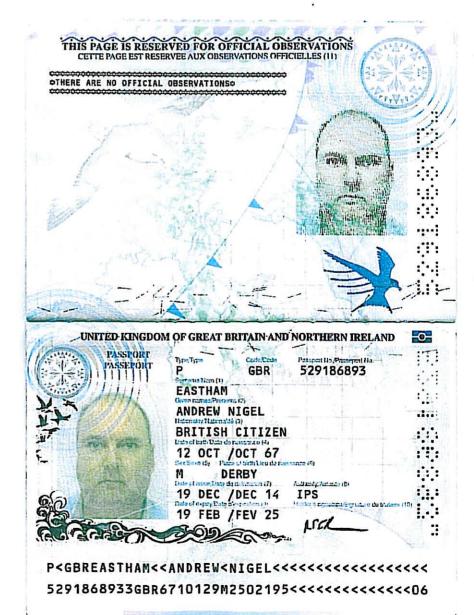
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JAN INVESTMENT MKTG 105 VICTORIA RD. SWINDON SWI 3BD FCA 402391 ≈ D1793-611128

SIGNED DATED





Mr. Andrew Eastham 13 Beech Lea **SWINDON SN26 7DF**

Account Number: 6001 5002

Energy Type:

Gas

Date:

07 April 2015

Direct Debit Payment Review

Dear Mr. Eastham

We carry out a regular review of Direct Debits for our customers to make sure that they are not paying too much or too little. We've reviewed your account and believe your payment needs to be changed as follows.

Current payment amount:

£40.00

New payment amount:

£30.00

Your new payment will be collected monthly and will be collected for the first time on 25 April 2015.

You may occasionally see a credit balance on your statement, usually in the summer months. This doesn't necessarily mean that the amount you are paying is too high, we are simply spreading the costs of the winter period, when you use more energy, across the whole of the year.

You can help us to keep your account as accurate as possible by providing us with regular meter readings. Please also keep an eye on your statements and get in touch if you feel you are paying too much or too little.

If you have any queries regarding this, or any other issues please do not hesitate to contact us on 0345 555 7 300 or email home@ecotricity.co.uk.

Thank you again for choosing Ecotricity.

Best wishes,

Ecotricity Billing Team

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₽ 01793-61112B