

## RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

To Network Rail Pensions <networkrailpensions@willistowerswatson.com> Copy  
ishow2000@yahoo.com <ishow2000@yahoo.com>

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Good morning Transfers Team,

Thank you for your update.

I believe HMRC have only just notified us. Our technical response was sent back to them on Tuesday 25th July. In this case you should hear back from them shortly and be able to proceed further with your transfer process. I will make contact with you again in approx. 2 weeks to find out an update from you.

Kind regards  
Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane  
Poynton  
Cheshire  
SK12 1RD

Company Number: 12409200

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On 26/07/2023 15:21 CEST Network Rail Pensions <networkrailpensions@willistowerswatson.com> wrote:

Hello,

We refer to your telephone call dated 12 July 2023 in respect of Mrs Sholanke's transfer benefits from the scheme.

Please note that have chased HMRC for the confirmation. Also note there is no timeframe as to when we will receive confirmation form HMRC.

Once we receive confirmation from HMRC, we will then proceed ahead with members request.

If you have any further questions, please contact us.

Kind Regards,

**Network Rail Pensions**

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website : [www.myNRpension.co.uk](http://www.myNRpension.co.uk)

Member portal : [www.epa.towerswatson.com/accounts/nwr](http://www.epa.towerswatson.com/accounts/nwr)

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**From:** Network Rail Pensions  
**Sent:** 06 June 2023 3:50 PM  
**To:** 'info@rcadministration.com' <info@rcadministration.com>  
**Subject:** RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

Hello

Thank you for your telephone call on 05<sup>th</sup> June 2023.

Please note that we are awaiting pending paperwork from Mrs Sholanke to be signed and completed by her as detailed in our letter dated 24<sup>th</sup> May 2023. A copy of this has been attached.

The attachment is password protected and password is member's National Insurance number.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

**Network Rail Pensions**

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

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**From:** Network Rail Pensions  
**Sent:** 02 June 2023 14:43  
**To:** 'info@rcadministration.com' <info@rcadministration.com>  
**Cc:** Idowu Sholanke <ishow2000@yahoo.com>  
**Subject:** RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

Hello

Thank you for your email below.

Please note that we are awaiting pending documents from member and the Scheme registration status from HMRC. We can confirm we have received a screenshot of the 'Current Scheme Details' from the HMRC website provided by you but as per our procedure we would require Scheme registration status from HMRC. This verification is being done from our end and we are awaiting for the response for same.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

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PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

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Member portal : [www.epa.towerswatson.com/accounts/nwr](http://www.epa.towerswatson.com/accounts/nwr)

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**From:** [info@rcadministration.com](mailto:info@rcadministration.com) <[info@rcadministration.com](mailto:info@rcadministration.com)>

**Sent:** 01 June 2023 13:02

**To:** Network Rail Pensions <[networkrailpensions@willistowerswatson.com](mailto:networkrailpensions@willistowerswatson.com)>

**Cc:** Idowu Sholanke <[ishow2000@yahoo.com](mailto:ishow2000@yahoo.com)>

**Subject:** RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

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Dear Transfers Team

Please find attached the below listed documents requested. These were originally sent to you by email and recorded post on 1st March 2023.

1. HMRC Registration
2. HMRC Screenshot dated (today) 01.06.23

Please can you now advise on an update of the transfer?

Kind regards

Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane  
Poynton  
Cheshire  
SK12 1RD

Company Number: 12409200

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On 31/05/2023 15:35 CEST Network Rail Pensions  
<[networkrailpensions@willistowerswatson.com](mailto:networkrailpensions@willistowerswatson.com)> wrote:

Hello

Thank you for your email below.

Please note that we are awaiting pending documents from member and the Scheme registration status from HMRC.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

**Network Rail Pensions**

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

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Member portal : [www.epa.towerswatson.com/accounts/nwr](http://www.epa.towerswatson.com/accounts/nwr)

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**From:** [info@rcadministration.com](mailto:info@rcadministration.com) <[info@rcadministration.com](mailto:info@rcadministration.com)>

**Sent:** Tuesday, May 30, 2023 5:52 PM

**To:** Network Rail Pensions <[networkrailpensions@willistowerswatson.com](mailto:networkrailpensions@willistowerswatson.com)>

**Cc:** Idowu Sholanke <[ishow2000@yahoo.com](mailto:ishow2000@yahoo.com)>

**Subject:** RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

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Dear Transfers Team

Please can you advise an update on when the transfer will be processed?

Kind regards,  
Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane  
Poynton  
Cheshire  
SK12 1RD

Company Number: 12409200

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On 23/05/2023 11:04 CEST Idowu Sholanke <[ishow2000@yahoo.com](mailto:ishow2000@yahoo.com)> wrote:

Good Morning,  
Hope you're well.

I sent Mar statement out some time ago but it us attached again below.

Many thanks for your help.

Regards,

Marz Sholanke

Sent from Yahoo Mail on Android

On Mon, 22 May 2023 at 12:09 pm, Network Rail Pensions

<[networkrailpensions@willistowerswatson.com](mailto:networkrailpensions@willistowerswatson.com)> wrote:

Dear Mrs Sholanke

Thank you for your email below.

Please note that you can provide bank statement for the month of March 2023 instead of awaiting for the month of May 2023 to arrive.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

**Network Rail Pensions**

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website : [www.myNRpension.co.uk](http://www.myNRpension.co.uk)

Member portal : [www.epa.towerswatson.com/accounts/nwr](http://www.epa.towerswatson.com/accounts/nwr)

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**From:** Idowu Sholanke <[ishow2000@yahoo.com](mailto:ishow2000@yahoo.com)>

**Sent:** Friday, May 19, 2023 5:46 PM

**To:** Network Rail Pensions <[networkrailpensions@willistowerswatson.com](mailto:networkrailpensions@willistowerswatson.com)>

**Cc:** [lisa@retirement.capital](mailto:lisa@retirement.capital); 'info@rcadministration.com' <[info@rcadministration.com](mailto:info@rcadministration.com)>

**Subject:** RE: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

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Hi there,

Thank you for your email.

PSA the latest bank statement I have.

I will forward May when it arrives.

Thanks for your help

Regards,

Marz Sholanke

Sent from Yahoo Mail on Android

On Fri, 19 May 2023 at 12:45 pm, Network Rail Pensions

<[networkrailpensions@willistowerswatson.com](mailto:networkrailpensions@willistowerswatson.com)> wrote:

Dear Mrs Sholanke

Thank you for your email below regarding transferring your benefits.

Upon reviewing your documents we noticed that you have provided us bank statement for the month of December 2022, January 2023 and February 2023. However as per S125 regulation and as part of our due diligence checks we need a copy of bank statements for last three months i.e February 2023, March 2023, April 2023. Therefore could you please provide us with a copy of bank statement for the month of April 2023 and March 2023.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

**Network Rail Pensions**

PO Box 545

Redhill | Surrey | RH1 1YX

Telephone : 01737 230487

Website : [www.myNRpension.co.uk](http://www.myNRpension.co.uk)

Member portal : [www.epa.towerswatson.com/accounts/nwr](http://www.epa.towerswatson.com/accounts/nwr)

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**From:** [info@rcadministration.com](mailto:info@rcadministration.com) <[info@rcadministration.com](mailto:info@rcadministration.com)>

**Sent:** Thursday, May 18, 2023 6:27 PM

**To:** Network Rail Pensions <[networkrailpensions@willistowerswatson.com](mailto:networkrailpensions@willistowerswatson.com)>; [ishow2000@yahoo.com](mailto:ishow2000@yahoo.com); [arethamary@yahoo.com](mailto:arethamary@yahoo.com)

**Cc:** [lisa@retirement.capital](mailto:lisa@retirement.capital)

**Subject:** Re: Network Rail DC Pension Scheme - Mrs M Sholanke - 0041902

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Dear Transfer Team,

Please find attached the requested documents:

- 3 months payslips
- 3 months Personal bank statements
- Company Employment letter
- Company contributions letter
- SSAS Statement of contributions

If you require any further information please do not hesitate to contact me back

Kind regards

Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane  
Poynton  
Cheshire  
SK12 1RD

Company Number: 12409200

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On 18/05/2023 09:59 CEST Network Rail Pensions  
<[networkrailpensions@willistowerswatson.com](mailto:networkrailpensions@willistowerswatson.com)> wrote:

Dear Mrs M Sholanke

I write further to letter dated 6<sup>th</sup> March 2023 and subsequent chaser regarding your transfer of benefits.

I am sorry to chase you, however, I note that we have not yet received a response from you.

In order for us to proceed with the transfer of your benefits, I would be grateful if you could provide us with an update as to when you will be in a position to forward the remaining requirements as detailed in our letter dated 06<sup>th</sup> March 2023.

If we do not receive the requested information within 2 weeks, we will assume that you do not wish to proceed, and we will close our records accordingly.

Upon the receipt of all the required documents we will then proceed ahead with your request.

If you have any queries, do not hesitate to contact us.

Kind Regards,

**Network Rail Pensions**

PO Box 545



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