

♦THERE ARE NO OFFICIAL OBSERVATIONS♦



Passport No./Passport No.:
529186893

Holder's signature/Signature du titulaire (10)

ASER

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Mr. Andrew Eastham
13 Beech Lea
SWINDON
SN26 7DE

Account Number: 6001 5002
Energy Type: Gas
Date: 07 April 2015

Direct Debit Payment Review

Dear Mr. Eastham

We carry out a regular review of Direct Debits for our customers to make sure that they are not paying too much or too little. We've reviewed your account and believe your payment needs to be changed as follows.

Current payment amount:	£40.00
New payment amount:	£30.00

Your new payment will be collected monthly and will be collected for the first time on 25 April 2015.

You may occasionally see a credit balance on your statement, usually in the summer months. This doesn't necessarily mean that the amount you are paying is too high, we are simply spreading the costs of the winter period, when you use more energy, across the whole of the year.

You can help us to keep your account as accurate as possible by providing us with regular meter readings. Please also keep an eye on your statements and get in touch if you feel you are paying too much or too little.

If you have any queries regarding this, or any other issues please do not hesitate to contact us on **0345 555 7 300** or email **home@ecotricity.co.uk**.

Thank you again for choosing Ecotricity.

Best wishes,

Ecotricity Billing Team