

Mr Pawel Kuzdak  
14  
LIME CLOSE  
NEWBURY  
BERKSHIRE  
RG14 2PW  
UNITED KINGDOM



**Get in touch with us**

🌐 [eonnex.com/contact](https://eonnex.com/contact)

✉ [hi@eonnex.com](mailto:hi@eonnex.com)

**Your account number:**

🏠 A-C618D457

Bill Reference: 38706493 (4th March 2022)

# Your energy account

for 14, Lime Close, Newbury, Berkshire, RG14 2PW.

3rd Feb. 2022 - 3rd March 2022

On 3rd Feb. 2022 your previous balance was £663.25 DR

## 1. We have charged you

Based on your meter readings.

Gas	28th Jan. 2022 - 2nd Feb. 2022	£31.27 DR
Electricity	3rd Feb. 2022 - 2nd March 2022	£127.63 DR
Gas	3rd Feb. 2022 - 2nd March 2022	£244.86 DR

## 2. You have paid

Direct Debit collection 1st March 2022 £353.27 CR

On 3rd March 2022 your new balance was £713.74 DR

You pay by monthly Direct Debit, so your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

## Your estimated annual cost

**£1524.39** a year for electricity

**£2048.40** a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

## Could you pay less?

*Remember - it might be worth thinking about switching your tariff or supplier.*

For your **electricity** (on meter point 2000007409288)

Good news, you're already on our cheapest fixed tariff. We'll let you know if this changes.


You could save **£205.66 a year** by switching to our **Next Flex, a variable tariff**. Although as a variable tariff, it is subject to slightly different terms to your current **fixed** tariff.


To find out more about changing tariff, just drop us an email to [hi@eonnex.com](mailto:hi@eonnex.com) and we'll sort it for you.

For your **gas** (on meter point 3979947701)

Alternatively, you could save **£336.02 a year** by switching to **Next Flex** (FLEXDIRECTDEBIT-21-07-20), our cheapest variable tariff. As a variable tariff, it is subject to different terms to your current fixed tariff.

## Your charges in detail

 Electricity	Supply number	S	1	801	100
			2000007409288		
Supply Address: 14, Lime Close, Newbury, Berkshire, RG14 2PW					
Next 2 Year v17 (3rd February 2022 - 2nd March 2022)					
Energy Charges for Meter 18L2077173					
3rd Feb 2022	11255.2 Opening reading				
3rd Mar 2022	11599.9 Smart meter reading				
Energy Used	344.7 kWh @ 31.91p/kWh				£110.00
Standing Charge	28 days @ 41.252p/day				£11.55
Subtotal of charges before VAT					£121.55
VAT @ 5%					£6.08
Total Electricity Charges					£127.63

 Gas	Meter Point Reference:		3979947701
Supply Address: 14, Lime Close, Newbury, Berkshire, RG14 2PW			
Next Flex (28th January 2022 - 2nd February 2022)			
Energy Charges for Meter E6S18298571861			
28th Jan. 2022	6436.0	Smart meter reading	
3rd Feb. 2022	6500.0	Opening reading	
Consumption	64.0	Units (m <sup>3</sup> )	
Energy Used*	712.7 kWh @ 3.970p/kWh		£28.29
Standing Charge	6 days @ 24.879p/day		£1.49
Subtotal of charges before VAT			£29.78
VAT @ 5%			£1.49
Total Gas Charges			£31.27
Total charges before VAT			£384.53
Total VAT			£19.23
Total charges for bill			£403.76

## Your electricity tariff

Prices do not include VAT unless otherwise noted.

### Electricity

Tariff Name	Next 2 Year v17
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	31.910p/kWh
Standing Charge	41.252p/day (£150.57/year)
Price Guaranteed Until	3rd Feb. 2024
Early Exit Fee	None
Estimated Annual Usage	4077.8 kWh

## Your gas tariff

Prices do not include VAT unless otherwise noted.

### Gas

Tariff Name	Next Flex
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	3.970p/kWh
Standing Charge	24.879p/day (£90.81/year)
Price Guaranteed Until	3rd Feb. 2022
Early Exit Fee	None
Estimated Annual Usage*	21567 kWh

\* Your energy usage is calculated from your gas consumption using a standard industry formula:


Units Consumed (Cubic Metres)  
 × Volume Correction (for temperature & pressure)  
 × Calorific Value (energy in each m<sup>3</sup> of gas)  
 ÷ 3.6 (convert from joules)  
 >> Usage (in kWh)

#### For you:

$64.0 \times 1.02264 \times 39.2^{\dagger} \div 3.6 = 712.7$

<sup>†</sup> Average calorific value shown to one decimal place

## Your charges in detail

 Gas	Meter Point Reference:	3979947701
Supply Address: 14, Lime Close, Newbury, Berkshire, RG14 2PW		
Next 2 Year v17 (3rd February 2022 - 2nd March 2022)		
Energy Charges for Meter E6S18298571861		
3rd Feb. 2022	6500.0 Opening reading	
3rd March 2022	6734.7 Smart meter reading	
Consumption	234.7 Units (m <sup>3</sup> )	
Energy Used*	2614.0 kWh @ 8.707p/kWh	£227.60
Standing Charge	28 days @ 20.006p/day	£5.60
<b>Subtotal</b> of charges before VAT		£233.20
VAT @ 5%		£11.66
<b>Total Gas Charges</b>		<b>£244.86</b>
Total charges before VAT		£384.53
Total VAT		£19.23
Total charges for bill		£403.76

## Your gas tariff

Prices do not include VAT unless otherwise noted.

### Gas

Tariff Name	Next 2 Year v17
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	8.707p/kWh
Standing Charge	20.006p/day (£73.02/year)
Price Guaranteed Until	3rd Feb. 2024
Early Exit Fee	None
Estimated Annual Usage*	21567 kWh

\* Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)  
× Volume Correction (for temperature & pressure)  
× Calorific Value (energy in each m<sup>3</sup> of gas)  
÷ 3.6 (convert from joules)  
>> Usage (in kWh)

#### For you:

$234.7 \times 1.02264 \times 39.2^{\dagger} \div 3.6 = 2614.0$

<sup>†</sup> Average calorific value shown to one decimal place

## Contacting us

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

**Email:** [hi@eonnnext.com](mailto:hi@eonnnext.com)

**Facebook:** [m.me/eonnnext](https://m.me/eonnnext)

**Phone:** 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

**Trading office:** Trinity House, 2 Burton Street, Nottingham, NG1 4BX

Please don't hesitate to contact us if you've any questions, comments, or complaints.

## Advice and complaints

You can get help with energy problems. This includes issues with your bills or meters, or if you're struggling to pay for the energy you use.

If you live in England or Wales, go to [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy) or contact the Citizens Advice consumer service on 0808 223 1133.

If you live in Scotland, go to [energyadvice.scot](https://energyadvice.scot) or contact Advice Direct Scotland on 0808 196 8660.

Citizens Advice and Advice Direct Scotland are the official sources of free and independent energy advice and support. Calls are free and they're open Mon to Fri, 9am-5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

**First:** Contact our team.

**Then:** If an adviser is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

**Finally:** If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or [www.ombudsman-services.org/sectors/energy](https://www.ombudsman-services.org/sectors/energy). This is a free and independent service whose decisions we must abide by.

## How much did you use?

Your average electricity usage during this bill period was 12.31 kWh/day.

Your average gas usage during this bill period was 97.84 kWh/day.

Looking for energy saving tips? Head over to [eonnnext.com/energy-efficiency](https://eonnnext.com/energy-efficiency) to see the tried-and-trusted tips that work for us.