

Mr G McCloskey
Pension Practitioner.Com
33-35 Daws Lane
LONDON
NW7 4SD

Our ref: CR/JS
Phone: 08456 10 00 10
Fax: 0131 549 4225

24 August 2011

Dear Mr McCloskey

Policyholder: Mr M L Palfrey
Policy number: 04312267
Contract type: Personal Pension Plan

We have been contacted by the above plan holder regarding the external transfer of this plan. Mr Palfrey has returned the required documentation to us, however it has not been completed fully. Please note that we can only transfer money to a registered pension scheme.

So that we can go ahead with the transfer, please send us:

- HMRC Approval Letter for this scheme, including the ASCN number
- Please confirm the receiving scheme name

I've enclosed a copy of the form we need you to complete and return to us by post.

Please note that if we haven't received the information we need after 28 days, we'll assume you don't want to go ahead and close this request.

If you have any questions about this or there's anything else we can help you with, please call our Customer Service Contact team on the number above or email enquiries@aegon.co.uk

Yours sincerely



Justyna Siwy
Customer Service Representative
Customer Response Team

Encl

AEGON PERSONAL PENSION TRANSFER

Claims/CR/JS
Policy number: 04312267
Name: Mr M L Palfrey

*** This transfer value is not guaranteed. The actual transfer value may vary from the quotation date as the value of your investment could fall as well as rise before settling the benefits. This will be after all the completed documents have been received by AEGON.**

Please complete the appropriate sections below.

To be completed by the policyholder

I wish to transfer my benefits as follows:

(i) Transfer both the non-protected rights and the protected rights to the receiving scheme/insurer below. YES / NO *

(ii) Transfer only the non-protected rights to the receiving scheme/insurer below. YES / NO *

(iii) Transfer only the protected rights to the receiving scheme/insurer below. YES / NO *

Receiving schem name

I agree that the actual value settled may be different from that quoted above due to fluctuations in my chosen investment fund which could fall as well as rise.

I agree that payment of the transfer value will be a full discharge of AEGON's liability under all the policies shown above.

Signed Date

Important

Before completion of this form we strongly recommend that you contact us for a transfer valuation, if you have not obtained one within the last three months.