# The **co-operative** bank

### phone +44 (0)3457 212 212\*\*

### co-operativebank.co.uk

Date from	O/D Limit	% per month	
7 AUG 12	£200	1.45%	

M1/J1056105000

Mr J A Robbins 55 Burtons Road Hampton Hill Hampton Middlesex TW12 1DE

# **Current Account Plus**

Summary	Date	Description	Money out	Money in	Balance
Account name	25 February	BROUGHT FORWARD			273.77
MR J A ROBBINS	25 February	BOATERS	12.90		
Sort code <b>08-93-00</b>	25 February	NOBLE GREEN WINES	20.00		
Account number <b>78055511 00</b>	25 February	SAINSBURY'S S/MKT	35.50		
	25 February	BOATERS TFR 93007808745300	54.00 100.00		51.37
Statement date 28 February 19	25 February 27 February	THE BEECH HOUSE	15.00		36.37
Statement number 177	28 February	LINK 27 FEB 18:36	30.00		6.37
Page number 1 of 1	ZOTEDIUALY				
		Statement closing balance	ce		6.37
Opening balance		Total (Intermediate Balance) OD Over etails of overdraft charges and intere			
273.77	Transaction Fee. Details of overdraft charges and interest rates are shown overleaf. Details of calculations of interest charged are available on request.				
Money out					
-					
267.40					
Money in					
Nil					
Statement closing balance					
6.37					
International Bank Account Number					
(IBAN) GB61 CPBK 0893 0078 0555 11					
Bank Identification Code					
(BIC/SWIFT) CPBK GB22					
Deposits into this account are eligible for the Financial Services Compensation Scheme (FSCS). More information can be found overleaf.					
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### Telephone Banking opening hours are 6am -10pm, 7 days a week.

If you're calling from the UK, calls to 0800 and 0808 numbers are free from landlines and mobiles; Calls to 03 numbers cost the same as calls to numbers starting with 01 and 02; Calls to 0845 and 0870 numbers cost 3p per minute, plus your phone company's access charge; Calls to 0844 and 0843 numbers cost 7p per minute, plus your phone company's access charge. Charges for calls made outside of the UK will be determined by your local provider. Calls may be monitored or recorded for security and training purposes.

Typetalk is available within the UK on all our numbers, simply dial 18001 before the number

Please phone +44 (0)3457 212 212\*\* for:

Details of current rates and charges

If your name and address has changed
If you would like to receive this information in any other format

\*\* If contacting us on the number above and calling from outside the UK, please replace the '0' with '+44'

Overdraft charges & interest rates:

**Debit interest rate:** 1.46% per month (18.9% Equivalent Annual Rate)

**Unarranged overdraft charges:** £10 per month

 $\pounds 10$  each subsequent day the overdraft increases

#### \*Monthly cap on unarranged overdraft charges

The monthly cap on unarranged overdraft charges for your current account is £60. 1. Each current account will set a monthly maximum charge for: (a) going overdrawn when you have not arranged an overdraft; or (b) going over/past your arranged overdraft limit (if you have one). 2. This cap covers any: (a) interest and fees for going over/past your arranged overdraft limit; (b) fees for each payment your bank allows despite lack of funds; and (c) fees for each payment your bank refuses due to lack of funds.

## Debit card transactions in any currency other than sterling

A non-sterling transaction fee of 2.75% of the value of the transaction is applied to any transaction in a currency other than Sterling. The non-sterling transaction fee will be shown on your statement as 'NSTF'. In addition to the above change, a cash fee of 2% of the value of the currency/cheques or £2.00 (whichever is greater) is applied when using your debit card outside the UK for withdrawing foreign currency at:

Visa or PLUS cash machines.

 over the counter at a bank or Bureau de Change displaying the Visa sign.
 If you use your debit card to purchase foreign currency or travellers cheques in the UK we will not charge you a cash fee.
 However a cash fee will be charged for withdrawing sterling over the counter at a bank in the UK displaying the Visa sign.

# **Useful Contacts**

Follow us on Twitter @CoopBankuk\_Help Visit us at co-operativebank.co.uk Telephone Banking +44 (0)3457 212 212\*\* Lost and Stolen +44 (0)345 600 6000\*\* Mortgage Services 0800 0288 288

#### **Online and Mobile Banking**

At the Co-operative Bank, we want to help you manage your money in a way that suits you, at any time, day or night, simply and safely, wherever you are with our Online Banking and our Mobile Banking App.

You can select to receive your statements online; this helps reduce your impact on the environment, and means you can easily and securely access your statements online.

To register for online banking and download our Mobile Banking App to your smartphone, please visit our website. Here you will also find an online demo, along with further information.

### Important Information

For further information about the compensation provided by the FSCS (including the amounts covered and eligibility to claim) please refer to the FSCS website at www.FSCS.org.uk

Alternatively, please refer to the Information Sheet and Exclusions List. These are available online:

For Co-operative Bank http://www.co-operativebank.co.uk/assets/ pdf/bank/global/dgsd.pdf

For smile www.smile.co.uk/assets/pdf/smile/importan tinfo/dgsd.pdf

Please note only compensation related queries should be directed to the FSCS.

The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (No.121885). The Co-operative Bank, Platform, smile and Britannia are trading names of The Co-operative Bank p.l.c., P.O. Box 101, 1 Balloon Street, Manchester M60 4EP. Registered in England and Wales No. 990937. Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. is a member of the Council of Mortgage Lenders and subscribes to the Lending Code which is monitored by the Lending Standards Board.

#### Switching

If all your money is in one place, it makes it easier to manage. We offer the Current Account Switch Service which makes switching hassle-free. The new service allows you to transfer your regular payments from another bank, on a switch date that suits you. It is backed by the Current Account Switch Guarantee. You can find out more information on how to switch by visiting www.co-operativebank.co.uk/switch

