WR14 1HS Company nun v details of all sche Email Address	eme members and trust david.bijl5@gmail.com	
irst Scheme Mer litle lirst Name Middle Name(s)	Mr David		WR14 1HS Company nun v details of all sche Email Address	eme members and trust david.bijl5@gmail.com 4 Highfield Road Malvern WR14 1HS	
irst Scheme Mer litte lirst Name Middle Name(s)	Mr David James	(please delete as appropriate)	WR14 1HS Company nun v details of all sche Email Address Current Address	david.bijl5@gmail.com 4 Highfield Road Malvern WR14 1HS England	
irst Scheme Mer itte irst Name Aiddle Name(s) Surname Date of Birth	Mr David James Bijl	(please delete as appropriate)	WR14 1HS Company nun v details of all sche Email Address Current Address Date moved in Are statements recommenders.	david.bijl5@gmail.com 4 Highfield Road Malvern WR14 1HS England	
First Scheme Mer Title First Name Aiddle Name(s) Surname Date of Birth Gender	Mr David James Bijl	(please delete as appropriate)	WR14 1HS Company nun V details of all sche Email Address Current Address Date moved in Are statements recommend in this individual at the statement in the statement in the statement is this individual at the statement in	david.bijl5@gmail.com 4 Highfield Road Malvern WR14 1HS England 25/09/1997 quired? Scheme member?	Yes No Yes No Yes No
First Scheme Meritite First Name Middle Name(s) Surname Date of Birth Gender Nationality	Mr David James Bijl 15-11-196 Male	(please delete as appropriate) 2 and	WR14 1HS Company nun V details of all sche Email Address Current Address Date moved in Are statements recommended in this individual at the statement of the school o	david.bijl5@gmail.com 4 Highfield Road Malvern WR14 1HS England 25/09/1997 quired? Scheme member? Member Trustee?	☐ Yes ☑ No ☑ Yes ☐ No
	Mr David James Bijl 15-11-196 Male New Zeal	(please delete as appropriate) 2 and and	WR14 1HS Company nun V details of all sche Email Address Current Address Date moved in Are statements received in this individual at is Online Banking (Please note View A mobile number	david.bijl5@gmail.com 4 Highfield Road Malvern WR14 1HS England 25/09/1997 quired? Scheme member? Member Trustee?	Yes No Yes No Yes No

Local Call Centre: 0345 08 08 500 • metrobankonline.co.uk • > MetroBank_Help



	ES DETA LS (continued)			
	e Member/Trustee (please delete as appropriate)	and the second s	The same of the sa	2. 17
Title	Mrs	Email Address	penny.bijl5@gmail.com	n
First Name	Isobel	Current Address	4 Highfield Road	
Middle Name(s)	Penelope Maud		Malvern WR14 1HS England	
Surname	Bijl	Date moved in	25/9/1997	
Date of Birth	08-12-1962	Are statements req		
Gender	Female	s this individual a 5		☐ Yes ☑ No ☑ Yes ☐ No
Nationality	United Kingdom	ls this individual a N	Member Trustee?	Yes No
Country of Birth	United Kingdom	Is Online Banking n (Please note View (equired? Only Access is available.	Yes No
Home Telephone Number	01684568680	A mobile number is	required for the setup so has been completed	
Mobile Number	07760710897	on the formy		
Third Scheme M	ember/Trustee (please delete as appropriate)			
Title		Email Address	2	
First Name		Current Address		
Middle Name(s)				
Surname		Date moved in		
Date of Birth		Are statements requ	uired?	☐ Yes ☐ No
Gender		is this individual a S		Yes No
Nationality		is this individual a M	fember Trustee?	Yes No
Country of Birth		ls Online Banking re	equired? Only Access is available.	Yes No
Home Telephone Number			required for the setup so	
Mobile Number		on sic ionin		



2. TRUSTEES DE	TA LS (continued)		
Fourth Scheme Member/	Trustee (please delete as appropriate)	Take to the property of the second]
Title	,	Email Address	
First Name		Current Address	
Middle Name(s)			
Surname		Date moved in	
Date of Birth		Are statements required?	Yes No
Gender		Is this individual a Scheme Member?	Yes No
Nationality		Is this individual a Member Trustee?	Yes No
Country of Birth Home Telephone Number		Is Online Banking required? (Please note View Only Access is available. A mobile number is required for the setup so please ensure this has been completed on the form)	Yes No
Mobile Number			
Title	rustee (please delete as appropriate)	Email Address	
First Name		Current Address	
Middle Name(s)			
Surname		Date moved in	
Date of Birth		Are statements required?	Yes No
Gender		Is this individual a Scheme Member?	Yes No
Nationality		is this individual a Member Trustee?	Yes No
Country of Birth		is Online Banking required? (Please note View Only Access is available. A mobile number is required for the setup so	Yes No
Home Telephone Number		please ensure this has been completed on the form)	
Mobile Number			

OPEN 7 DAYS

Monday - Friday: 8am - 8pm • Saturday: 8am - 6pm • Sunday: 11am - 5pm
Local Call Centre: 0345 08 08 500 • metrobankonline.co.uk • W MetroBank_Help



Sixth Scheme Member/Trustee (please del	ete as appropriate)	
Fitle	Email Address	
First Name	Current Address	
Middle Name(s)		
Surname	Date moved in	
Date of Birth	Are statements required?	Yes No
Gender	s this individual a Scheme Member?	Yes No
Nationality	is this individual a Member Trustee?	Yes No
Country of Birth	is Online Banking required? (Please note View Only Access is available. A mobile number is required for the setup s	Yes No
Home Telephone Number	please ensure this has been completed on the form)	-
Mobile Number		



3. CHOOSE YOUR ACCOUNT(S)			
I/We would like to open: A SIPP/SSAS Account Only Delease tick box if a cheque book is required			
☐ A Fixed Term Savings Account and a SIPP/SSAS Account (please complete Section 4)*			
*Please note a SIPP/SSAS Account with Metro Bank is also required in order to open a Fixed Term Savings Account			
4. YOUR F XED TERM DEPOS T DETA LS			
Amount to be deposited Term (months)			
Funds to be deposited by: Cheque made payable to the Pension Scheme Electronic transfer from another bank (account details to which funds are to be sent will be provided by Metro Bank once the SIPP/SSAS Account has been opened)			
5. MANDATE			
In this section you tell us how many and which Authorised Signatories are required to operate this account.			
Completion of this Mandate authorises Metro Bank to accept all instructions given, or acts performed, in accordance with the "Our Service Relationship with Business Customers" brochure and/or this Mandate on behalf of the Trustees of the Pension Scheme.			
Please indicate the signing instructions by ticking the appropriate box:			
Member Trustee(s) and Professional Trustee(s) to sign together			
*if this option is selected please specify number of authorised signatories on behalf of Member Trustees			
*if this option is selected please specify number of authorised signatories on behalf of Professional Trustees [
OR			
Professional Trustee(s) only to sign			
'if this option is selected please specify number of authorised signatories on behalf of Professional Trustees			
*Please indicate below any special instructions:			
The Scheme Administrator may alone debit the account for the payment of scheme expense disbursements in accordance with its terms of business and for pensioner income payments to scheme members.			

OPEN 7 DAYS

Monday - Friday: 8am - 8pm • Saturday: 8am - 6pm • Sunday: 11am - 5pm

Local Call Centre: 0345 08 08 500 • metrobankonline.co.uk • 5 MetroBank_Help



6. PRIVACY NOTICE

Who are we?

Metro Bank PLC ("Metro Bank". "we" or "us"), registered in England and Wales, company number: 6419578.

We are a controller for the processing activities specified in this Privacy Notice that relate to your personal data.

This Privacy Notice also explains how other parties, including companies belonging to the Metro Bank group, may use your personal data excluding any products, applications or services that have separate privacy notices which do not incorporate this Privacy Notice.

If you have any questions about this Privacy Notice, or would like more information about how we use your personal data or to exercise any of your data subject rights (see "Your rights"), please contact our Data Protection Officer:

Write to:

Data Protection Officer Metro Bank PI C One Southampton Row London, WC1B 5HA

Fmail:

DataProtectionOfficer@metrobank.plc.uk

If you are unhappy with our management of your information, you have the right to lodge a complaint with the information Commissioner's Office. Please visit www.ico.org.uk for more information.

Our collection and retention of personal data

Personal data includes any information that directly or indirectly (whether alone or in conjunction with other information) identifies you (or someone else). This includes information such as your name, address and contact details, but also includes, for example, any photograph we have of you (e.g. when you provide us with a selfie and a copy of a photo ID as part of the account opening process), online identifiers such as IP address or device ID, and location data.

The personal data we hold about you is limited to information that:

- You have given us directly, for example when you apply for an account or contact us (eg a copy of your ID. a selfie and your contact information, or details of your query or complaint)
- We capture through the use of CCTV when you visit one of our stores
- We record and monitor through our telephone calls to help improve the products and services we offer
- We receive from trusted third parties during eligibility checks
- We collect during the provision of our contracted services to you (e.g. your account details, and details of your transactions and interactions with us)
- · We, or third parties acting on our behalf (such as Google Analytics), automatically collect when you use our website or interact with our emails (in each case, with your consent, where necessary). Examples of data collected include your IP address, browser type referral source, information about which parts of our page you have visited and how long you spent on them, the preferences you have set, and whether you have opened our emails
- We occasionally obtain personal data from publicly available sources, such as social media sites (e.g. we may collect your name and comments where you mention us in a post) and Government registers (e.g. Companies House).

Where we ask you to provide personal data to us on a mandatory basis, we will tell you at the time of collection. In the event that particular personal data is required by the contract or law, this will be made clear. We will also explain the consequences of any failure to provide any mandatory personal data: for example, if you can't show us proof of identity, this will mean that we can't open an account for you.

If you open an account with us and you are under 18, we may also collect personal data that directly or indirectly identifies your parent or legal guardian who helped you open an account. We may use and keep their personal data only for the purposes of checking your identity. You must not give us personal data about someone else (such as a joint applicant or a parent or guardian) without first getting their permission for it to be used and released. We will assume that that person has given permission, although we may still ask for confirmation.

At the end of your relationship with us (for example, if you decide to close your account), we retain your personal data for as long as required to meet our legal and regulatory obligations. Where retention is based on other reasons, we will retain it for no more than seven years, in line with our data retention policy.

The purposes and lawful basis for our collection of personal data

Your personal data is collected and processed for business and compatible purposes, in accordance with applicable laws and as set out below. Personal data may occasionally be used for purposes not obvious to you where the circumstances warrant such use (e.g. in fraud investigations

We generally process your personal data under one of the following legal bases:

- Our legitimate business interests (described in the section below). except where these are overridden by your interests or fundamental rights and freedoms which require protection of personal data ("Legitimate Interests")
- Compliance with our legal obligations ("Legal Obligation")
- For the performance of a contract to which you are a party or in order to take steps at your request prior to entering into such a contract ("Contractual Performance")





6. PRIVACY NOTICE continued

We may also rely on other bases (for example, where the processing is necessary in the performance of a task carried out in the public interest or in order to protect your vital interests or those of another person or where you have given your consent) on an exceptional basis, where none of the above apply.

Sensitive personal data

We may collect a limited amount of Special Category Personal data (revealing racial or ethnic origin, religious or philosophical beliefs, trade union membership, genetic data, biometric data (where that information is used to identify an individual), information concerning physical or mental health, an individual's sex life or sexual orientation (in order to make appropriate accommodations or adjustments), or to provide biometric identification services. When we do so, we will explain to you why we need it, and obtain your consent to use it for the relevant purpose.

To the extent permitted by applicable laws, we may collect and process a limited amount of information regarding criminal convictions and offences and related proceedings (including information relating to allegations and suspicions of criminal offences).

Further processing

If we determine that your personal data is to be used for a new purpose, we will inform you beforehand.

Sharing your information

Your personal information may be shared with third party service providers, including companies belonging to the Metro Bank group, which may provide products or services to you or us.

We will only share your personal data where necessary and where we have a lawful basis for doing so (for the purposes previously outlined). Recipients of your personal data include:

- Other parties connected to your account (i.e. joint account holders)
- · Credit reference agencies (please see section below)
- Our service providers (such as payment processors, IT service providers, email service providers and web analytics providers)
- Specific subcontractors who help to provide you with the services you have requested
- Tax authorities, regulatory authorities, law enforcement agencies and fraud prevention agencies
- Our insurers, lawyers, auditors, consultants and other professional advisers
- Other banks or financial institutions (where you ask us to share your personal data, or where we are asked to confirm your identity for the purposes of preventing or investigating financial crime)
- If you want to use our referral to selected third parties to get discounts for their services, or where you want to take advantage of our functionality to import or export your banking data
- Third parties where you have consented for us to share your data with them.

These recipients may be located in countries around the world (please see "Processing Personal Data outside of the EU (EEA) and UK").

The personal information we have collected from you will be shared with fraud prevention agencies, who will use it to prevent fraud and money laundering and to verify your identity. If fraud is detected, you could be refused certain services, finance or employment. Further details of how your information will be used by us and these fraud prevention agencies, and your data protection rights, can be found at www.cifas.org.uk/FPN.

You have specific rights over your personal data, as explained below. These may not apply in all circumstances – we will let you know where this is the case

- · Data subject access request
- Rectification of inaccurate personal data
- · Erasure of personal data
- Restricting processing of personal data
- Right of portability
- · Object to the processing of your personal data
- Right not to be subject to automated decision-making
- Right to withdraw consent.

You can exercise your rights by contacting us on 0345 08 08 500, in writing using the contact details given at the top of this document, or by visiting one of our stores.

We will respond to your request within one calendar month. We may need to confirm your identity before processing your request. If you can't give us satisfactory proof of your identity, we have the right to refuse your request. We also have the right to reject requests that are manifestly unfounded or excessive.

For more information on how we process your personal data, please see our website Privacy Notice https://www.metrobankonline.co.uk/about-us/privacy-and-security/



Monday - Friday: 8am - 8pm • Saturday: 8am - 6pm • Sunday: 11am - 5pm Local Call Centre: 0345 08 08 500 • metrobankonline.co.uk • 💆 MetroBank_Help



7. DECLARAT ON AND S GNATURE(S)

Fraud Prevention Agencies

If you give false or inaccurate information and fraud is identified or suspected, details may be passed to fraud prevention agencies and/or CRAs to prevent fraud and money laundering. Law enforcement agencies may access and use this information.

You authorise Metro Bank to disclose details of your account(s) to your professional adviser (as detailed below) and your pension provider as named on the application form, or their successors in title.

Declaration

Metro Bank's decision to offer you this Pension Scheme Bank Account is based on the information set out in this application. By applying for this Pension Scheme Bank Account, you declare that the information set out in this application is, to the best of your knowledge and belief, correct and not misleading. If any of the information provided in this application changes you must inform Metro Bank promptly in writing.

Your Pension Scheme Bank Account will be subject to the terms and conditions outlined in the documents "Our Service Relationship with Business Customers" and the "Important Information Summary" for this product. If your scheme has more then one trustee you will be applying for a joint account, you acknowledge that each of you is separately responsible for complying with the document "Our Service Relationship with Business Customers" and the "Important Information Summary". If any one of you does not comply, Metro Bank can take action against any or all of you alone or together.

Before signing this Pension Scheme Account Opening Request you should carefully read the document "Our Service Relationship with Business Customers" and the "Important Information Summary" for this product. If there is any term that you do not understand, please discuss it with a Metro Bank Partnerships Service Centre Specialist before signing.

I certify that I have reviewed the Pension Trust Deed in respect of the above named Pension Scheme and:

- · The pension has been properly constituted
- · The details shown above are complete and accurate
- The Trustees are empowered to open an account at Metro Bank PLC
- The Trustees are empowered to operate the account/to appoint representatives to operate the account
- To facilitate operations on the account the Trustees are empowered to utilise any electronic banking service available from Metro Bank PLC
- The Trust Deed will be available for inspections by the Bank, if required and that the copy will be retained for a period of 7 years after the account has closed
 The signatories on the account mandate (section 6) have been authorised and appointed by all the trustees or the trustees' representatives
- We permit Metro Bank PLC to make enquiries to HMRC to confirm this scheme is registered with them for tax relief and exemptions and we authorise HMRC to provide this information to Metro Bank PLC upon request

By signing this form we acknowledge receipt of details of the Financial Services Compensation Scheme Information Sheet.

The liability of the professional trustee as set out in section one for any indebtedness arising from time to time on the Account(s) shall be limited to the assets of the scheme.

We confirm that the Account is to be subject to the Pension Scheme Bank Account Important Information Summary and the Terms and Conditions as set out in "Our Service Relationship with Business Customers".

I/We hereby authorise Metro Bank PLC ("The Bank") to deduct from my/our Pension Scheme Bank Account such management charges/fees and adviser charges/fees as may be notified from time to time to the Bank under the sole instruction of two authorised signatories of the Professional Trustee as named in Section 1 above.

Professional Trustee(s)

Print name	Signature
Emily McAlister	Ensot
Pos ton Administrator	Date 21 April 2022
Print name	Signature
Poston	Date





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