The **co-operative** bank

phone +44 (0)3457 212 212* co-operativebank.co.uk

O/D Limit

£200

M1/J1091164000

Mr J A Robbins 1 The Maltings Green Lane Appledore Bideford Devon EX39 1QZ

Current Account Plus

Summary	Date	Description	Money out	Money in	Balance
Account name	29 April	BROUGHT FORWARD			3,312.01
MR J A ROBBINS	03 May	SQ *Q&S DISTILLING	10.00		
Sort code 08-93-00 Account number 78055511 00	03 May	IZ *SERENE SKYE ON	12.96		
	03 May	Spotify P1B33FACD6	16.99		
	03 May	AMZNMktplace	17.99		
Statement date 9 May 22	03 May	VIRGIN WINES	20.00		
Statement number 314 Page number 1 of 1	03 May	Amazon.co.uk*2P4TG	36.96		
	03 May	Amazon.co.uk*2P8TN	40.37		
	03 May	LIDL GB BIDEFORD	41.08		
Opening balance	03 May	W M MORRISON STORE	47.99		
	03 May	W M MORRISON STORE	52.47		
3,312.01	03 May	SQ *Q&S DISTILLING	82.80		
Money out	03 May	THE YARD	123.75		
2,272.70	03 May	B/CARD PLAT VISA	150.00		
, and the second se	03 May	PNET4442337-2	25.14		
Money in	03 May	TFR 91031417971000	1,000.00		1,633.51
Nil	04 May	NETFLIX.COM	13.99		1,619.52
Statement closing balance	05 May	LIDL GB BARNSTAPLE	5.15		
	05 May	Amazon Prime*2D5BI	7.99		
1,039.31 S	05 May	PETS AT HOME LTD	26.96		
International Bank Account Number (IBAN) GB61 CPBK 0893 0078 0555 11	05 May	LINK 05 MAY 14:09	250.00		1,329.42
	06 May	HOCKINGS ICECREAM	9.70		
	06 May	W M MORRISON STORE	35.73		
Bank Identification Code	06 May	THE YARD	90.50		
(BIC/SWIFT) CPBK GB22	06 May	LINK 06 MAY 14:18	150.00		1,043.49
	09 May	CO-OP GROUP 070540	4.18		1,039.31
Deposits into this account are sligible for the Financial		Statement closing balance	•		1,039.31

Abbreviations: **S** Sub Total (Intermediate Balance)**OD** Overdrawn Balance **OD/S** Overdrawn Intermediate Balance **CCC** Currency Conversion Charge. Details of overdraft interest rates are shown overleaf. Details of calculations of interest charged are available on request

eligible for the Financial Services Compensation Scheme (FSCS). More information can be found overleaf.

Telephone Banking opening hours are 8am - 8pm, 7 days a week.

Calls to 0800 and 0808 numbers are free from landlines and mobiles. Calls to 03 numbers cost the same as calls to numbers starting with 01 and 02.

Calls may be monitored or recorded for security and training purposes.

Please use Secure Message via Online Banking or phone 03457 212 212* for:

- Details of current rates and charges
- If your name and address has changed
- If you would like to receive this information in any other format
- * If contacting us on the number above and calling from outside the UK, please replace the '0' with '+44'. Charges for calls made outside the UK will be determined by your local provider

Debit interest rate:

Debit interest will be charged at an Annual Interest Rate of 35.9%.

Monthly cap on unarranged overdraft charges

The monthly cap on unarranged overdraft charges for your current account is £60.

1. Each current account will set a monthly maximum charge for:

(a) going overdrawn when you have not arranged an overdraft; or

(b) going over/past your arranged overdraft limit (if you have one).

This cap covers any:
 (a) interest and fees for going over/past your arranged overdraft limit;

(b) fees for each payment your bank allows despite lack of funds; and (c) fees for each payment your bank refuses due to lack of funds.

Debit card transactions in any currency other than sterling

A Currency Conversion Charge of 2.75% of the value of the transaction is applied when you make a purchase using your debit card in a foreign currency, or if you make a cash withdrawal in a foreign currency outside the UK using your debit card. The currency conversion charge will be shown on your statement as 'CCC'. Transactions are also converted into sterling using the Visa Scheme Exchange Rate which can be found at co-operativebank.co.uk/travel.

Cash withdrawal in a foreign currency outside the UK

We don't apply a charge for making a cash withdrawal on your debit card (but if you're making a cash withdrawal in a foreign currency outside the UK, a Currency Conversion Charge will apply see above).

If you use your debit card to purchase foreign currency or travellers' cheques in the UK, the way the merchant processes the transaction may result in a fee being applied to your account. If this happens, please contact us.

Useful Contacts

Follow us on Twitter @CooperativeBank
Visit us at co-operativebank.co.uk
Telephone Banking +44 (0)3457 212 212*
Lost and Stolen +44 (0)345 600 6000*
Mortgage Services 0800 0288 288

Online and Mobile Banking

At the Co-operative Bank, we want to help you manage your money in a way that suits you, at any time, day or night, simply and safely, wherever you are with our Online Banking and our Mobile Banking App.

You can select to receive your statements online; this helps reduce your impact on the environment, and means you can easily and securely access your statements online.

To register for online banking and download our Mobile Banking App to your smartphone, please visit our website. Here you will also find an online demo, along with further information.

Important Information

For further information about the compensation provided by the FSCS (including the amounts covered and eligibility to claim) please refer to the FSCS website at www.FSCS.org.uk

Alternatively, please refer to the Information Sheet and Exclusions List. These are available online:

For Co-operative Bank http://www.co-operativebank.co.uk/assets/pdf/bank/global/dgsd.pdf

For smile https://www.smile.co.uk/assets/pdf/bank/global/ dgsd.pdf

Please note only compensation related queries should be directed to the FSCS.

Switching

If all your money is in one place, it makes it easier to manage. We offer the Current Account Switch Service which makes switching hassle-free. This allows you to transfer your regular payments from another bank, on a switch date that suits you. It is backed by the Current Account Switch Guarantee. You can find out more information on how to switch by visiting www.co-operativebank.co.uk/switch



PVC-free credit and debit cards

We issue our customers with PVC-free credit and debit cards and have been doing so since 2007. In its place we use the plastic glycol-modified polyethylene terephthalate (PETG), which does not contain or use Chlorine in its production.

The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (No. 121885). The Co-operative Bank, Platform, smile and Britannia are trading names of The Co-operative Bank p.l.c., P.O. Box 101, 1 Balloon Street, Manchester M60 4EP. Registered in England and Wales No. 990937. Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. subscribes to the Standards of Lending Practice which are monitored by the Lending Standards Board.