

Mrs Katarzyna Kuzdak 12 LIME CLOSE NEWBURY **RG14 2PW** 

# Hello, here's your energy bill

Covering: 26 May 2020 to 28 Jun 2020 Bill date: 29 Jun 2020 Customer number: 851007845645

Your previous balance on 26 May 2020	£103.99
Total energy costs (including VAT)	£92.80
You've paid us	£103.99 CR
Your new balance on 28 Jun 2020	£92.80

## We're collecting £92.80 on or just after 13 Jul 2020

This covers your energy use between 26 May 2020 and 28 Jun 2020.



Affected by Covid-19? We can help. Visit britishgas.co.uk/payhelp

Your gas tariff: Temporary May 2021

Paid by: Monthly Variable Direct Debit Tariff ends: 31 May 2021 Exit fee: Not applicable Estimated annual cost: £676.80

Your electricity tariff: Temporary May 2021

Paid by: Monthly Variable Direct Debit Tariff ends: 31 May 2021 Exit fee: Not applicable Estimated annual usage: 15891.87 kWh Estimated annual usage: 3619.00 kWh Estimated annual cost: £717.88

You could save £s by switching tariffs You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

#### Have you got a question about your bill?

Search at britishgas.co.uk/billFAQs. You could also live chat on the website with one of our advisors or through the British Gas app.

### Your account in detail

Total gas costs (including VAT)

Electricity meter number: Z15N238536

26 May 2020 - 25 Jun 2020 334kWh at 16.676p per kWh

26 May 2020 - 28 Jun 2020 Total Electricity costs

Total Electricity costs (including VAT) Total energy costs (including VAT)

Total payments - Thank you

Electricity

Your pauments

11 Jun 2020

Your previous balance on 26 May 2020

£103.99

#### Total energy costs

🕑 Gas				
Gas meter number: E6SO4784791556				
26 May 2020 - 28 Jun 2020	492.45kWh at 3.458p per kWh	£17.03		
	07164 - smart meter reading			
	07208 - smart meter reading			
	44 gas units at 39.4 calorific value			
	Standing charge	£8.85		
	34 days at 26.041p per day			
26 May 2020 - 28 Jun 2020	Total Gas costs	£25.88		
	Gas VAT at 5.00%	£1.29		

14999 - smart meter reading

15333 - smart meter reading

31 days at 21.972p per day

Electricity VAT at 5.00%

Standing charge

Direct Debit

Your new balance on 28 Jun 2020

Good news, you're using less gas compared to this period last year:

**492.45 kWh** 26 May 2020 - 28 Jun 2020

#### 780.8 kWh

26 May 2019 - 28 Jun 2019

#### £27.17 You're using more electricitu

£55 70

£6.81

£62.51

£3.12

£65.63

£92.80

£103.99 CR

£103.99 CR

£92.80

		-					
com	pared	to	this	per	iod	last	year:

334	kWh
224	I V V I I

26 May 2020 - 25 Jun 2020

249 kWh 26 May 2019 - 25 Jun 2019

To see where your energy is from and for helpful energy saving tips visit: britishgas.co.uk/fuelmix

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: britishgas.co.uk/energyefficiencyguide

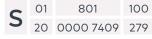
Your gas pipeline delivery network visit: energynetworks.org

Your gas meter point reference number

39 79 94 76 00

Your electricity supply delivery network SSE Power Distribution T: 0800 048 3516

#### Your electricity supply number





Scan this on a price comparison app to compare your tariff with others on the market

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk

/priority-service-register

Please let us know if you're unhappy with our service at: britishgas.co.uk /energycomplaints

**Or write to:** Complaints Management Team, PO Box 226, Rotherham S98 1PB

If your complaint remains unresolved, visit: ombudsman-services.org/energy T: 0330 440 1624 **Smell gas? T**: 0800 111 999

Electrical emergency or power cut? T: 105

Independent advice through Citizens Advice:

citizensadvice.org.uk/energy T: 0808 223 1133